

Helsinki,
D(2009)

Subject: ECHA/2009/39: Multiple Framework Contract with reopening of competition and division into lots for external service provision for development, studies, support of information systems and security, awarded through an open procurement procedure

CLARIFICATIONS 19

19.1 Case Study 1 Lot 2

The Case study shows Senior Analyst Programmer, Programmer for what is essentially a testing job. Will I replace with appropriate Testing levels in the response?

See 9.3 (You may propose the use of two other profiles than the ones suggested by the study.)

19.2 Case Study 1 Lot 3

The Work Environment/Conditions Section seems to be a cut paste error -that has crept in from other sections. This is essentially an architectural Study Section.

Even though the topic of this case study is an Enterprise Architecture study, the work environment/conditions still apply.

19.3 Case Study 1 Lot 3

The Description of Deliverables are also not in alignment with an architectural Study.

Concerning Lot 3 Case Studies "2. Description of Deliverables" should read "2. Timeline".

19.4 Case Study 1 Lot 3

Can we realign the Questions in Sec 4 "Contents of the offer" to reflect the Architectural Study Deliverables?

Section 4 "Contents of the offer" is valid as it is.

19.5 Case Study 2 Lot 3

This is essentially a Knowledge Base Revamp Case study. ECHA's current Knowledge Base revolves around Sharepoint, MS Exchange and some distributed Databases. The Work Environment/Conditions Section seems to be a cut paste error as it is not in

alignment with the existing Knowledge Base Architecture. Can we ignore this and provide our response in alignment with the existing Sharepoint based KM System?

Please note, that the Case Studies are fictitious and therefore do not necessarily correspond to ECHA's actual situation and environment.

19.6 Case Study 4 Lot 4

Is the Vendor expected to host the applications?

The Contractor is expected to manage the hosting and operation of the applications.

19.7 In chapter 1.2.3.4 Work time you specify daily working hours. How many working days per year we should use when calculating daily/hour prices?

One full year corresponds normally to an effective workload of 220 days.

ECHA