

# Security is at the heart of ECHA Cloud Services



ECHA Cloud is hosted on ECHA's IT infrastructure and ensures the same security level as any other ECHA service storing confidential business information, for example, REACH-IT, R4BP and ePIC. All information uploaded to ECHA Cloud Services is stored only in systems dedicated to ECHA and in data centres used by ECHA.

ECHA Cloud Services provides the user with a dedicated IUCLID instance and database to store data. Therefore, a subscriber's data is securely kept apart from the data of the other subscribers.

The user's Legal Entity manager fully controls access to data stored in the ECHA Cloud. They manage the access rights of the users.

ECHA staff do not access the users' data stored in the ECHA Cloud.

Independent third parties have audited ECHA Cloud Services and confirmed that all the security measures in place and processes to operate the service meet the requirements of strictly controlled data management and a high level of security.

ECHA tests and verifies the security of the cloud services regularly, taking into account the latest threats.

ECHA Cloud Services includes monitoring services against abnormal or suspicious activity – the Cloud Service Desk proactively contacts ECHA Cloud users if such activity occurs. If the user detects a threat, all access to ECHA Cloud Services can be blocked immediately by simply contacting the 24/7 Cloud Service Desk.

