

Helsinki,
D(2009)

Subject: ECHA/2009/40: Multiple Framework Contract with reopening of competition and division into 10 lots for provision of IT consulting services, awarded through an open procurement procedure

CLARIFICATIONS 16

16.1

Do each consultant need to meet all experience and knowledge criteria specified 5.1.1. for each LOT OR combination of consultant meeting all experience and knowledge requirements should be fine?

See Clarification 13.14

16.2

Do all resources needs to be onsite or can some of them work from offshore using remote connectivity solutions like VPN or direct network link.

As provided in Section 1.2.3.3 of the Specifications the place of performance of the tasks concerning Lots 1 to 10 shall be the ECHA's premises. In exceptional cases part of the work may be carried out at the Contractor's premises or other agreed venues if stipulated in the Specific Contracts.

16.3

In case offshore working is allowed, instead of single full time multi-skill person, can vendor propose 2 or more part time resources with different skill set meeting all requirements?

Non-applicable

16.4

Ref Page 10, Section 1.2.1.1 Lot 1, Point 16 – “Install, configure and monitor monitoring tools” which are the monitoring tools used in client environment

For further details on technologies relevant for this Lot please refer to section 5.1.1.1

16.5

Ref Page 10, Section 1.2.1.1 Lot 1, Point 10 – “Install workstations with Workstation deployment tools” which are deployment tools used in client environment?

For further details on technologies relevant for this Lot please refer to section 5.1.1.1

ECHA