

# **REACH 2013- Act Now!**

## **Webinars**

Registration process I: Business  
Rules

09 November, 2012

11:00 - 13:00 Helsinki Time (GMT +3)

## Webinar guide for attendees

- Audio Broadcast
- Interaction in the event
- Questions and answers
- Phone service
- ECHA Helpdesk
- Programme

## Audio Broadcast



- Audio for each event will be available directly through the Event Centre tool
- Make sure the **sounds are enabled** on your computer. For optimal sound quality, **use headphones**
- As attendees join the event, they will be connected to the audio broadcast. The **audio broadcasting** panel, where attendees can control audio volume **opens automatically**
- Communication with panelists takes place through the questions and answers panel (see next slide)
- If you are **not connected to the audio broadcast**, you can connect to it by selecting "Communicate" from the top menu and "Join audio broadcast".

# Interaction in the event

The screenshot shows a 'Participants' panel with a header bar containing 'Participants' and 'Q&A' buttons. Below the header, there is a 'Participants' section with a dropdown arrow. Underneath, there is a 'Name' column and a 'Tools' column. A dropdown menu is open, showing 'Panelists: 1' and 'Attendees:'. Under 'Panelists', there is one entry: 'Rasmus Johansen (Host)'. Under 'Attendees', there is one entry: 'Ian Newbury'.

Panelists and Presenters will be listed here.

If you have a question, type it here:

Use the drop-down list and select "All panelists" before you send your question

Click Send

Await your answer.

The screenshot shows a 'Q&A' panel with a header bar containing 'Q&A' and a dropdown arrow. Below the header, there is a tab labeled 'All (0)'. The main area is empty. At the bottom, there is an 'Ask:' section with a dropdown menu set to 'All Panelists'. Below the dropdown is a text input field containing the text: 'Select a participant in the ask menu first and type your question here. There is a 256 character'. To the right of the input field is a 'Send' button.

## Questions and answers

- **Submit your question** via the Q&A panel from 11:00 to 13:00 (GMT+2).
- **ECHA Helpdesk and ECHA experts respond to your questions**
  - directly via the Q&A panel,
  - on the phone after the Webinar, or
  - following the formal route of the ECHA Helpdesk
- **Important:**
  - If you log a question, **monitor the Q&A panel** for our response, and
  - **remain logged-in** to the Webinar, it remains open for one hour after the last presentation.

## Phone service

- We may decide **to call you** after the Webinar
- **Important:**
  - We **inform you via the Q&A panel** about our call.
  - We propose a time slot after the presentations.
  - We ask you to **confirm your phone number**.

## ECHA Helpdesk

- We provide support on ECHA's IT tools and advice on REACH & CLP obligations
- Submit your question via the ECHA Helpdesk contact form: <http://echa.europa.eu/en/web/guest/contact>

and select the option according to the nature of your question.

- After you have received the acknowledgement of receipt we answer within 15 working days.

# Webinar programme

## **11:00 – 11:15 Introduction**

*Speaker: István MÁK*

- Practical information on WebEx Event Centre tool
- Short overview of dossier creation / registration
- General information about business rules

## **11:15 – 11:40 Most common reasons for failing business rules verification**

*Speakers: Panja MALI and Petri RAUTIMO*

## **11:40 – 11:55 Conclusions and closing session**

*Speaker: István MÁK*

## **11:55 – 13:00 Time reserved for unresolved questions and answers**