

## **News Alert:**

ECHA/PR/08/44

Helsinki, 11 November 2008

### **ECHA WILL OFFER A RAPID RESPONSE SERVICE FOR PRE-REGISTRANTS FROM 17 NOVEMBER TO 1 DECEMBER 2008**

**From 17 November until 1 December 2008, ECHA will be offering enhanced assistance to companies that still intend to pre-register and may need help in doing so in time. The service is available to companies located in the EU/EEA who can submit their questions on pre-registration related issues via a dedicated form on the ECHA website. ECHA will answer these questions by email or by phone with highest priority.**

If you would like to benefit from this service ECHA emphasises that you must submit your query via the dedicated form available on the ECHA website. The form will assist you in addressing the specific issue by guiding you to the most appropriate support service. If your question concerns pre-registration and is related to REACH IT, IUCLID, or guidance/user manuals ECHA will provide you a reply by email within a short time to facilitate timely pre-registration. Alternatively, when considered to be more effective, ECHA staff will call the listed contact person of your company to resolve the issue that inhibits pre-registration.

This exceptional service is available from 17 November until 1 December 2008 only, including the weekend of 29/30 November 2008. Note that phone calls can only be performed between 10:30 and 17:00 EET.

ECHA would like to remind you that by regularly consulting our website you will find the latest news on the pre-registration process and REACH-IT. Before sending any questions, companies are asked to go through the REACH-IT or REACH section of the website and in particular check for answers in the REACH FAQs, REACH IT FAQs and Q&As on pre-registration. These documents are good sources of answers to commonly asked questions and will be updated regularly over the coming weeks.

ECHA reminds you not to wait until the last moment to pre-register. Make sure that you meet the deadline for pre-registration that will expire on 1<sup>st</sup> December 2008 (23:59:59 GMT/UST).

**Links to further information overleaf.**

## Further Information

The **web form dedicated to pre-registration related enquiries** on REACH-IT, IUCLID 5 and guidance/user manuals can be accessed at:

[http://echa.europa.eu/about/contact-form\\_en.asp](http://echa.europa.eu/about/contact-form_en.asp)

*(The rapid response service will be available from 17 November to 1 December 2008)*

**Pre-registration Q&A** document is a compilation of general, IUCLID 5 and REACH-IT related questions and answers. It can be accessed at:

[http://echa.europa.eu/doc/pre-registration/pre\\_reg\\_qa\\_en.pdf](http://echa.europa.eu/doc/pre-registration/pre_reg_qa_en.pdf)

**REACH FAQ** document covers not only the issues raised most frequently by enquirers but also questions on specific aspects of REACH, ECHA feels will be of interest to industry. It can be accessed at:

[http://echa.europa.eu/reach/faq\\_en.asp](http://echa.europa.eu/reach/faq_en.asp)

**REACH-IT FAQ** document covers various technical questions: blocked accounts, password, deletion of pre-registration etc. It can be accessed at:

[http://echa.europa.eu/reachit/reachit\\_faq\\_en.asp](http://echa.europa.eu/reachit/reachit_faq_en.asp)

**Pre-registration web** section gives an overview of the pre-registration process. It can be accessed at:

[http://echa.europa.eu/pre-registration\\_en.asp](http://echa.europa.eu/pre-registration_en.asp)

**REACH-IT web** section provides practical information on how to submit pre-registration files to ECHA. It can be accessed at:

[http://echa.europa.eu/reachit\\_en.asp](http://echa.europa.eu/reachit_en.asp)

**REACH Guidance Documents** provide supplementary information to the legal text. They cover all technical aspects of REACH. Therefore companies should use the guidance documents as the primary source of information when they need advice on how to fulfill their REACH duties. They can be accessed at:

<http://reach.jrc.it/>

**REACH Legislative text** in 22 EU languages can be accessed via:

[http://echa.europa.eu/reach/legislation\\_en.asp](http://echa.europa.eu/reach/legislation_en.asp)

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