

## Quality and Environmental Policy

The European Chemicals Agency is entrusted with the management of the new EU chemicals legislation, the REACH, CLP, PIC and Biocides Regulations, which all have environmental protection as a core objective. In order to meet regulatory requirements ECHA coordinates all its activities with the European Commission services and the many institutions from the EU/EEA Member States that have clear roles to perform in these regulations.

ECHA Management duly affirms its commitment to quality and environmental protection. It promotes a quality culture with the aim to develop and provide services that consistently meet not only the legal requirements but also the needs and expectations of our stakeholders. To that effect, we foster an open and structured dialogue with all our stakeholders. It promotes the careful use of natural resources in the Agency's day to day operations and strives for reducing adverse impacts on the environment.

Our Integrated Management System includes Quality and Environmental Management systems that conform to internationally recognised standards. It is designed to enhance the Agency's sustained success and the continual improvement of its overall performance and the business continuity of its operations. It strikes a balance between the creation of optimal value for our stakeholders and an efficient and effective use of resources in support of sustainable development.

The Quality and Environmental Policy provides the framework for establishing and reviewing the Agency's quality and environmental objectives of ECHA's work programmes and processes. Therefore, we regularly review our work methods, measure our performance, identify and mitigate risks and seize opportunities for improvement.

Our quality management principles guide the delivery of high-level science-based opinions and decisions that affect duty holders who share our concern for quality. They also guide our work with contractors and suppliers who need to comply with our quality and sustainability criteria. The intercultural and interdisciplinary competence of our staff and of the experts serving in our committees and other agency bodies is a crucial asset to shape positively the quality and sustainability image of the Agency.

By ensuring that quality and care for the environment permeate all our activities and by guaranteeing a mutually beneficial relationship with our stakeholders, we will contribute to meet the objectives of the EU regulations successfully, and to deliver sustained and long-term value for our ultimate stakeholder: the European citizen.

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[original signed]

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Executive Director