

Integrated Management Standards of the European Chemicals Agency

1. GOVERNANCE

1.1 Mission

The Agency's fundamental mission is clearly defined in an up-to-date and concise mission statement developed from the perspective of its stakeholders.

1.2 Ethical and organisational values

The Agency's Management and staff members are aware of and share appropriate ethical and organisational values and uphold these through their own behaviour and decision-making.

1.3 Management responsibility

The Agency's Management is committed to setting up and implementing a comprehensive management system and standards. Delegation of powers is appropriate to the importance and number of decisions to be taken and the risks involved.

1.4 Human resources policy

The Agency has competent and efficient staff, provides conditions for staff development and work-life balance and an adequate work environment. The Agency's Management has mechanisms to monitor and assess the performance of staff in an equal and transparent manner.

1.5 Stakeholder management

The Agency's engagement of its stakeholders is based on the Agency's corporate identity and values and their involvement in the Agency's operations, enhanced through effective and targeted communication.

2. STRATEGY, PLANNING AND RISK MANAGEMENT

2.1. Objectives planning and resources allocation

The Agency's Management defines the strategy and the annual and multiannual objectives, prioritises tasks and allocates resources accordingly.

2.2. Risk management

Risk management is integrated into the annual planning and reporting cycle and embedded in the decision-making process at all levels.

3. OPERATIONS AND OPERATIONAL STRUCTURE

3.1. Decision making

The Agency's operational structure supports effective decision-making by a clear definition of responsibilities and authority.

3.2. Process design and deployment

The Agency is managed through a process structure. The Agency has a coherent and effective framework integrating all processes and process controls used for the implementation and control of its activities in line with the provisions of its Regulations.

3.3. Security and business continuity

Adequate and preventive measures are in place to ensure protection and security of the Agency's information and continuity of service in case of major disruptions that might threaten the Agency's operations.

3.4. Information management

The Management and staff obtain sufficient and timely information needed for the performance of their responsibilities and for effective decision-making. The Agency has an adequate information management system.

4. EVALUATION AND IMPROVEMENT

4.1. Monitoring and measurement

Accurate, timely, complete and relevant data are available to ensure effective and efficient monitoring of the use of the Agency's resources, activities, processes and products.

4.2. Analysis and evaluation

Evaluations of strategies, activities and projects are performed to assess the benefits, results, impacts and needs that these activities aim to achieve and satisfy. The effectiveness, adequacy and suitability of the management system are reviewed.

4.3. Internal audit

The Agency has an Internal Audit Capability (IAC), the role of which is to provide independent, objective assurance and consulting services designed to add value and improve the operations of the Agency. The Agency has other qualified staff members who support audits performed in the area of data protection, security, quality and other specialised areas.

Nina Cromnier
Chair of the Management Board