

ECHA's Annual Stakeholder Survey 2016

Overview of results

A large, abstract white graphic composed of several overlapping, curved shapes, resembling a stylized leaf or a modern logo element, set against a dark blue background.

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ECHA's Annual Stakeholder Survey 2016 - Overview of Results

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Table of Contents

Summary	5
Target audiences	6
General questions to REACH registrants, Biocides applicants and Prior Informed Consent (PIC) notifiers	7
Questions asked to REACH registrants about dossier submission activities	12
Questions asked to REACH registrants about supply chain communication	19
Question asked to ECHA's Management Board members about ECHA Secretariat's support to their governing role	22
Questions asked to ECHA's Committee members (MSC, RAC, SEAC) and accredited stakeholder observers about the support from ECHA's Secretariat to their activities	23
Question asked to the members of the Member State Committee (MSC) about the support from ECHA's Secretariat to their activities on dossier and substance evaluation	29
Question asked to Directors of Member State Competent Authorities (MSCA) and European Commission representatives about ECHA's support on activities related to substance evaluation	30
Questions asked to MSCA Directors, European Commission representatives, members of ECHA's Committees and related accredited stakeholder organisations, as well as PBT and ED expert groups about risk management activities	33
Questions asked to MSCA Directors, European Commission representatives, members of the RAC Committee and related accredited stakeholders about activities related to classification and labelling	43
Questions asked to members of the Biocidal Product Committee (BPC) and working groups, members of the Coordination Group, European Commission representatives, MSCA Directors and Biocides applicants about activities related to Biocides	47
Questions asked to European Commission representatives, Member State Designated National Authorities (DNAs) and notifiers about activities related to Prior Informed Consent (PIC)	59
Questions asked to all target audiences about dissemination activities of ECHA	62
Questions asked to industry (REACH registrants, Biocides applicants, PIC notifiers) about ECHA's Helpdesk	66
Questions asked to HelpNet members about the HelpNet secretariat	71
Questions asked to Committee and Management Board members about ECHA's event and conference services	72
Questions asked to PD-NEA users (portal dashboard for national enforcement	

authorities) about data management services	73
Questions asked to industry (REACH registrants, Biocides applicants and PIC notifiers) about guidance	76
Questions asked to industry (REACH registrants, Biocides applicants) about the Board of Appeal	85
Questions asked to European Commission representatives about international cooperation activities	88
Questions asked to European Commission representatives, MSCA Directors and accredited stakeholder organisations about scientific activities	89
Questions asked to MSCA User Administrators, MSCA Security Officers, National Authority Users of ECHA's Scientific IT tools about ECHA's IT services	91
Questions asked to all target audiences about ECHA's values	92
Questions asked to all target audiences about the stakeholder survey itself	93



ECHA's Annual Stakeholder Survey 2016 - overview of results

Summary

ECHA's annual Work Programmes outline the Agency's objectives for each year. These objectives are measured against specific indicators and targets, through which achievements can be followed up. Many of the performance indicators set in the annual Work Programme are evaluated with the help of statistical data and a number of non-numerical indicators are evaluated through a stakeholder survey.

The annual stakeholder survey provides ECHA with valuable input on how its stakeholders perceive the Agency's work. The survey gives an indication on whether ECHA is on the right track and in which areas it could improve. It also provides valuable input for the planning of future activities.

One important part of the survey is the possibility for stakeholders to provide feedback in the form of free text. Although these texts are not published, ECHA analyses both these and the entire survey throughout, using the detailed information internally to improve its processes. At the end of the survey, the respondents were also requested to provide feedback on the survey itself. ECHA is also using this information as well as the lessons learnt to constantly improve the validity of the questions, the structure and the design of the survey.

This report contains an overview of the results of the 2016 survey. The results are used to gauge stakeholders' satisfaction with ECHA's work in 2016 and appear in ECHA's General Report.

The annual stakeholder survey was conducted in October 2016. It was open to respondents between 26 October 2016 and 23 November 2016. The survey received 862 viable responses from 12,392 recipients (7%).

ECHA would like to take this opportunity to thank all those who took their time to answer the survey.

ECHA Stakeholder Survey 2016 - Report

Target audiences

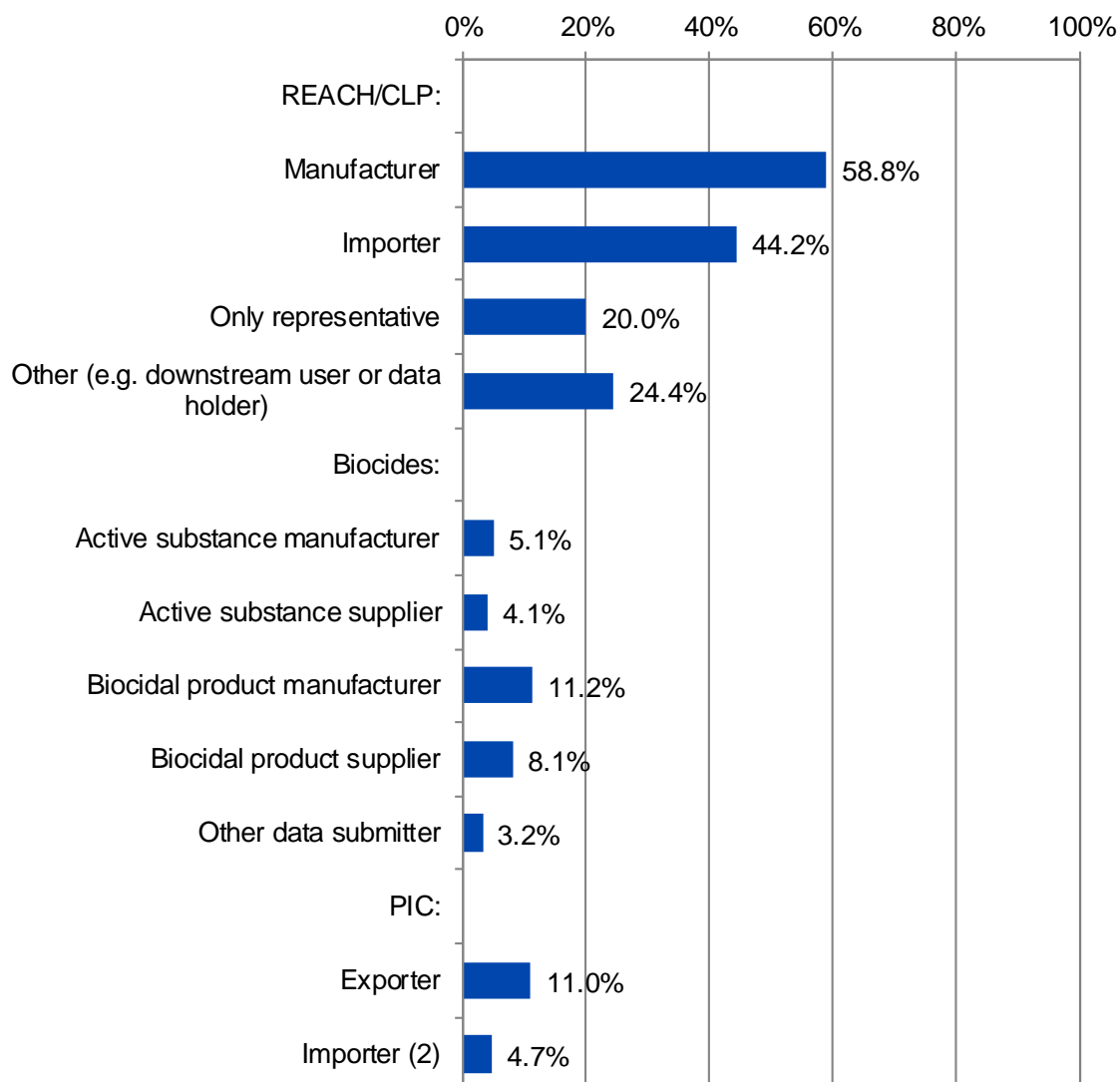
The annual stakeholder survey was sent to the following target audiences, which work with ECHA on a regular basis:

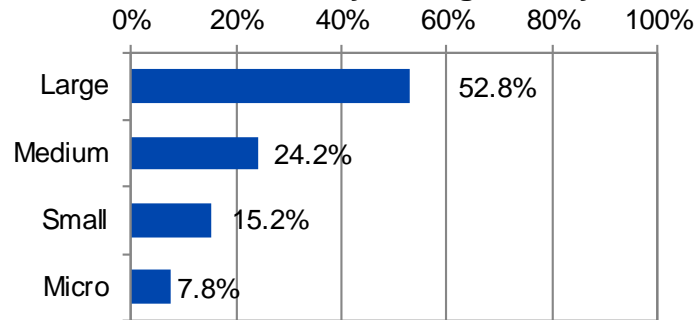
- **Industry**: companies and legal entities with duties under REACH or CLP, under Biocides and under PIC
- **European Commission**: DG ENV, DG GROW, DG SANTE, Joint Research Centre, DG NEAR
- **Members of the Management Board**
- **Members of ECHA's Committees**: members of the Member State Committee (MSC), of the Committee for Risk Assessment (RAC), of the Committee for Socio Economic Analysis (SEAC) and of the Biocidal Products Committee (BPC)
- **Accredited Stakeholder organisations to ECHA**: Accredited Stakeholder Observer at the Member State Committee (MSC) meetings, at the Committee for Risk Assessment (RAC) meetings, at the Committee for Socio Economic Analysis (SEAC) meetings and at the Biocidal Products Committee (BPC) meetings
- **Member State Competent Authorities (MSCA)**: Directors at a Member State competent authority/Mandated National Institution, Biocides MSCA contact points, Designated National Authorities (DNA) under the PIC Regulation, MSCA User Administrators, MSCA Security Officers, national Authority User of ECHA's Scientific IT tools, PD- NEA Users
- **ECHA's expert groups and networks**: members of HelpNet , of the PBT Expert Group, of the Endocrine Disruptor Expert Group, of the Biocidal Products Working group and of the Coordination Group

Annual stakeholder survey results

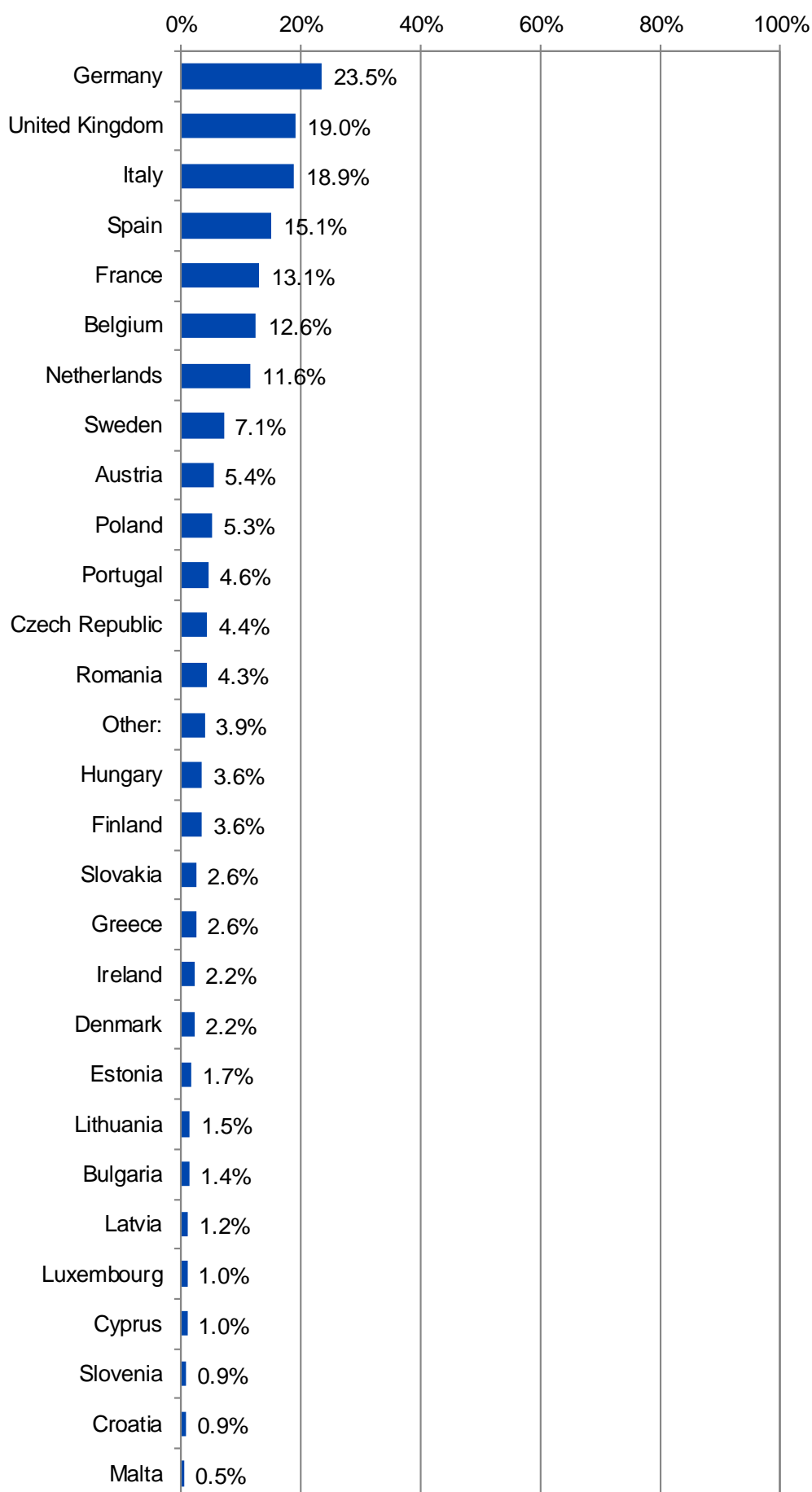
General questions to REACH registrants, Biocides applicants and Prior Informed Consent (PIC) notifiers

What is the role of your organisation under the legislation?
(please select all that apply)

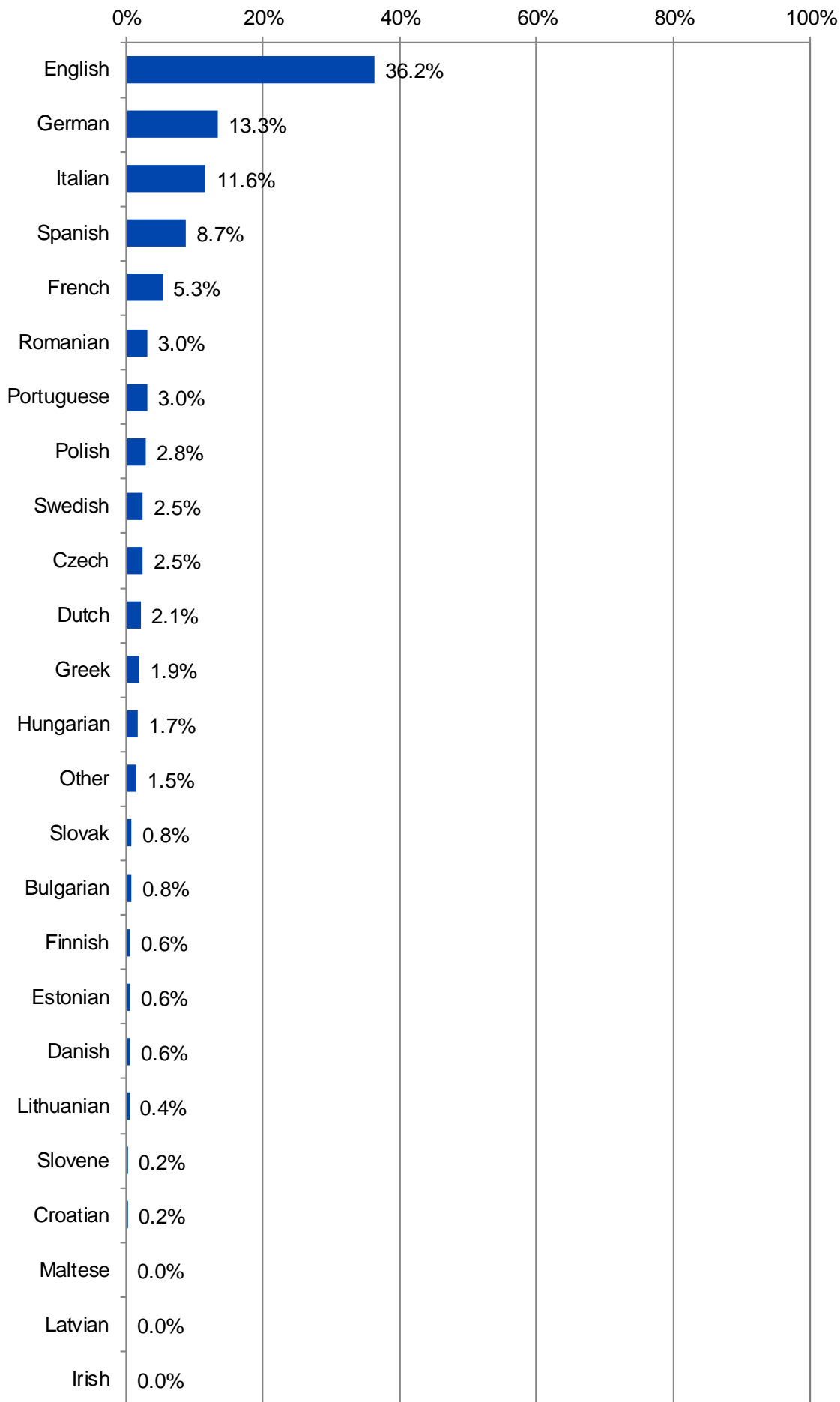


Please indicate the size of your legal entity:

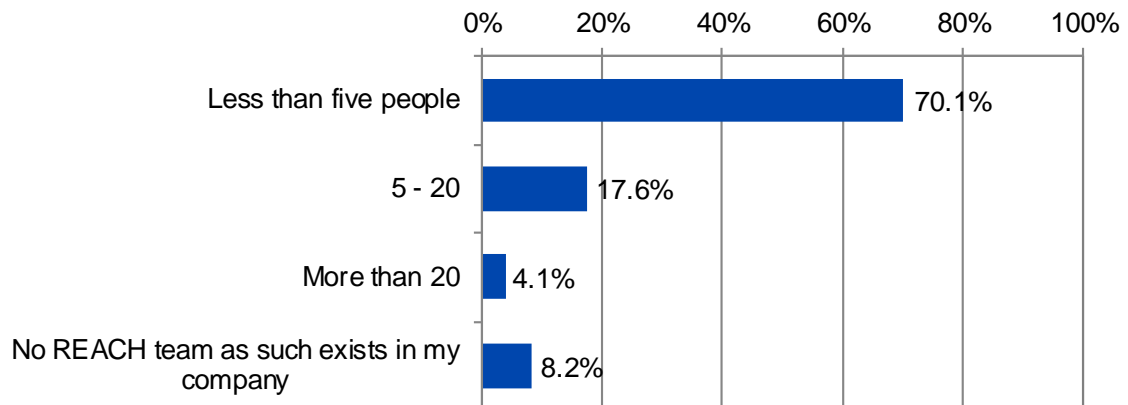
In which country are your legal entities (responsible for the registrations, applications or notifications) located? (Please select all that apply)



What is the main working language in your company?

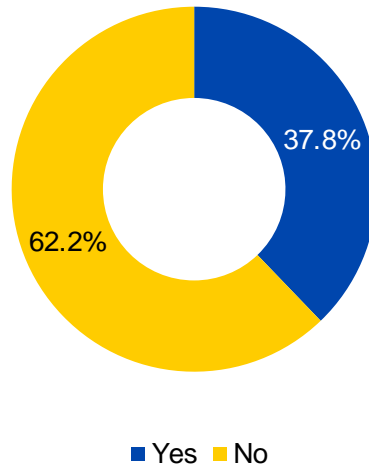


General question to REACH registrants

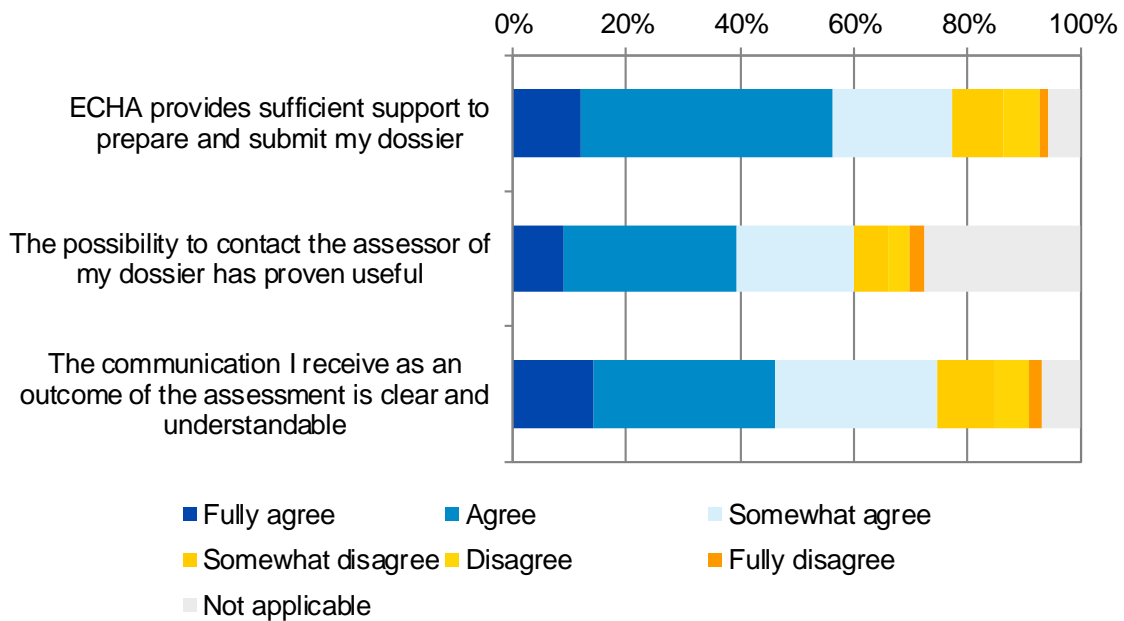
How many staff members in your company are involved in REACH or CLP-related activities?

Questions asked to REACH registrants about dossier submission activities

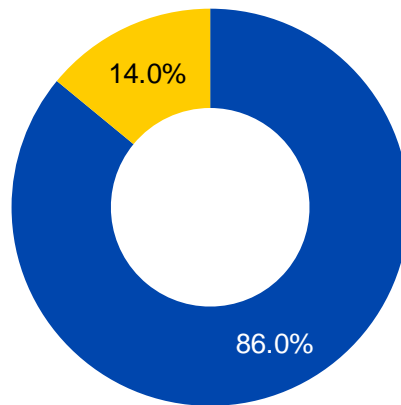
Have you made a REACH inquiry or a PPORD (product and process orientated research and development) notification?



What is your level of agreement with the following statements in relation to REACH inquiry and/or PPORD notification?

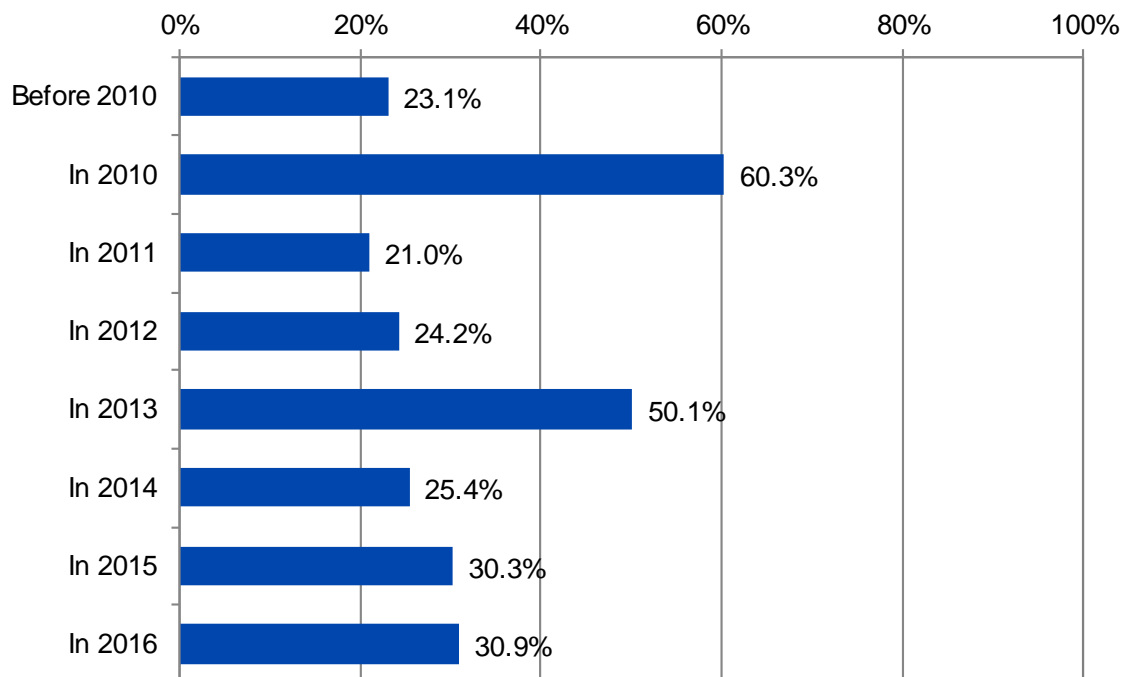


Have you registered substances under the REACH Regulation?

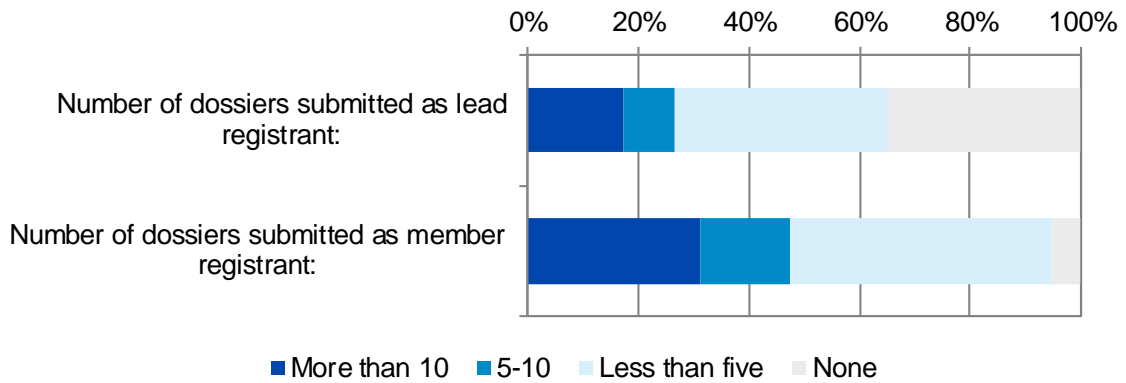


■ Yes ■ No

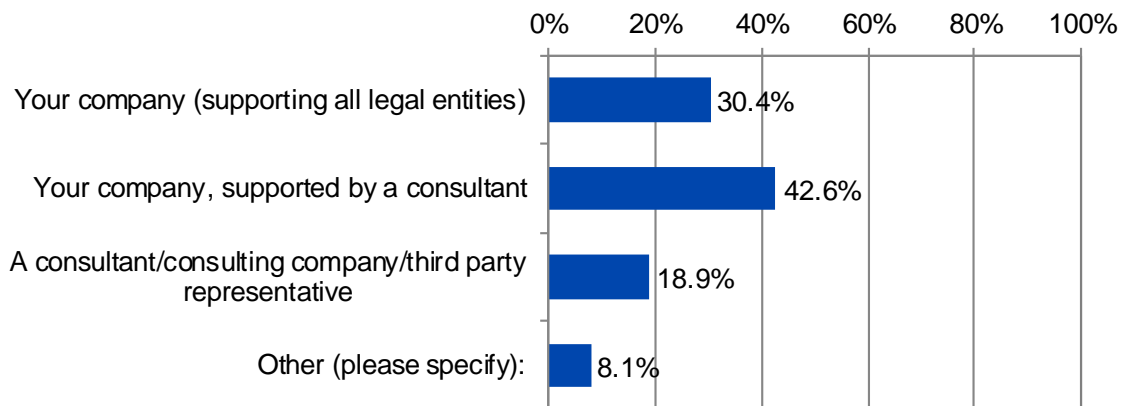
When did you submit registration dossier(s)? (please select all that apply)



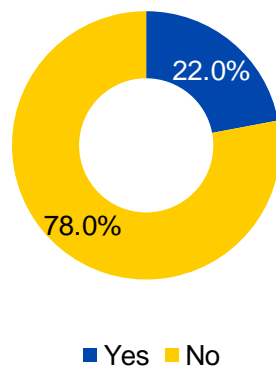
How many dossiers did your legal entity submit?



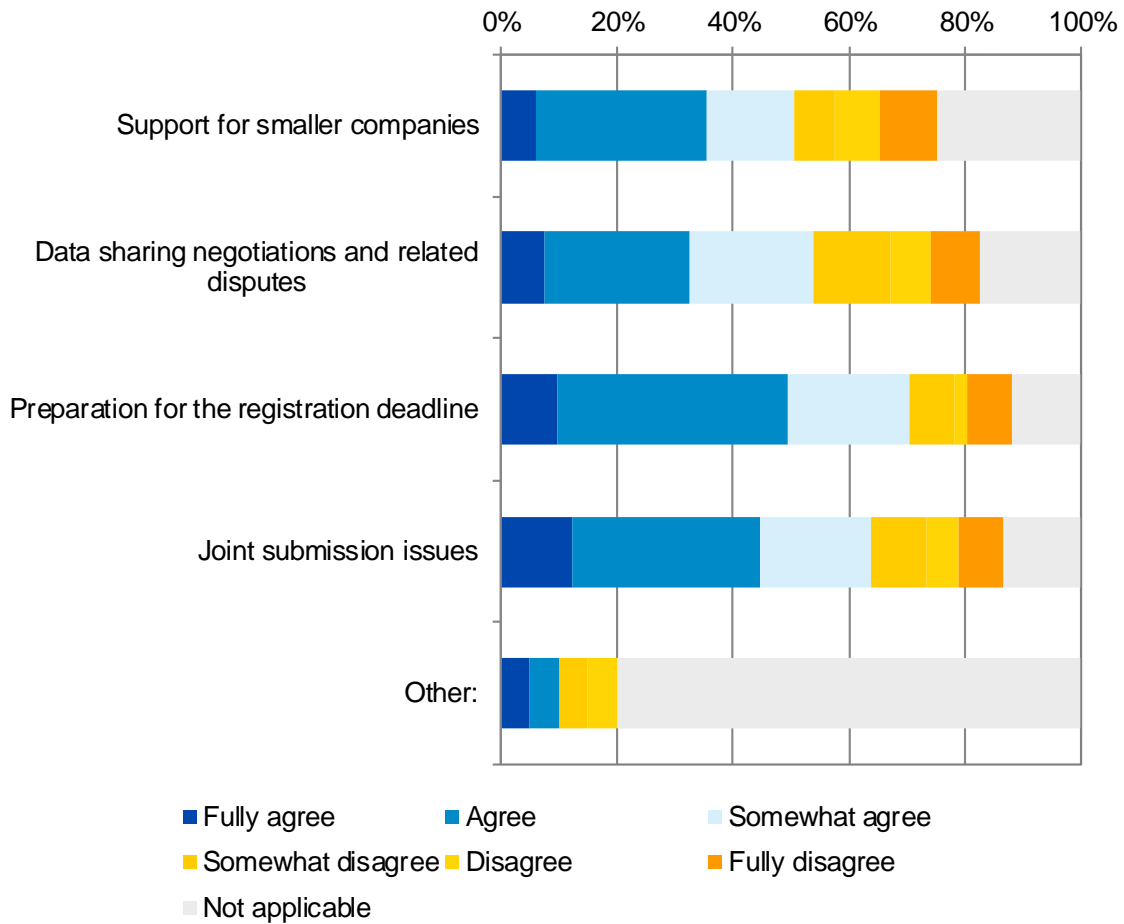
Who carried out the preparatory work for your registration(s)?



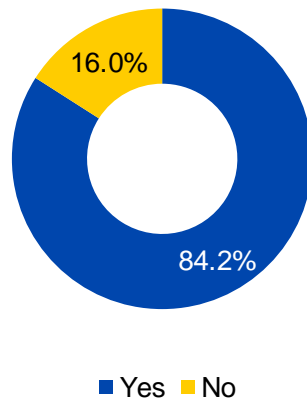
Did you require support from ECHA regarding your obligations under data sharing? For example, support for smaller companies, data-sharing negotiations and related disputes, preparation for the registration deadline.



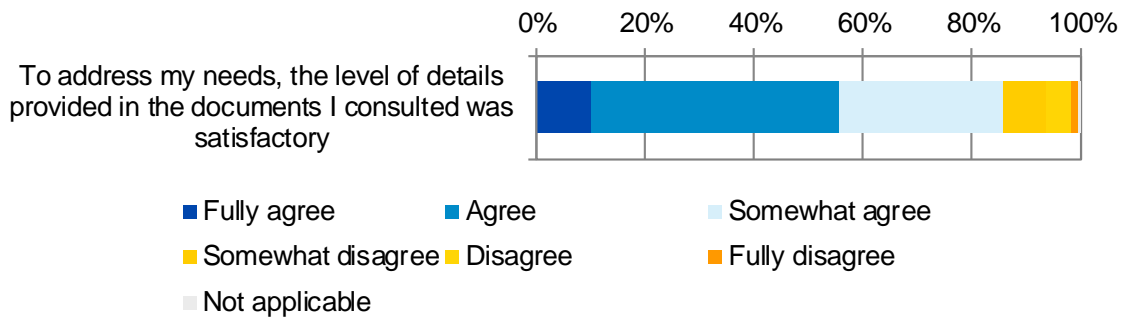
What is your level of agreement with the following statement? I was satisfied with the support I received to address the concern I had regarding one of the topics below:



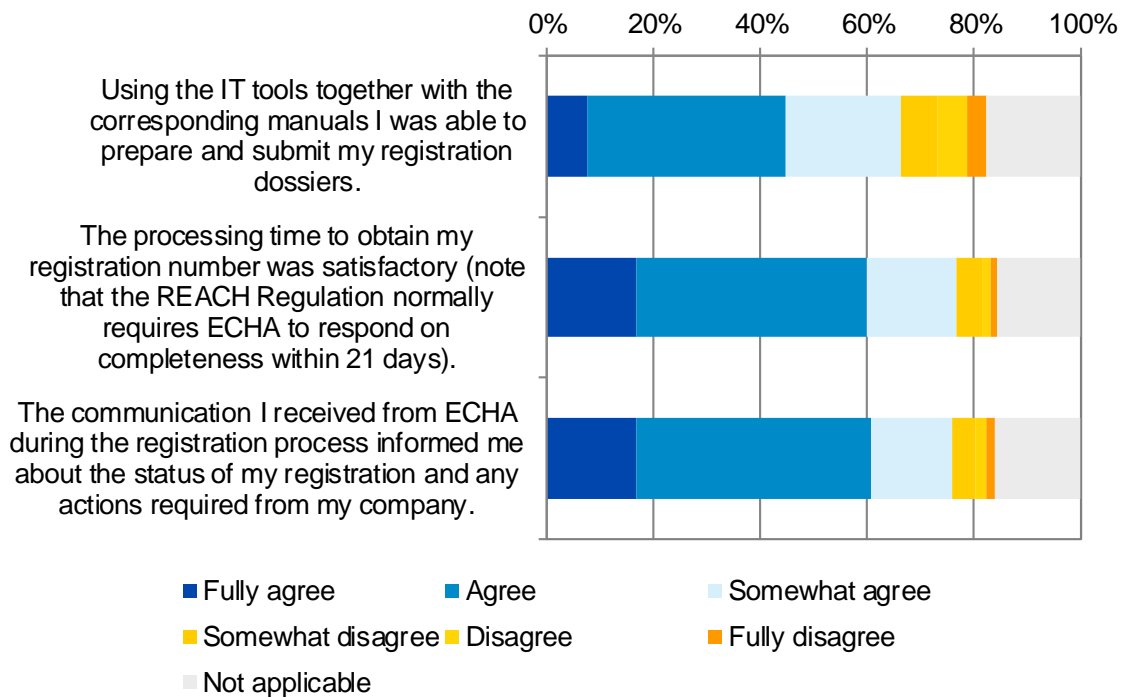
Did you use ECHA's website to consult any supporting material produced by ECHA, prior to submitting your dossiers? For example, submission manuals, fact sheets, Q&A documents, webinars, video recordings, etc.



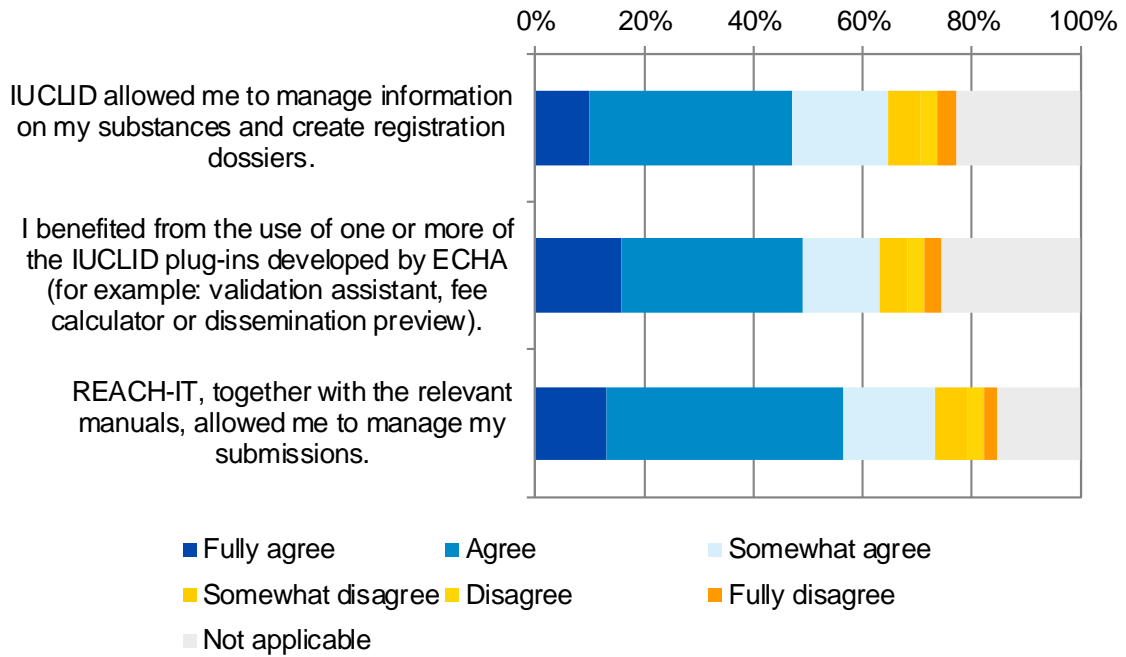
What is your level of agreement with the following statement?



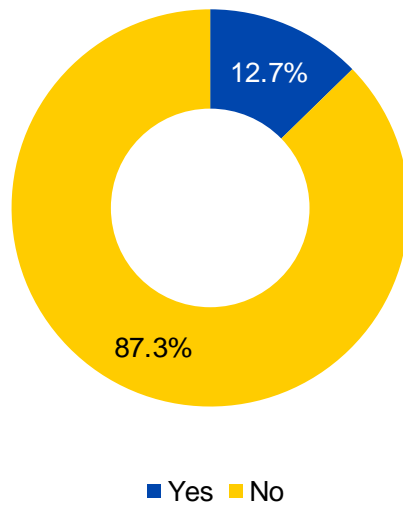
What is your level of agreement with the following statements?



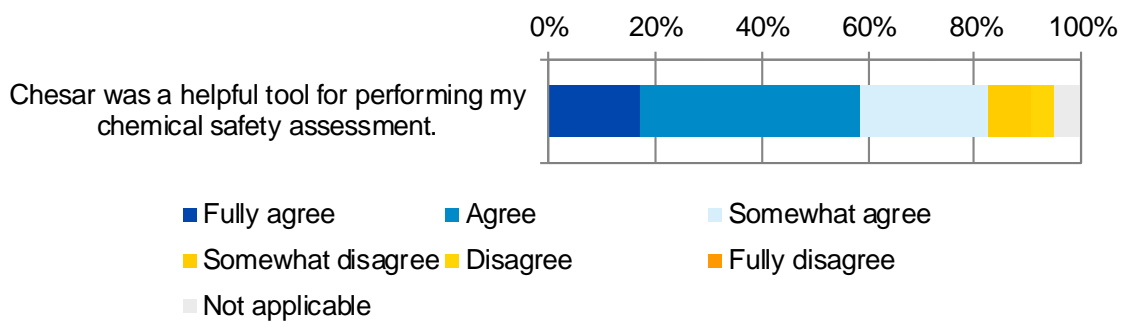
What is your level of agreement with the following statements?



Have you used Chesar to create any chemical safety reports?

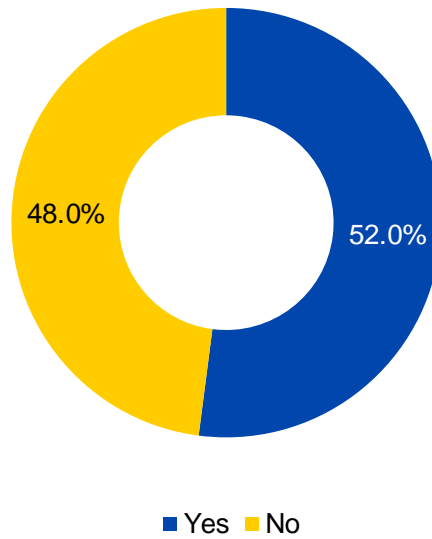


What is your level of agreement with the following statement?

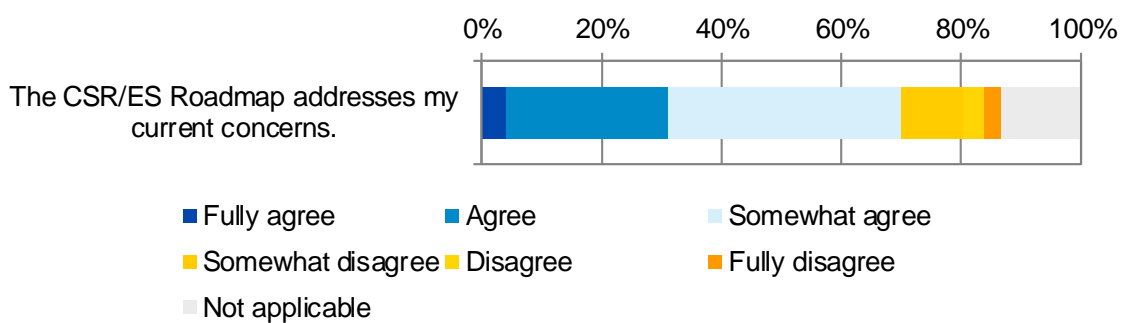


Questions asked to REACH registrants about supply chain communication

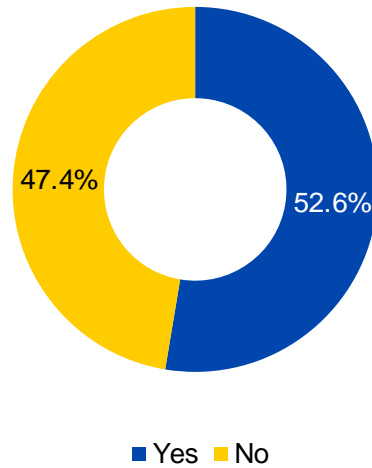
Are you aware of the CSR/ES Roadmap?



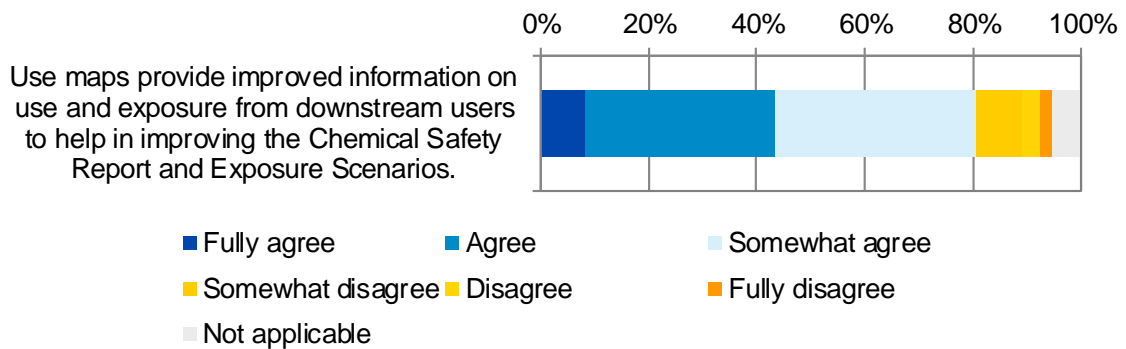
What is your level of agreement with the following statement?



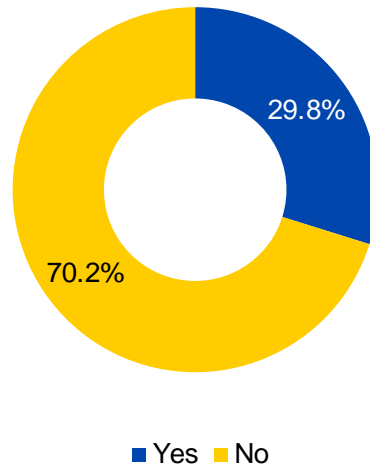
Are you aware of the concept of sector use maps to inform registrants on typical uses in a sector?



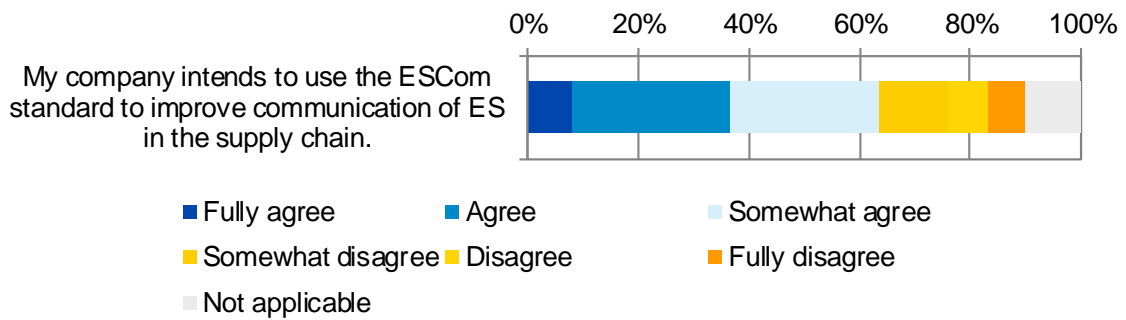
What is your level of agreement with the following statement?



Are you aware of the ECom package to support standardisation of ES for communication?

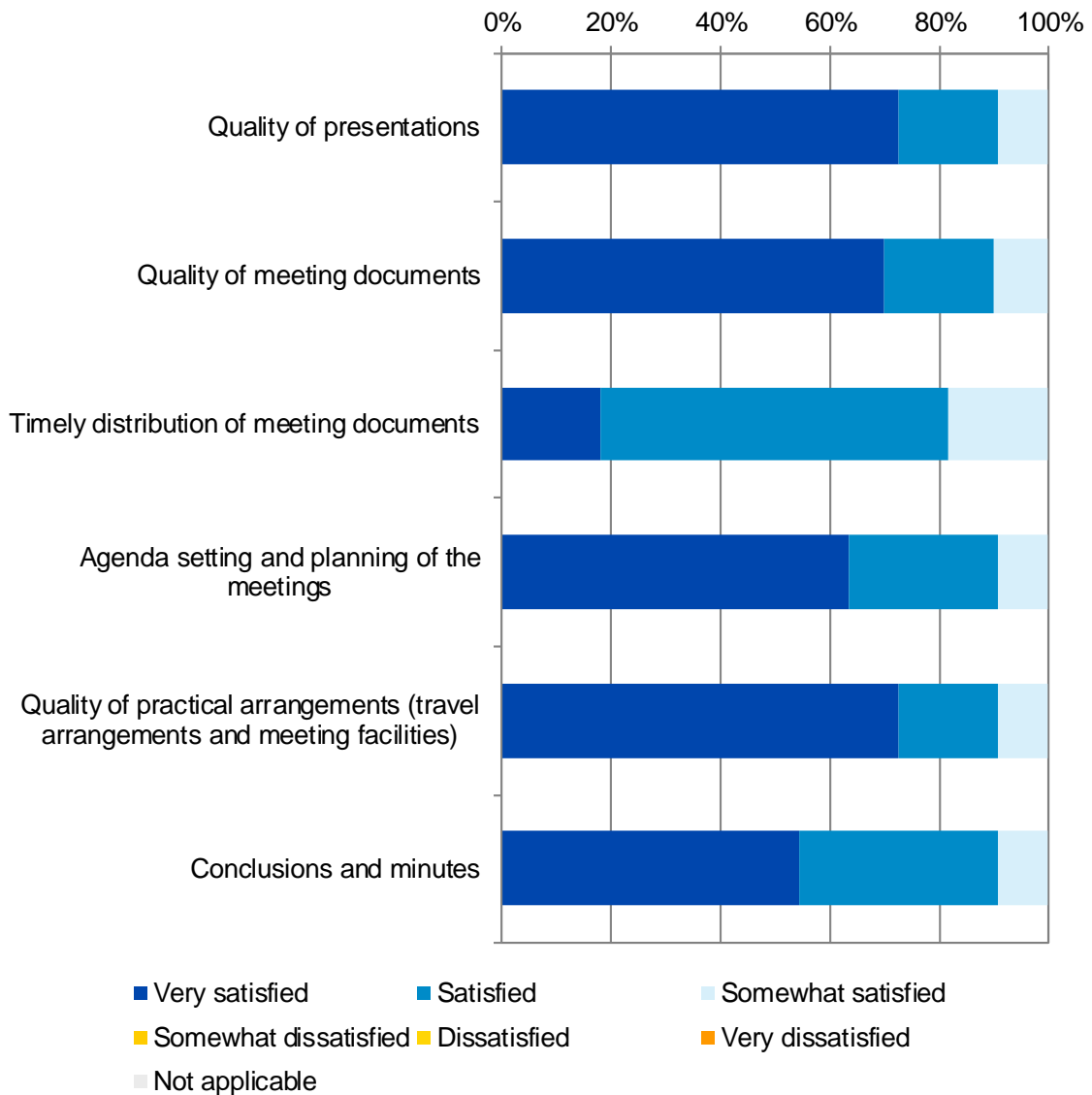


What is your level of agreement with the following statement?



Question asked to ECHA's Management Board members about ECHA Secretariat's support to their governing role

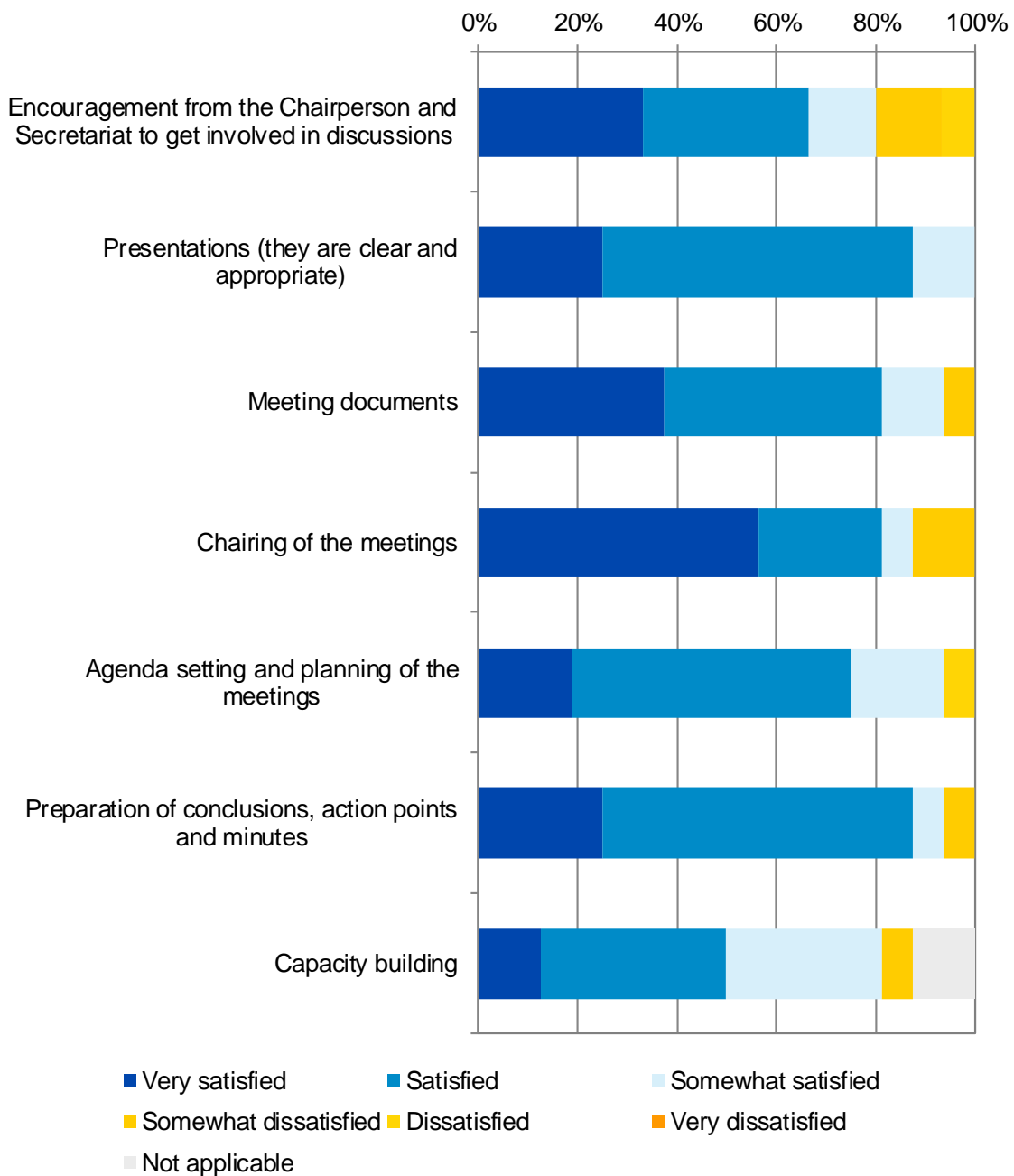
How satisfied are you with the following aspects of the support provided by ECHA to the Management Board (MB)?



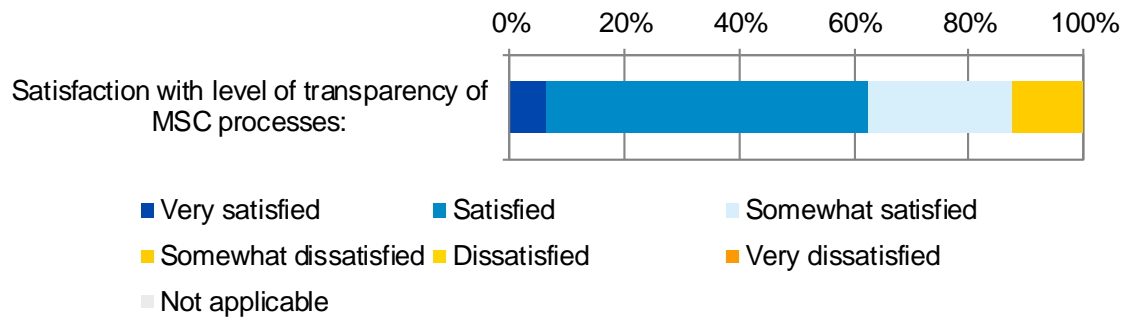
Questions asked to ECHA's Committee members (MSC, RAC, SEAC) and accredited stakeholder observers about the support from ECHA's Secretariat to their activities

Questions asked to members of the Member State Committee (MSC) and MSC accredited stakeholders

How satisfied are you with the support provided by ECHA to the Member State Committee (MSC) in the following respects:

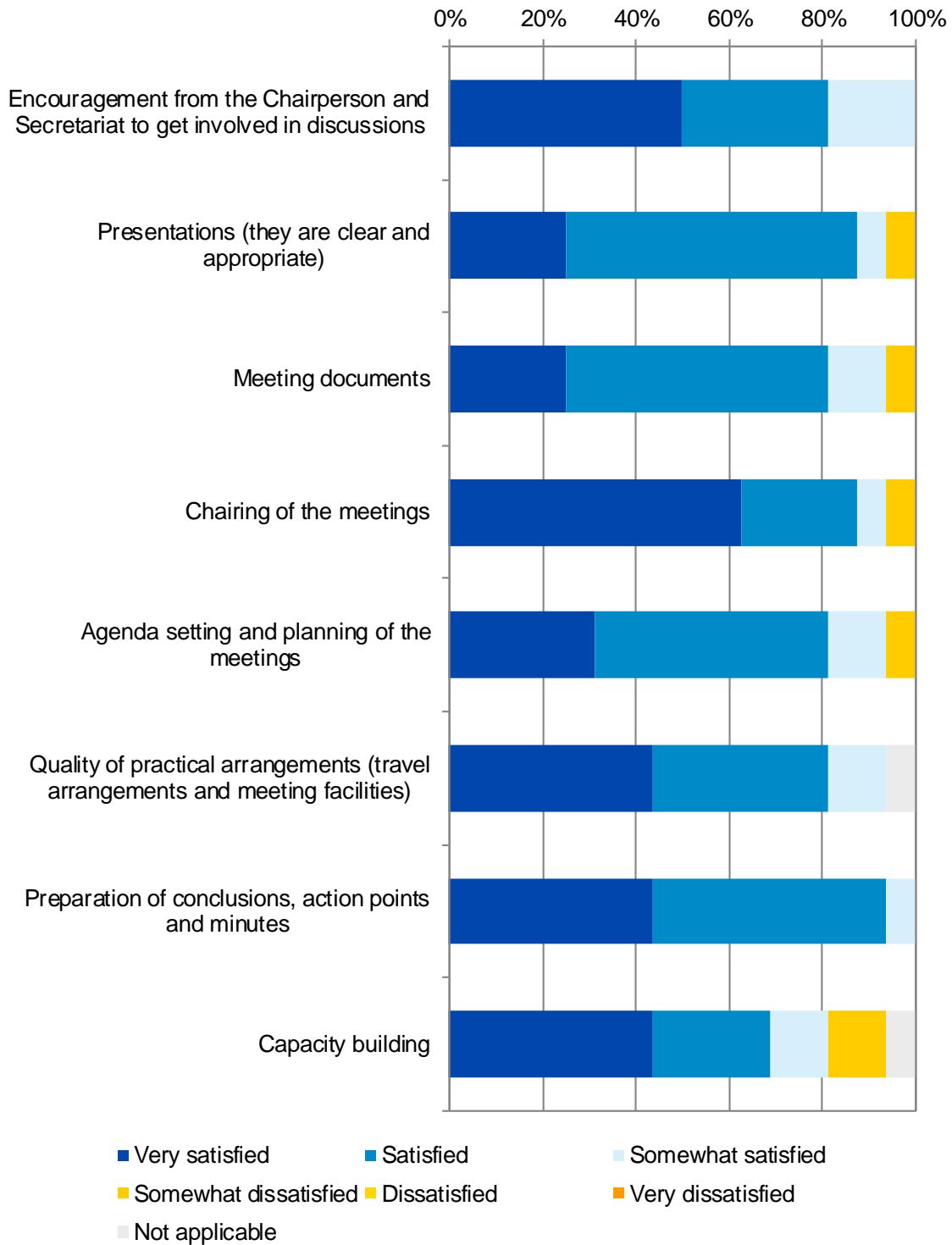


How satisfied are you with the level of transparency of the MSC processes?

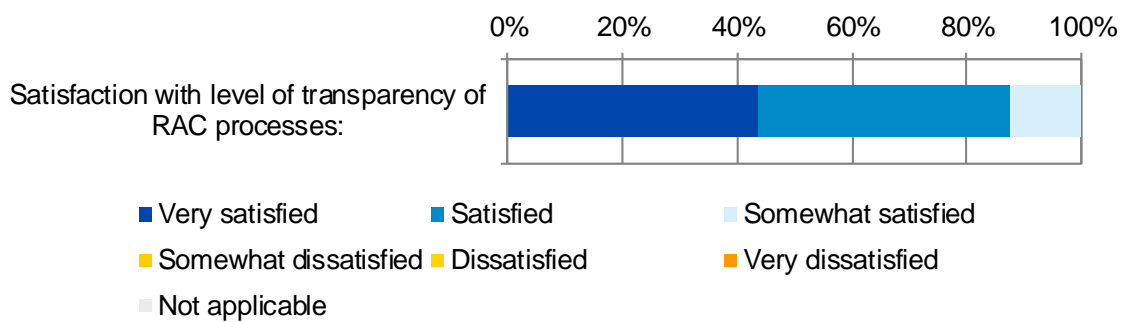


Questions asked to members of the Risk Assessment Committee (RAC) and RAC accredited stakeholders

How satisfied are you with the support provided by ECHA to the Risk Assessment Committee (RAC) in the following respects:

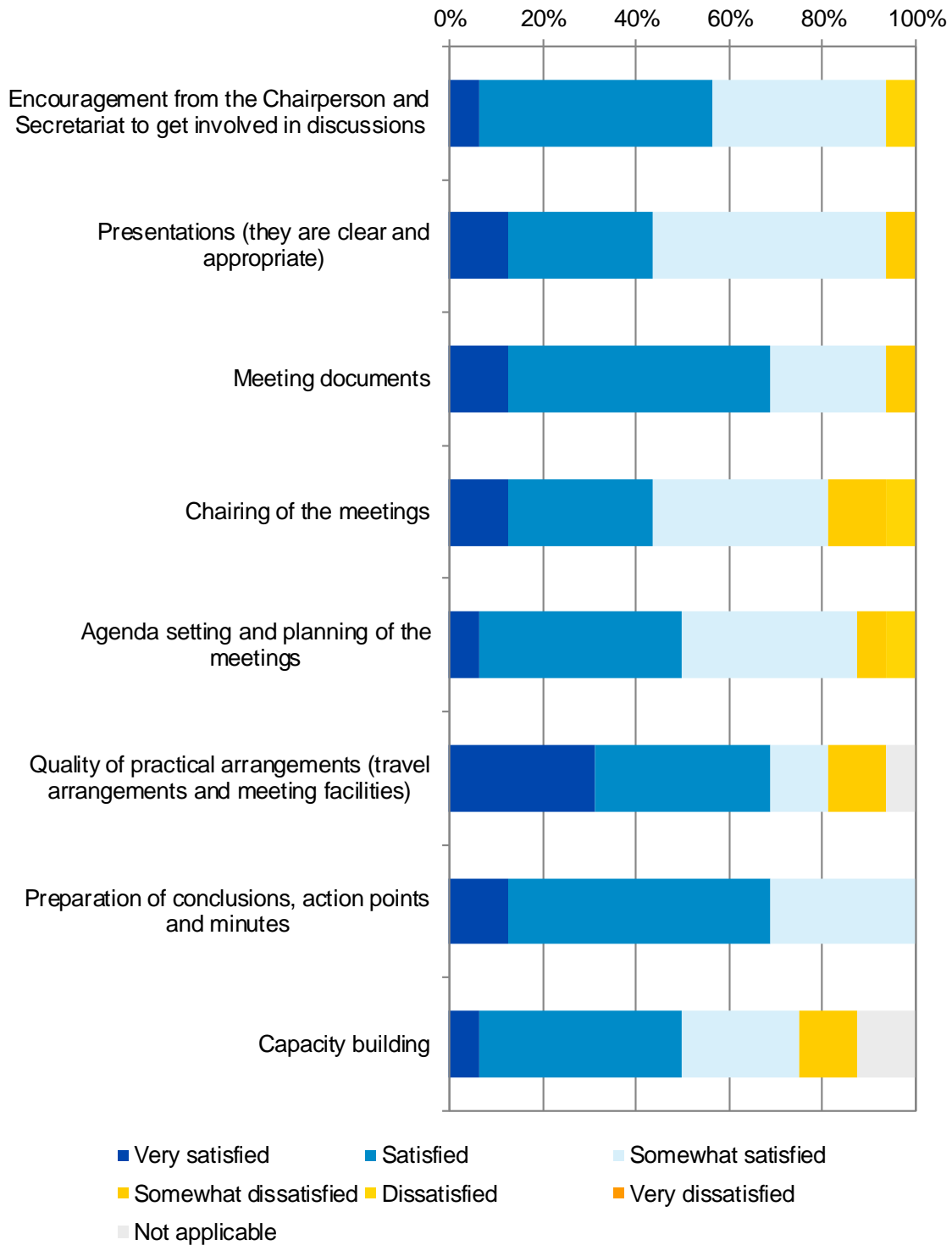


How satisfied are you with the level of transparency of the RAC processes?

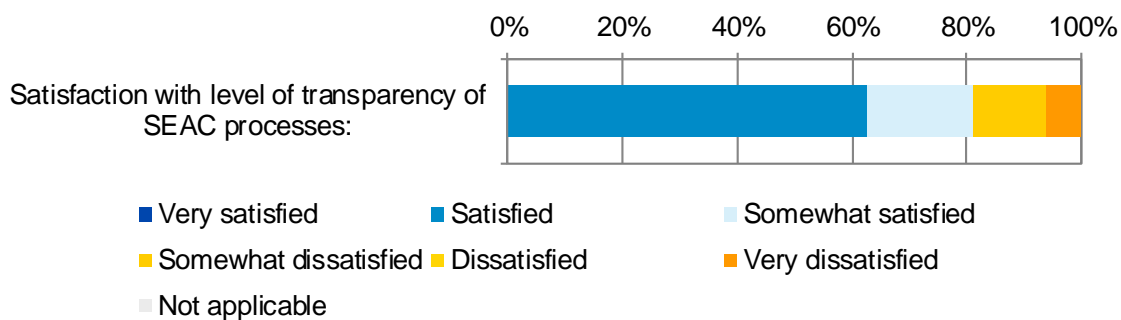


Questions asked to members of the Committee for Socio-Economic Analysis (SEAC) and SEAC accredited stakeholders

How satisfied are you with the support provided by ECHA to the Committee for Socio-economic analysis (SEAC) in the following respects:

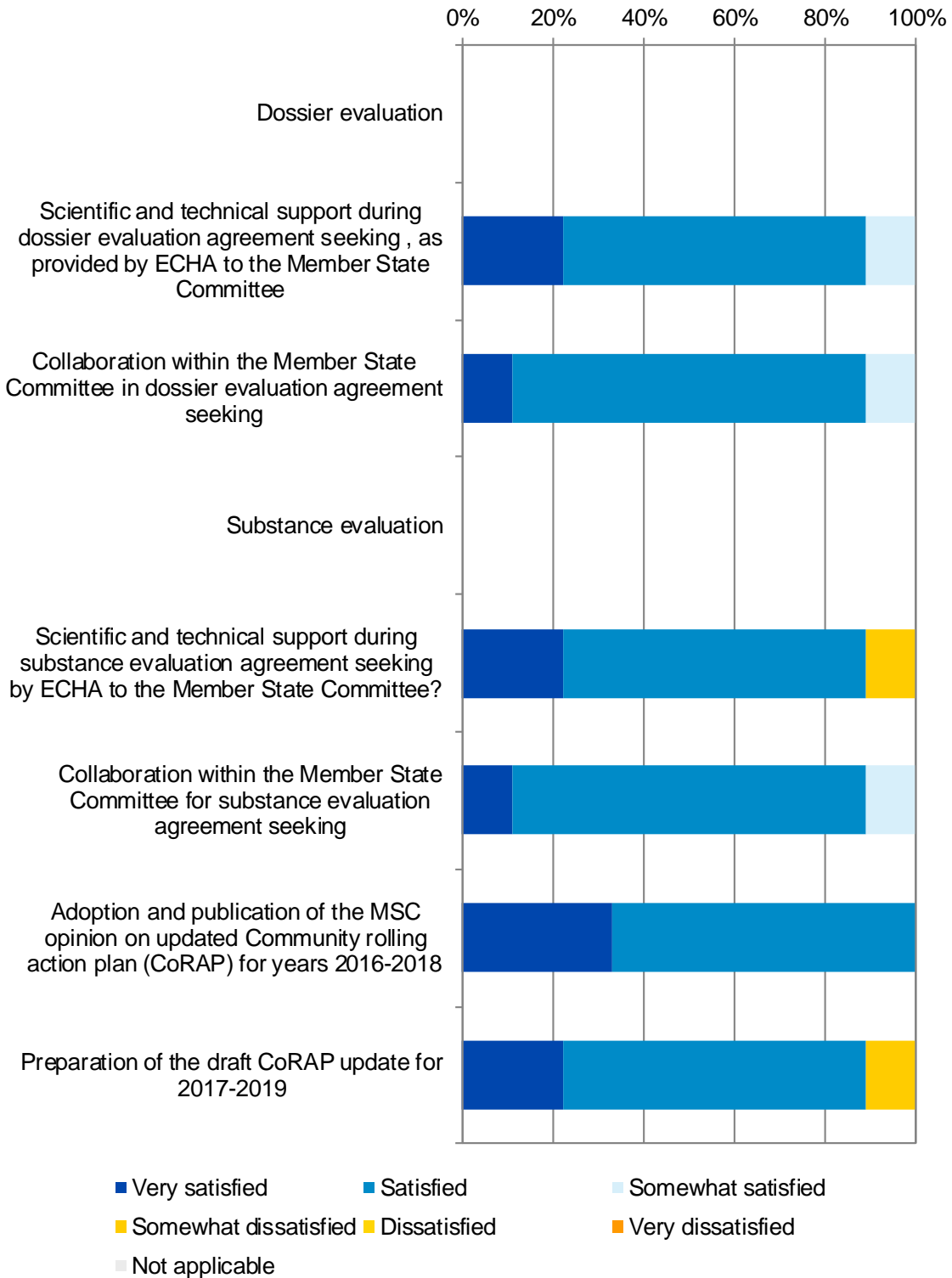


How satisfied are you with the level of transparency of the SEAC processes?



Question asked to the members of the Member State Committee (MSC) about the support from ECHA's Secretariat to their activities on dossier and substance evaluation

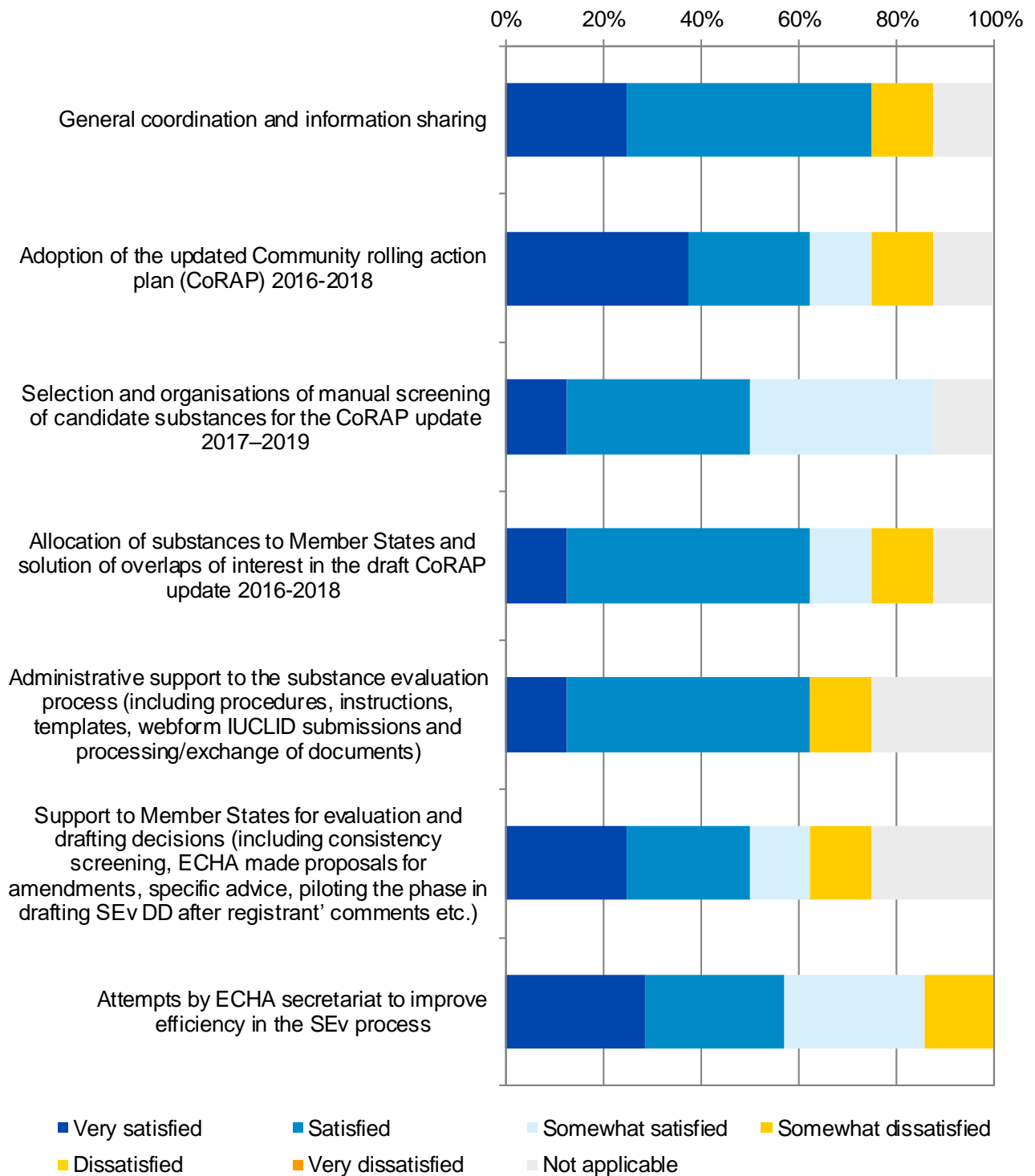
How satisfied are you with the support given by ECHA on the following topics?



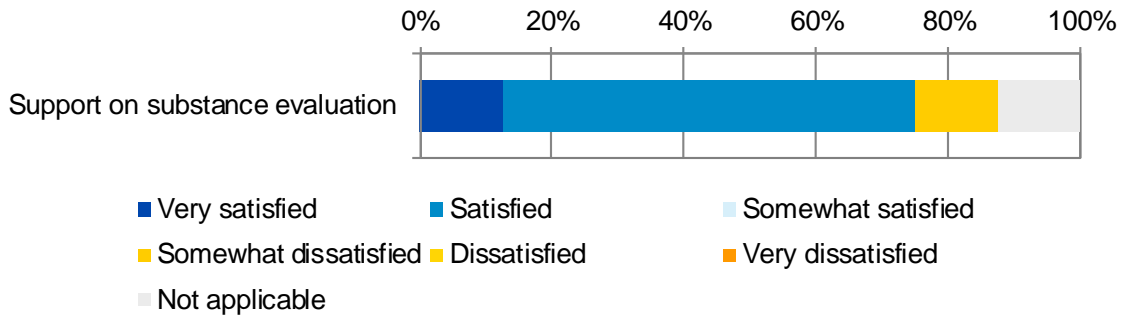
Questions asked to Directors of Member State Competent Authorities (MSCA) and European Commission representatives about ECHA's support on activities related to substance evaluation

Questions asked to MSCA Directors

How satisfied are you with the support given by ECHA on the following topics?

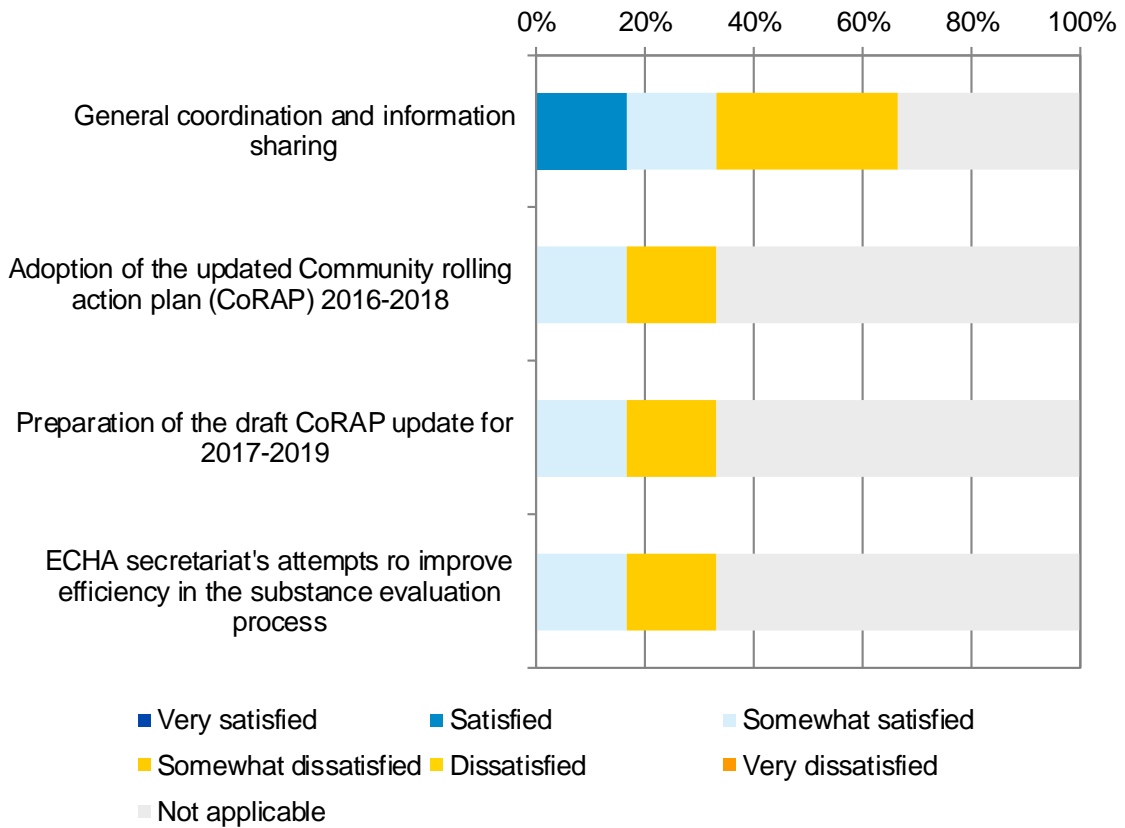


Overall, how satisfied are you with the support from ECHA on substance evaluation?

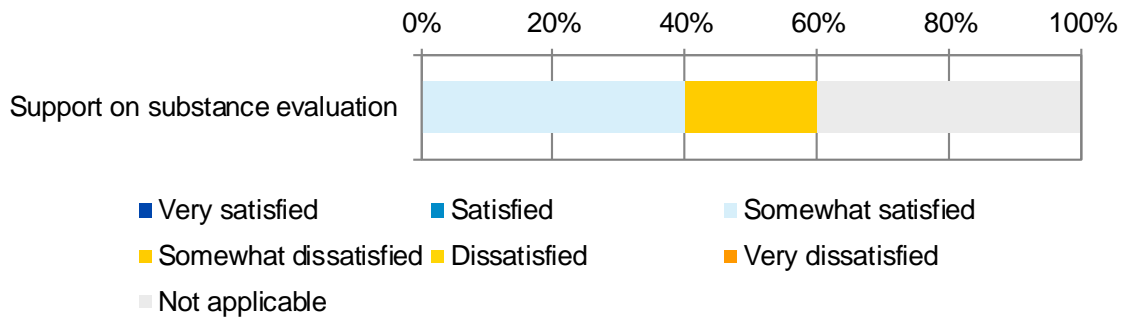


Questions asked to European Commission representatives

How satisfied are you with the support given by ECHA on the following topics in substance evaluation?



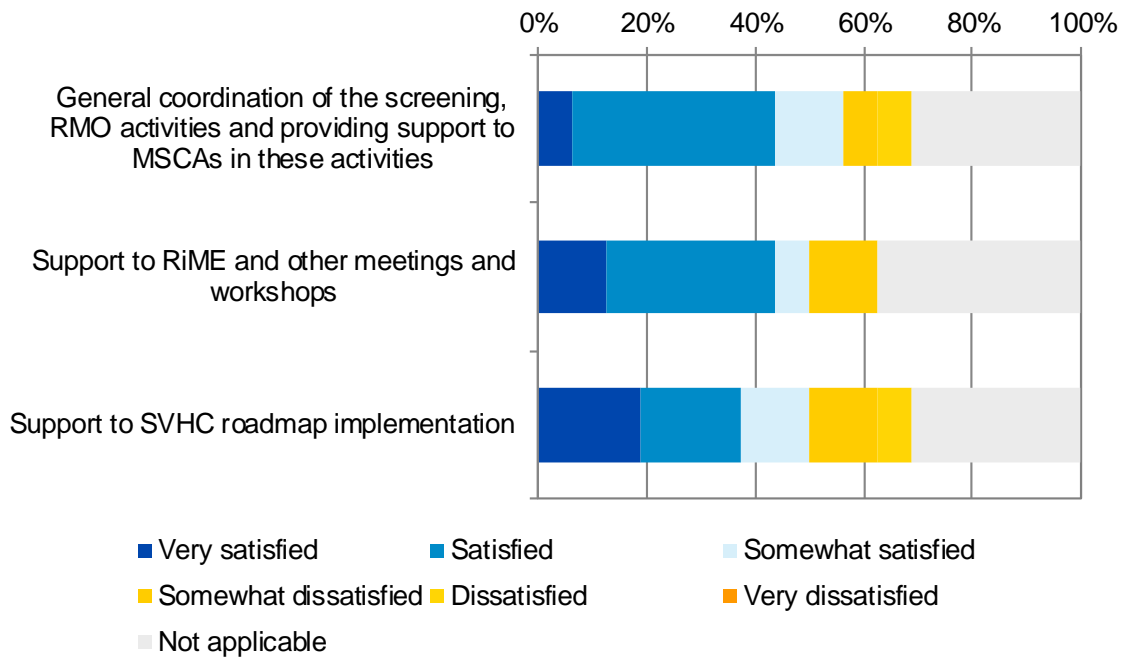
Overall, how satisfied are you with the support from ECHA on substance evaluation?



Questions asked to MSCA Directors, European Commission representatives, members of ECHA's Committees and related accredited stakeholder organisations, as well as PBT and ED expert groups about risk management activities

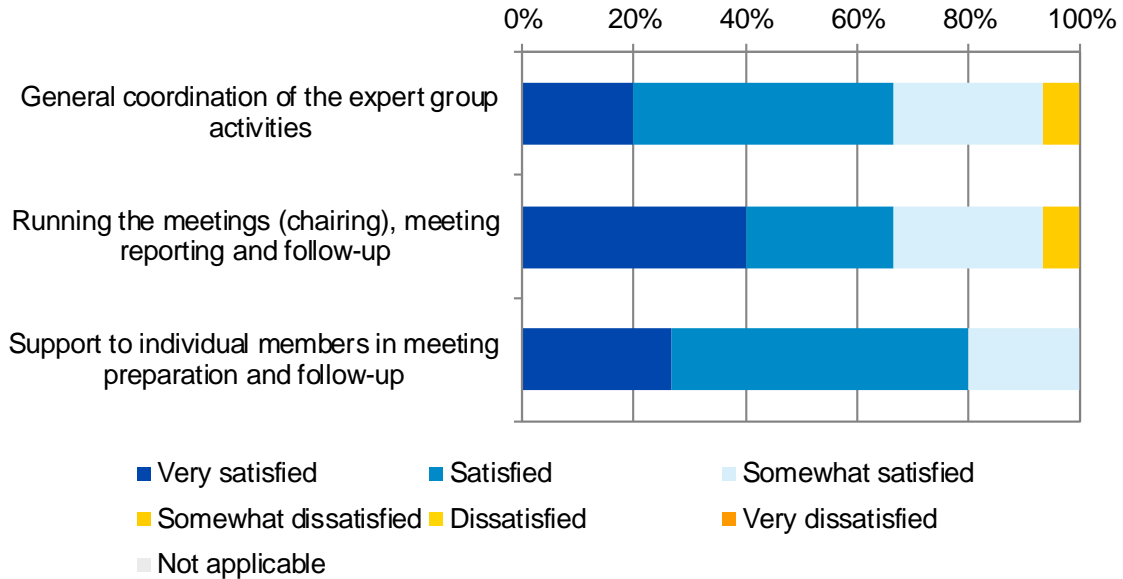
Question asked to MSCA Directors and European Commission representatives

How satisfied are you with the support given by ECHA on the following activities?



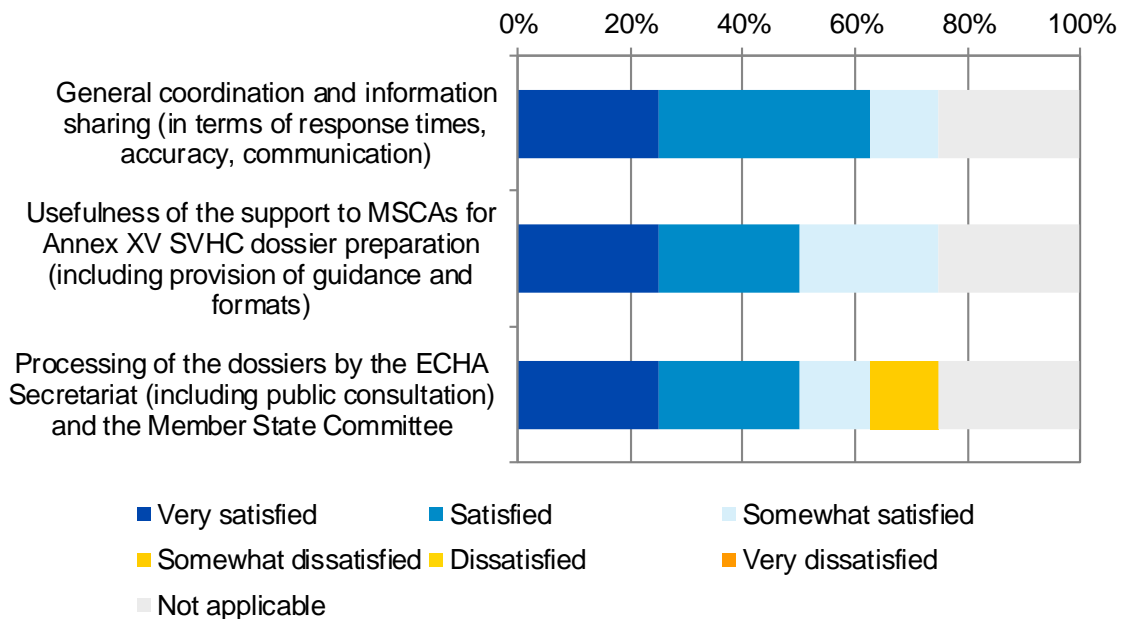
Question asked to PBT and ED expert group members

How satisfied are you with the support given by ECHA relating to giving advice on PBT and ED hazard assessment and identification, in particular on the following activities?

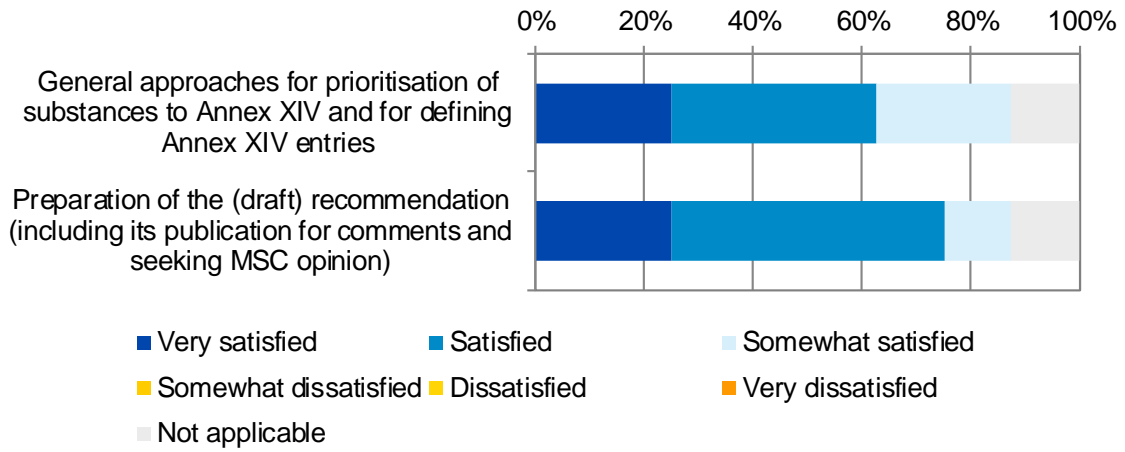


Questions asked to MSCA Directors

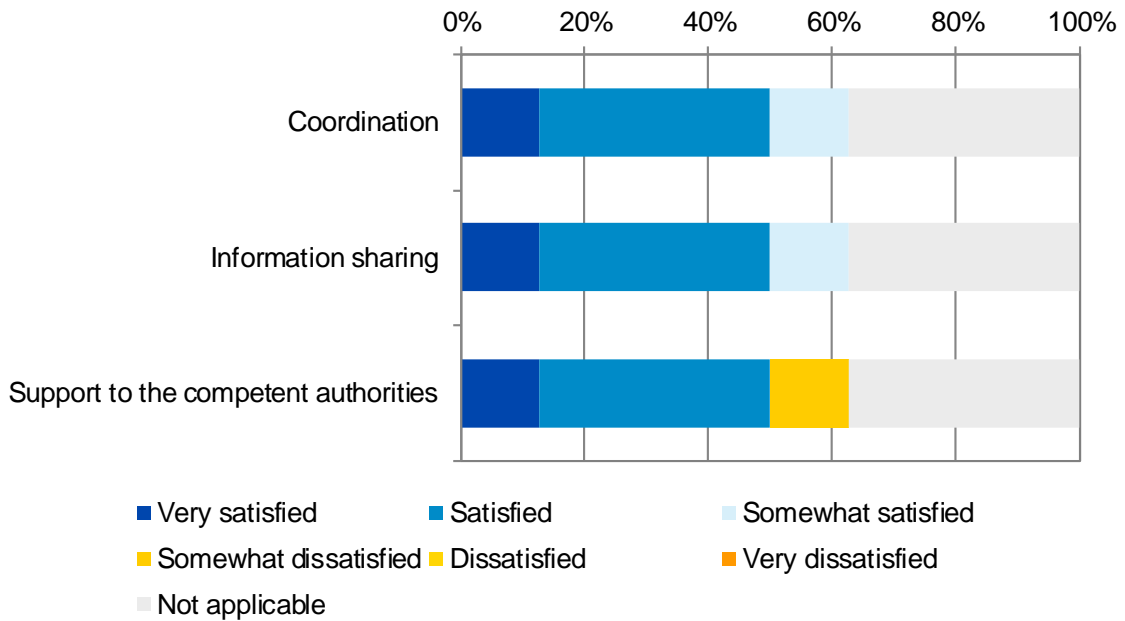
Authorisation: Identification of substances of very high concern (SVHCs): How satisfied are you with the support given by ECHA on the following processes?



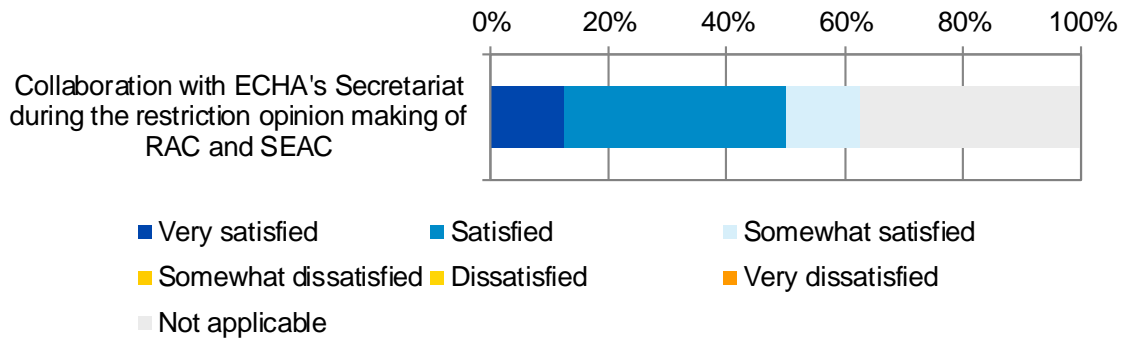
Authorisation - ECHA's recommendation for substances to be listed in Annex XIV: How satisfied are you with the support given by ECHA on the following processes?



How satisfied are you with ECHA's support when preparing Annex XV restriction dossiers related to the following aspects?

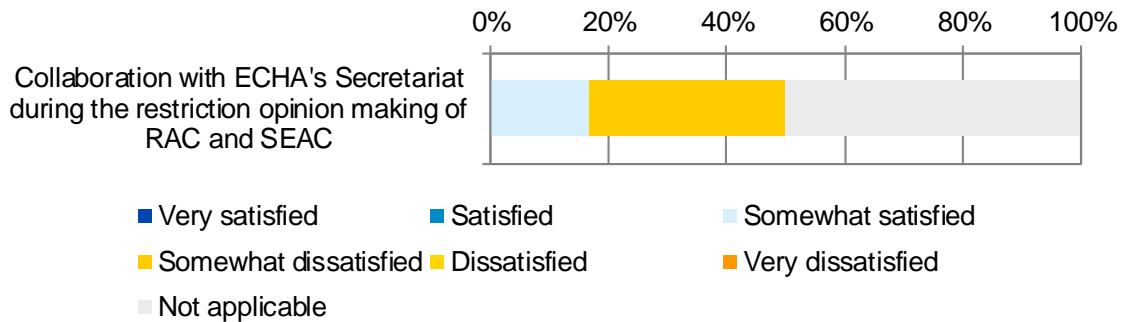


How satisfied are you with the way ECHA's secretariat collaborated with the dossier submitter (competent authority) during the restriction opinion making of RAC and SEAC?

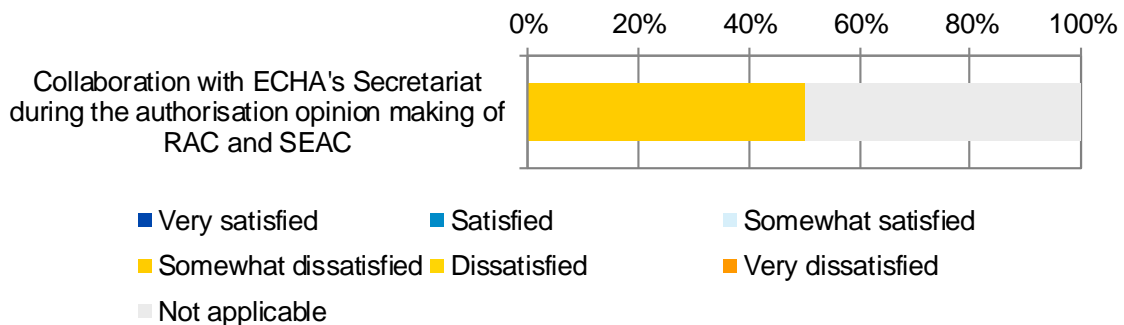


Questions asked to European Commission representatives

How satisfied are you with the way ECHA's Secretariat collaborated with the Commission staff during the restriction opinion making of RAC and SEAC?

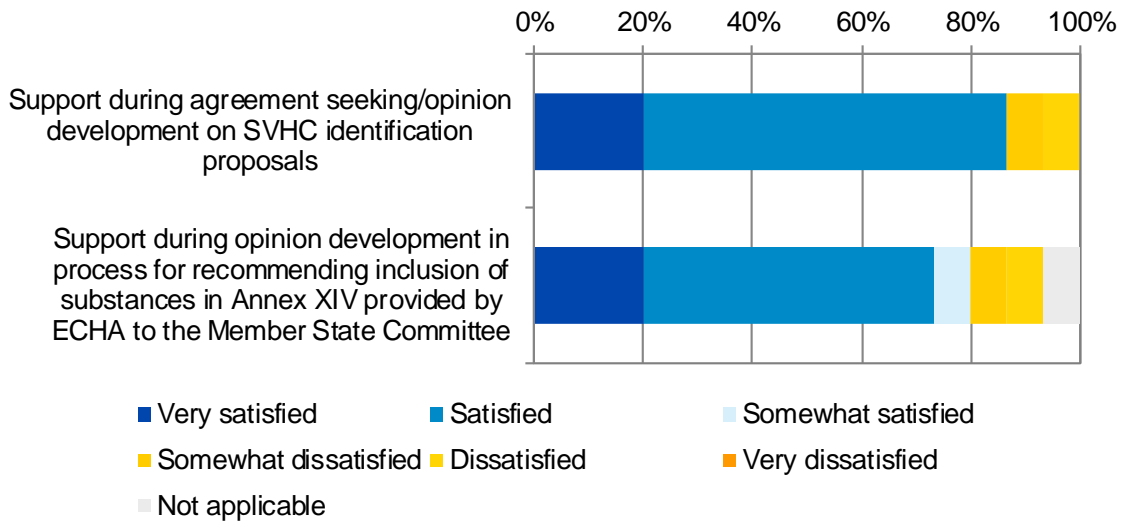


How satisfied are you with the way ECHA's secretariat has collaborated with the Commission staff during the authorisation opinion making of RAC and SEAC?

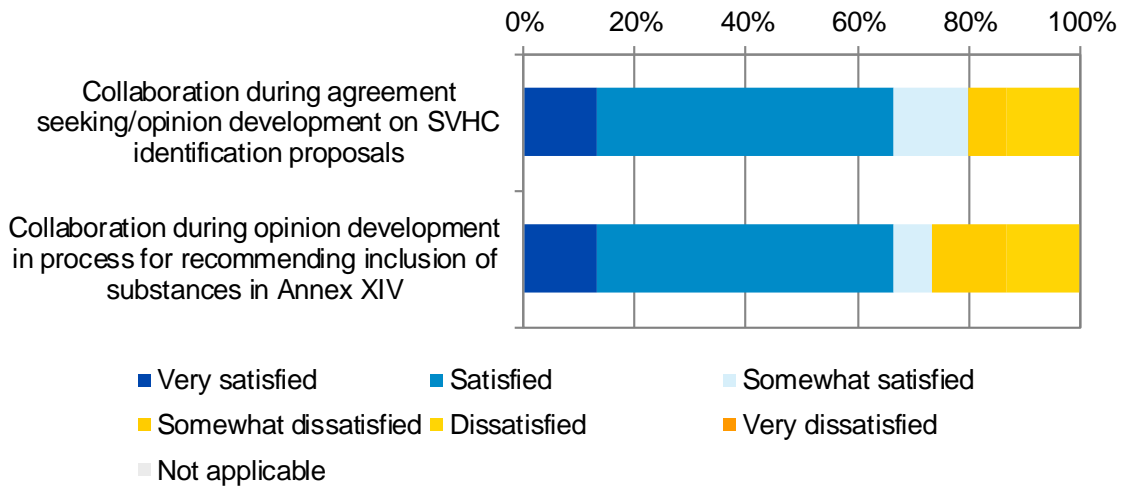


Questions asked to members of the Member State Committee and MSC accredited stakeholders

How satisfied are you with the usefulness of the ECHA's Secretariat scientific and technical support on the following topics:

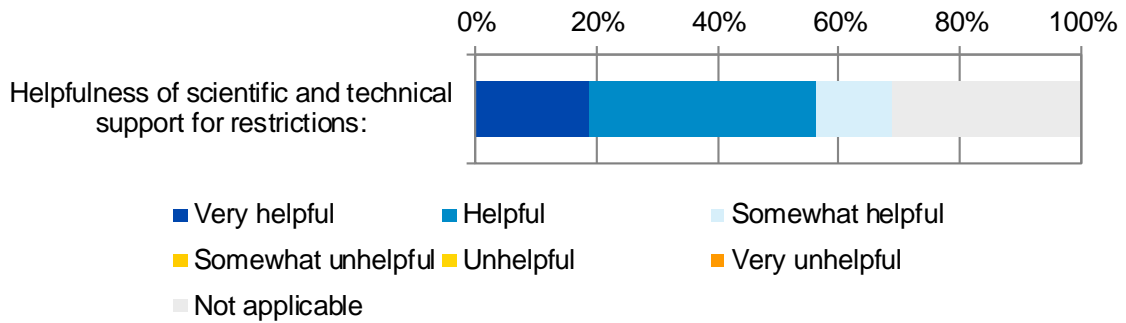


How satisfied are you with the collaboration within the Member State Committee on the following topics?

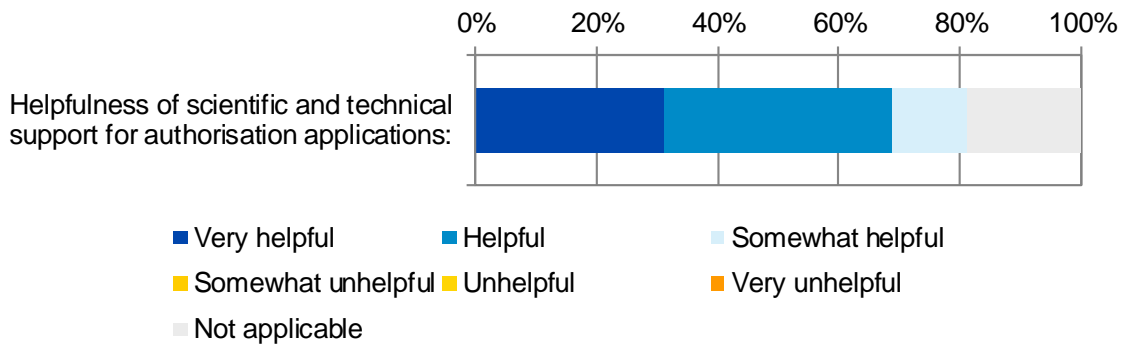


Questions asked to members of the Risk Assessment Committee and RAC accredited stakeholders

How helpful is the scientific and technical support for restrictions provided by ECHA's secretariat to the Committee for Risk Assessment (RAC)?

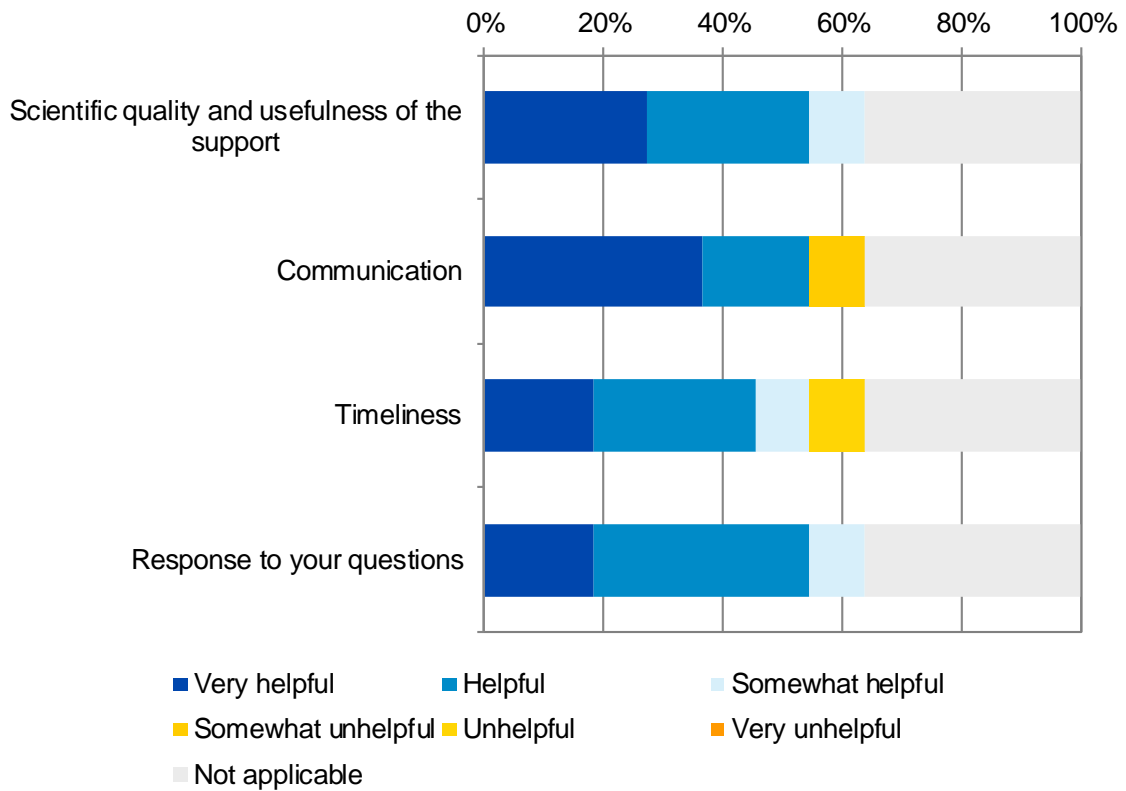


How helpful is the scientific and technical support for authorisation applications provided by ECHA's secretariat to the Committee for Risk Assessment (RAC)?

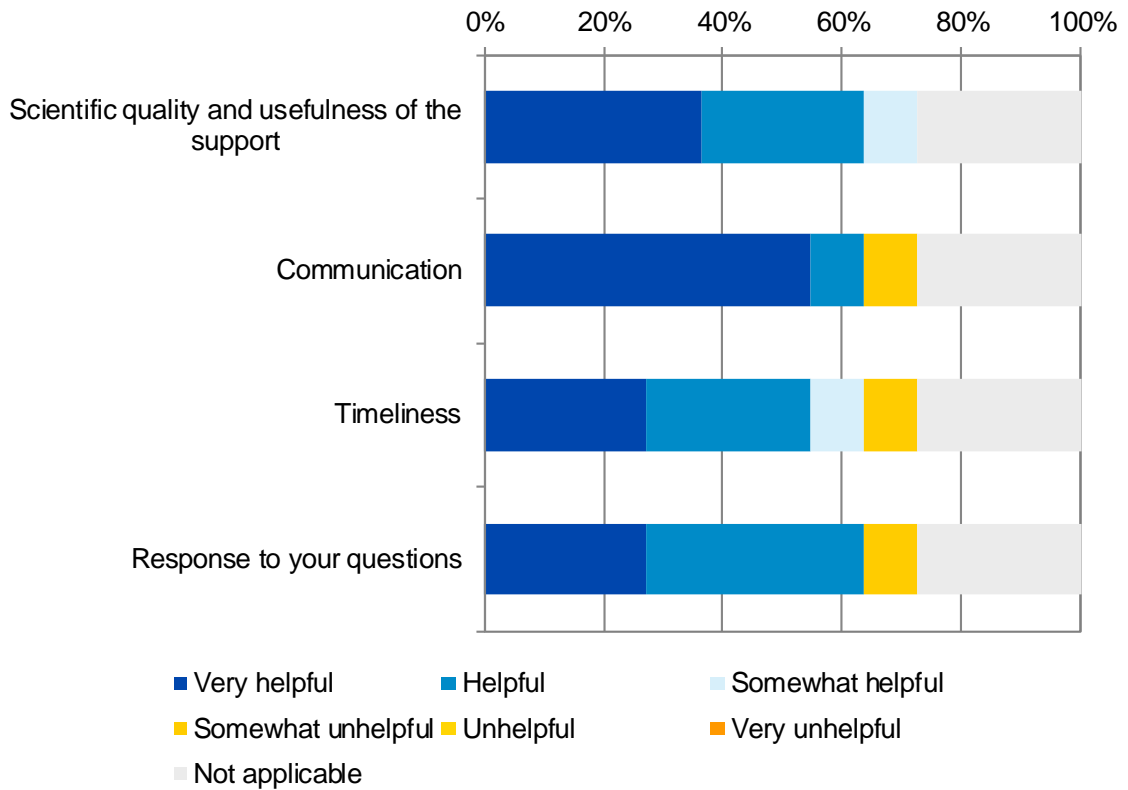


Questions asked to members of the Risk Assessment Committee

When acting as a (co)rapporteur during the opinion making of restrictions, how helpful has ECHA's secretariat been regarding the following topics:

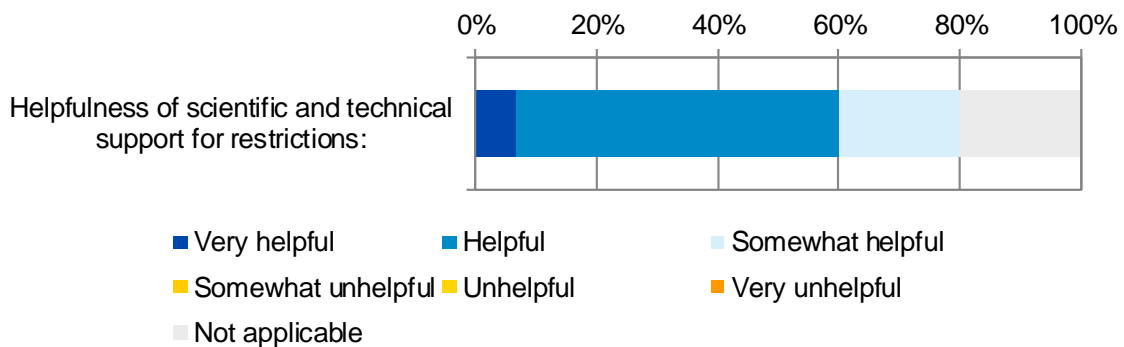


When acting as a (co)rapporteur during the opinion making of authorisations, how helpful has ECHA's secretariat been regarding the following topics:

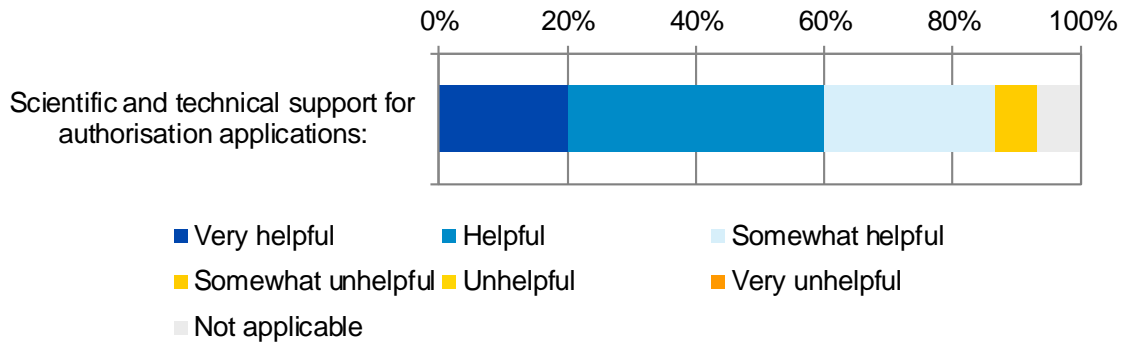


Questions asked to members of the Committee for Socio-Economic Analysis and SEAC accredited stakeholders

How helpful is the scientific and technical support for restrictions provided by ECHA's secretariat to the Committee for Socio-economic Analysis (SEAC)?

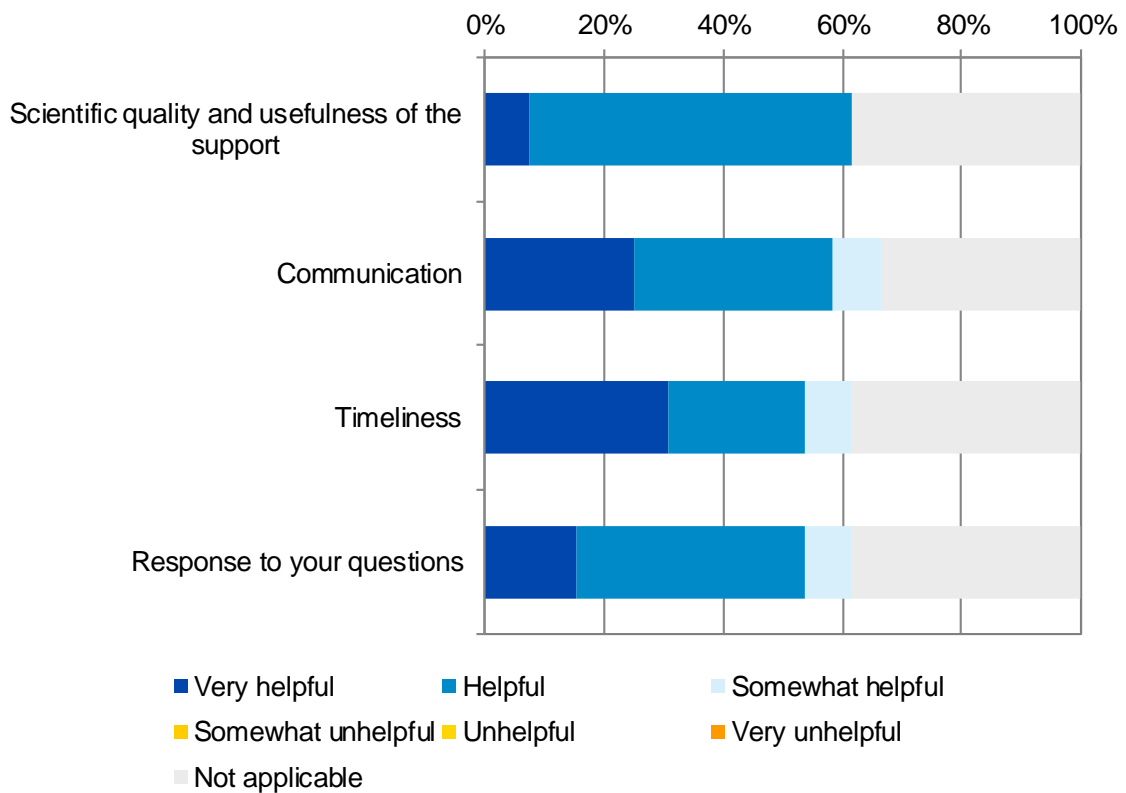


How helpful is the scientific and technical support for authorisation applications provided by ECHA's secretariat to SEAC?

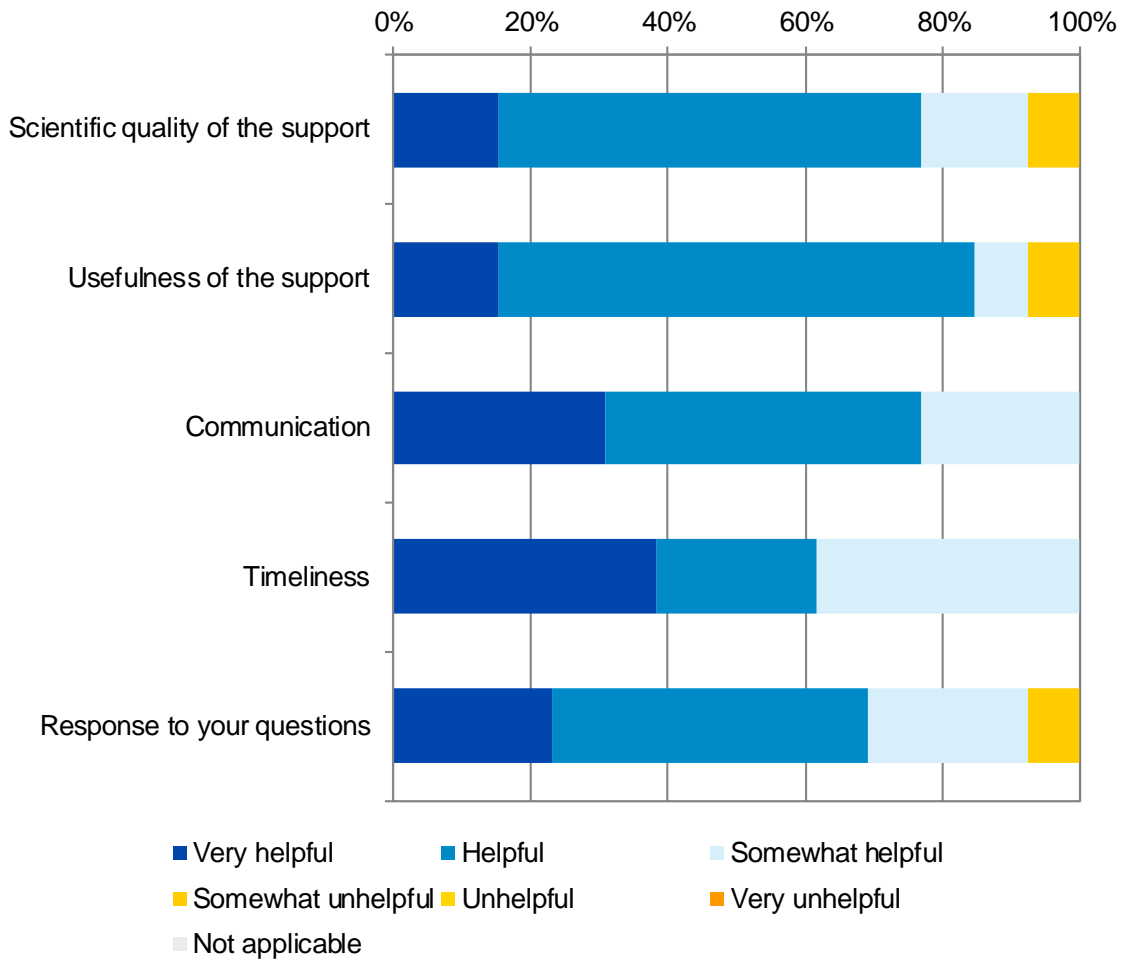


Questions asked to members of the Committee for Socio-Economic Analysis

When acting as a (co)rapporteur during the opinion making of restrictions, how helpful has ECHA's secretariat been regarding the following topics:



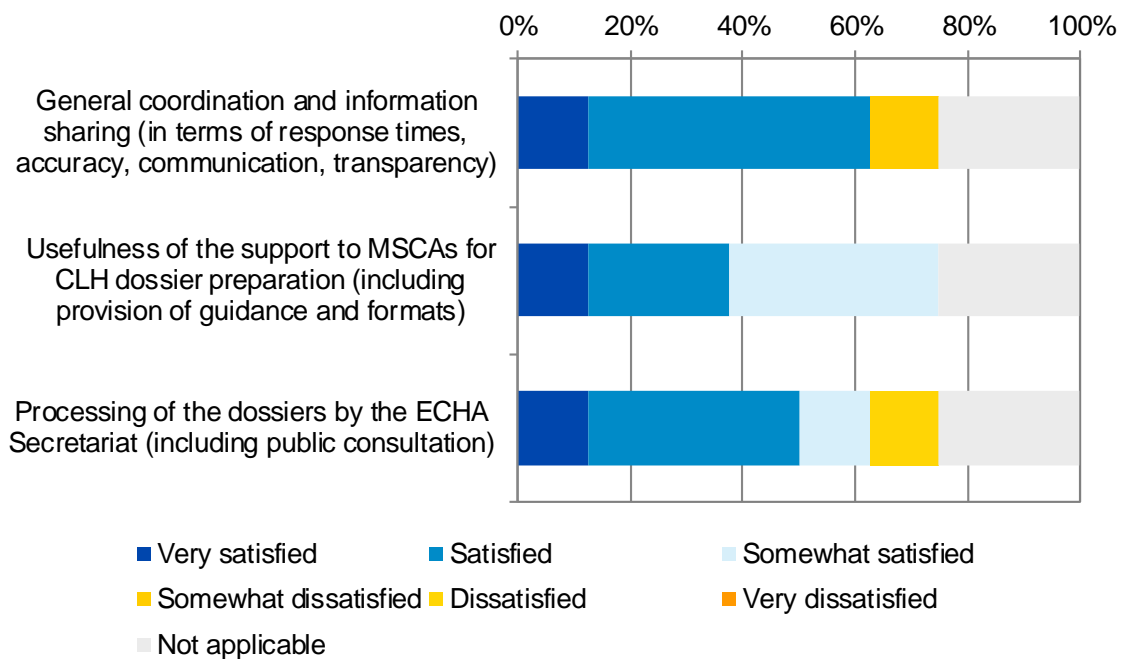
When acting as a (co)rapporteur during the opinion making of authorisation, how helpful has ECHA's secretariat been regarding the following aspects?



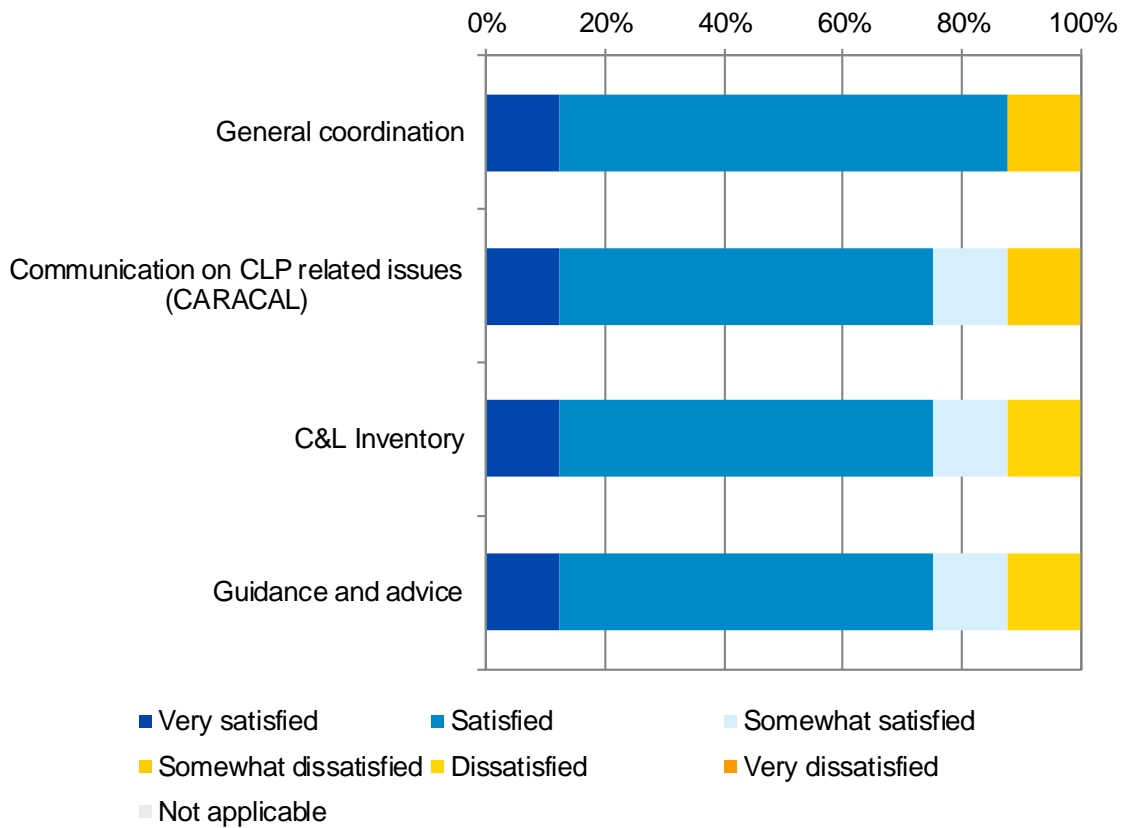
Questions asked to MSCA Directors, European Commission representatives, members of the RAC Committee and related accredited stakeholders about activities related to classification and labelling

Questions asked to MSCA Directors

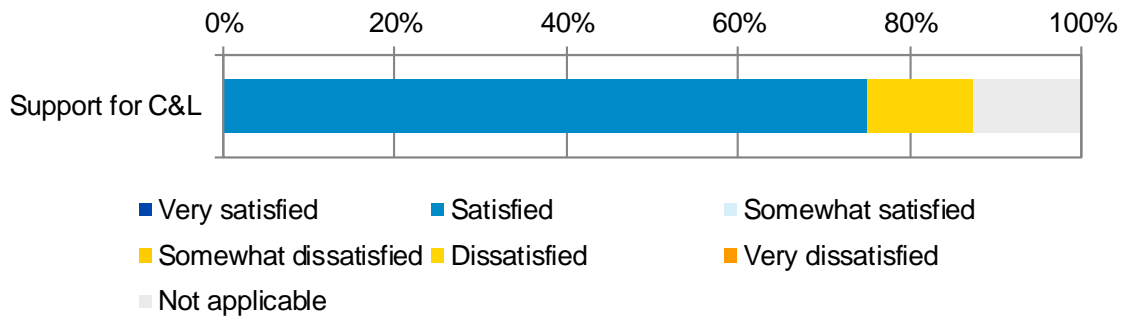
How satisfied are you with ECHA's support on the following topics?



How satisfied are you with ECHA's support on the following topics?

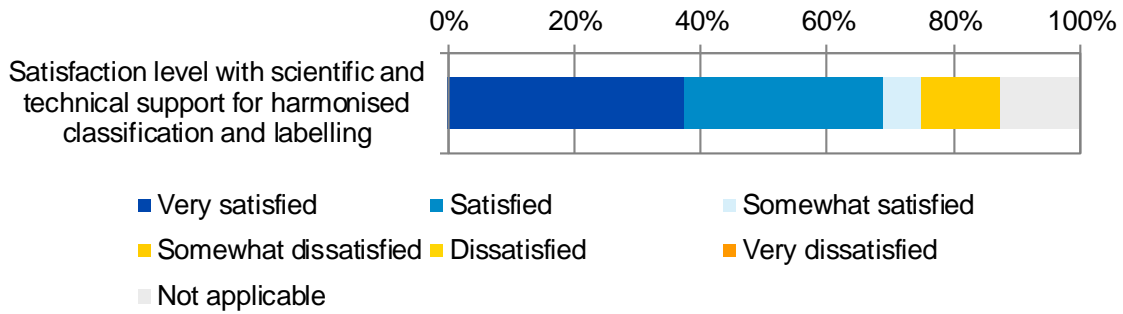


Overall, how satisfied are you with support for classification and labelling?



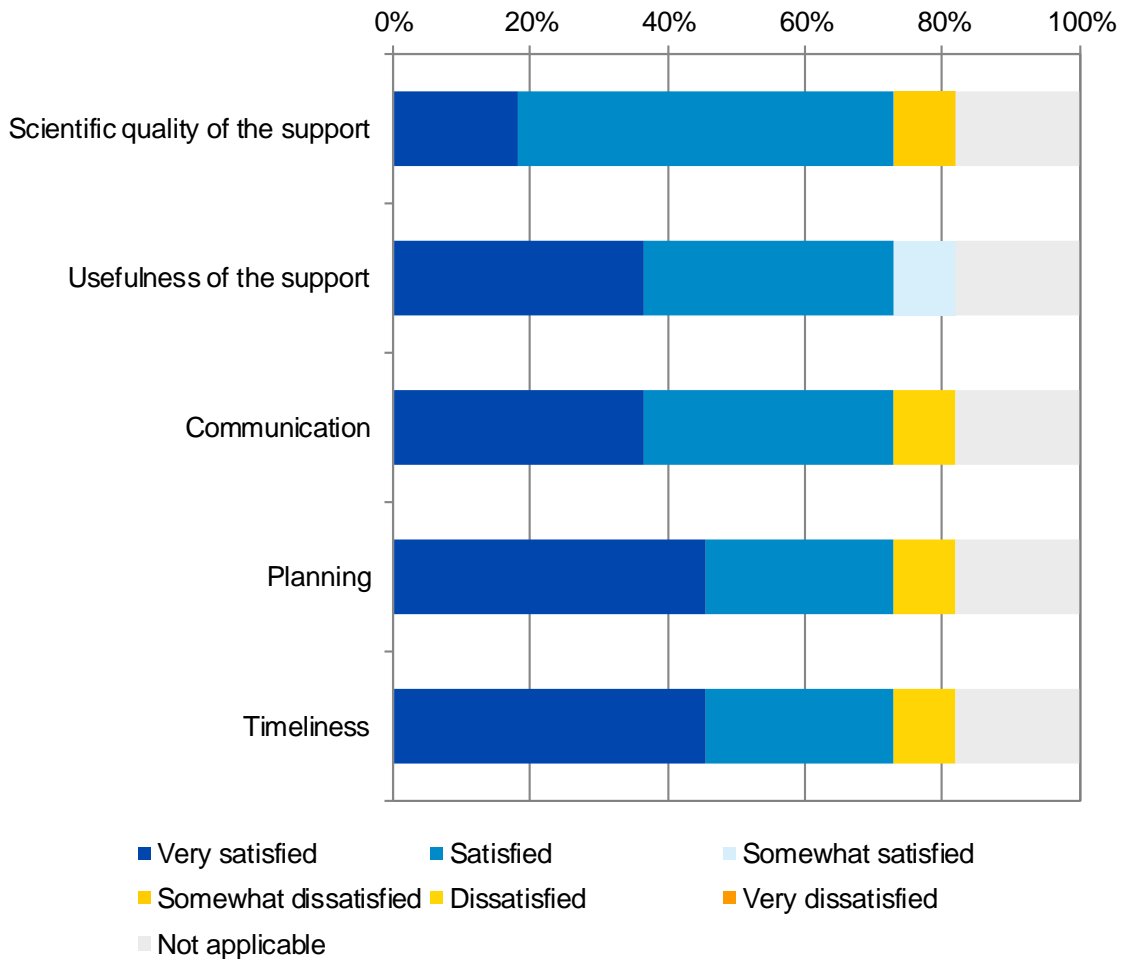
Question asked to members of the Risk Assessment Committee and RAC accredited stakeholders

How satisfied are you with the scientific and technical support for harmonised classification and labelling provided by ECHA to the Committee for Risk Assessment (RAC)?



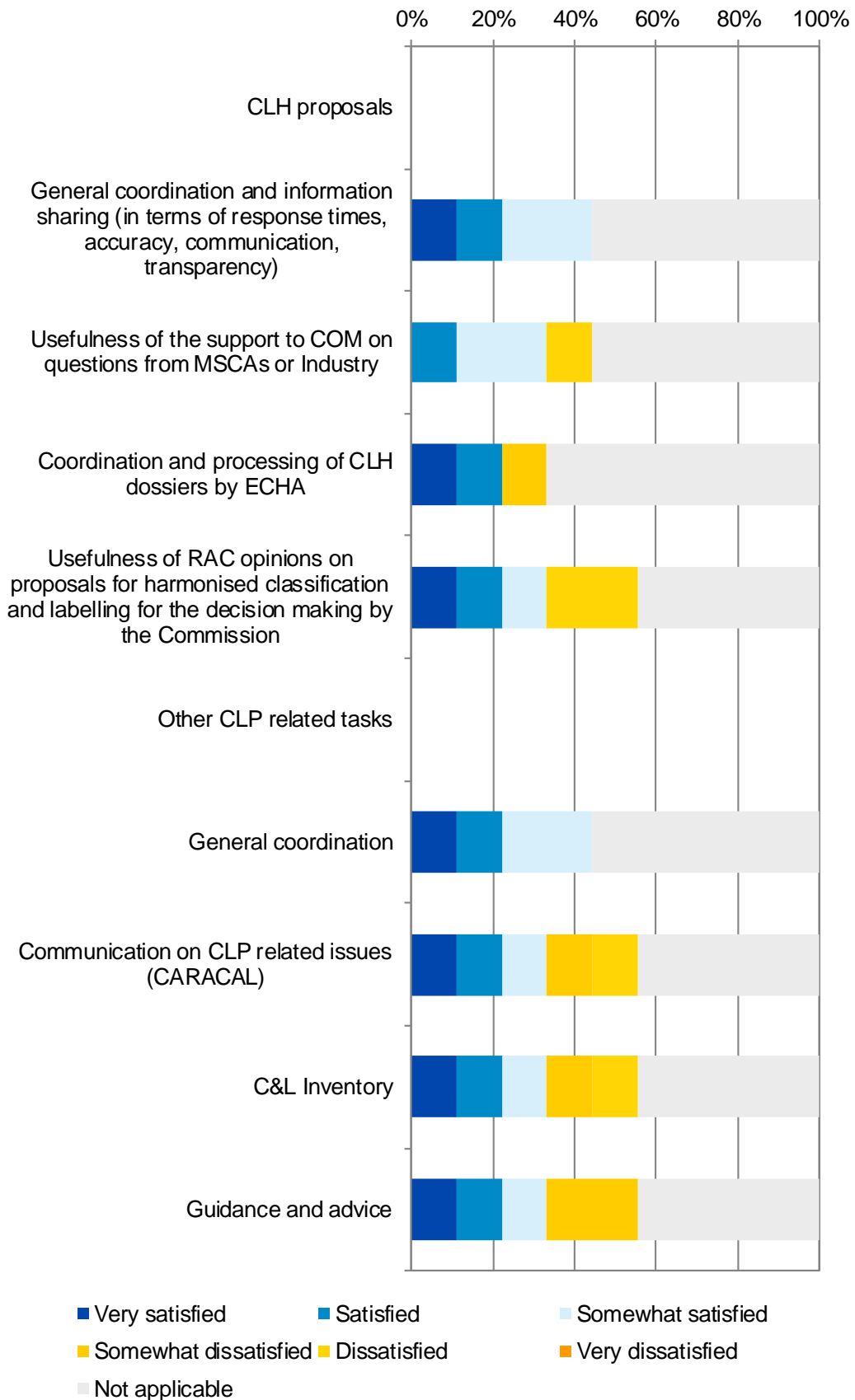
Question asked to members of the Risk Assessment Committee

When acting as a (co)rapporteur, how satisfied are you with the collaboration with ECHA's secretariat regarding the following aspects:



Question asked to European Commission representatives

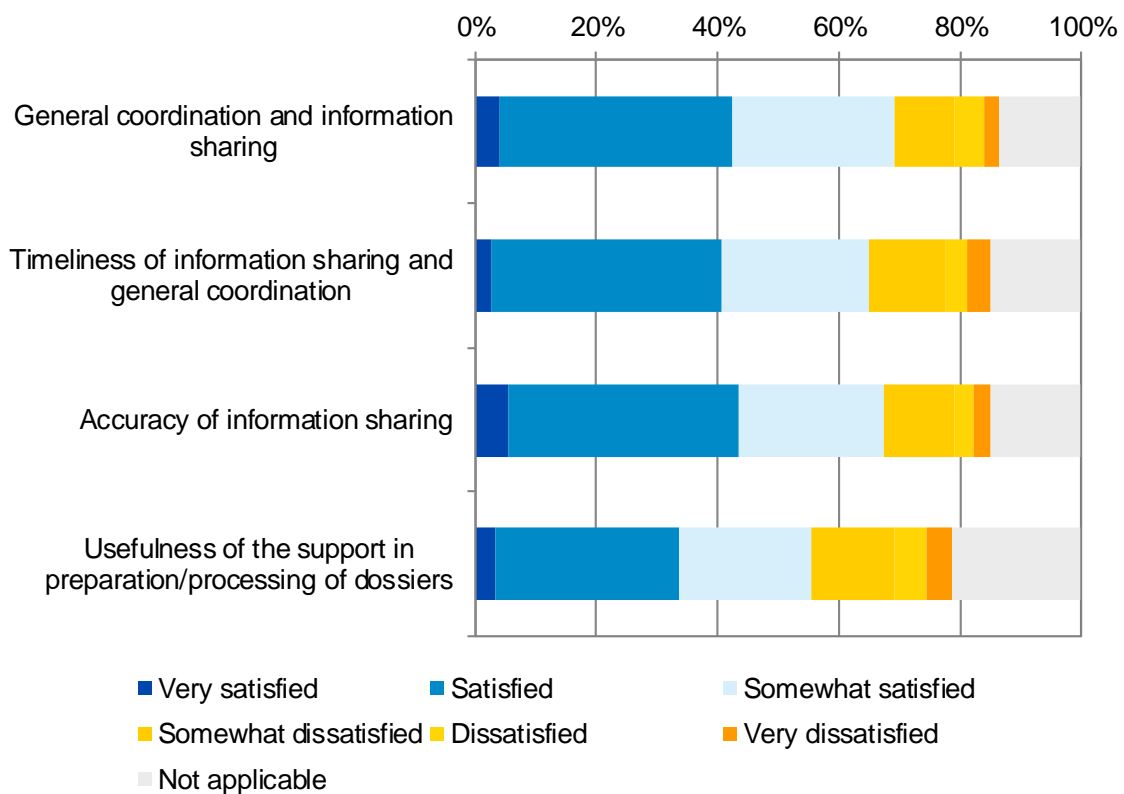
How satisfied are you with the support given by ECHA on the following topics?



Questions asked to members of the Biocidal Product Committee (BPC) and working groups, members of the Coordination Group, European Commission representatives, MSCA Directors and Biocides applicants about activities related to Biocides

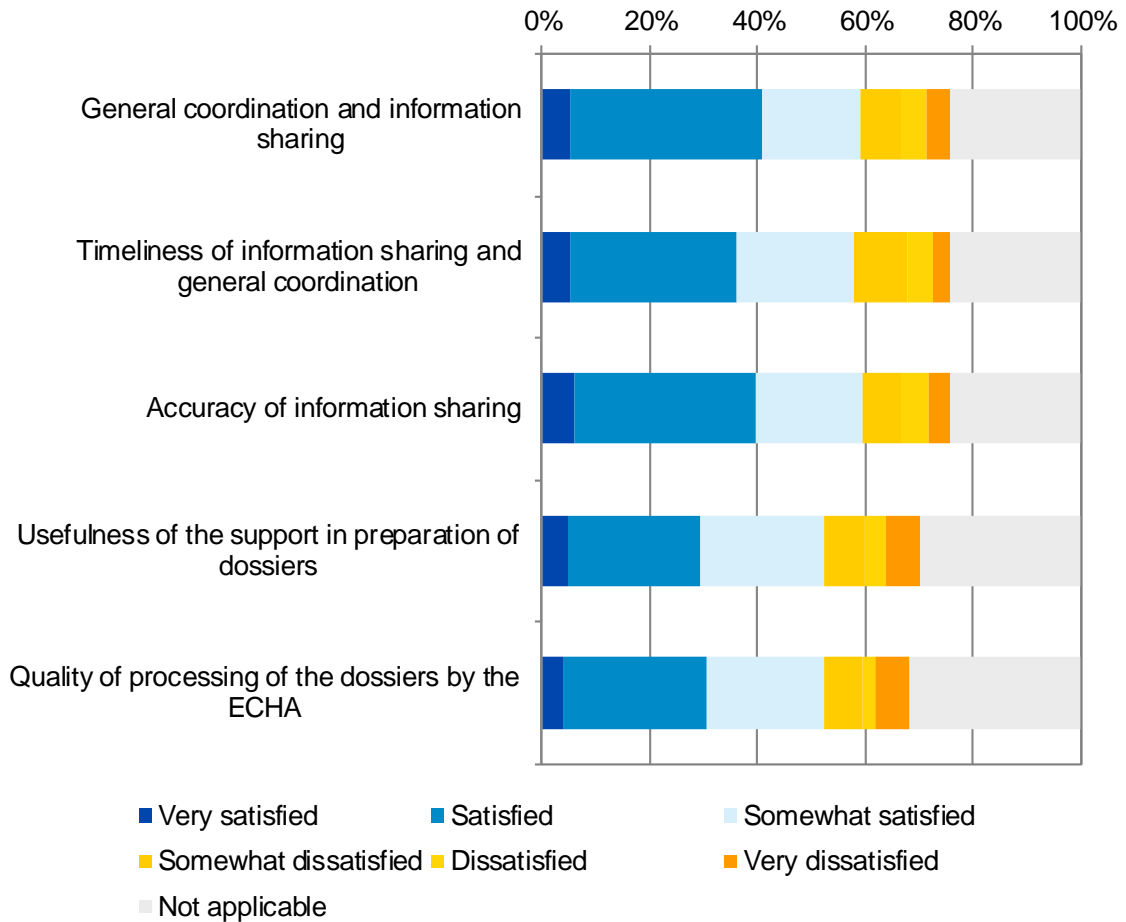
Question asked to Biocides MSCA contact points, BPC members, members of BPC working groups, BPC accredited stakeholders and biocides applicants

**Approval of active substances and review programme:
How satisfied are you with the support given by ECHA for the following aspects?**



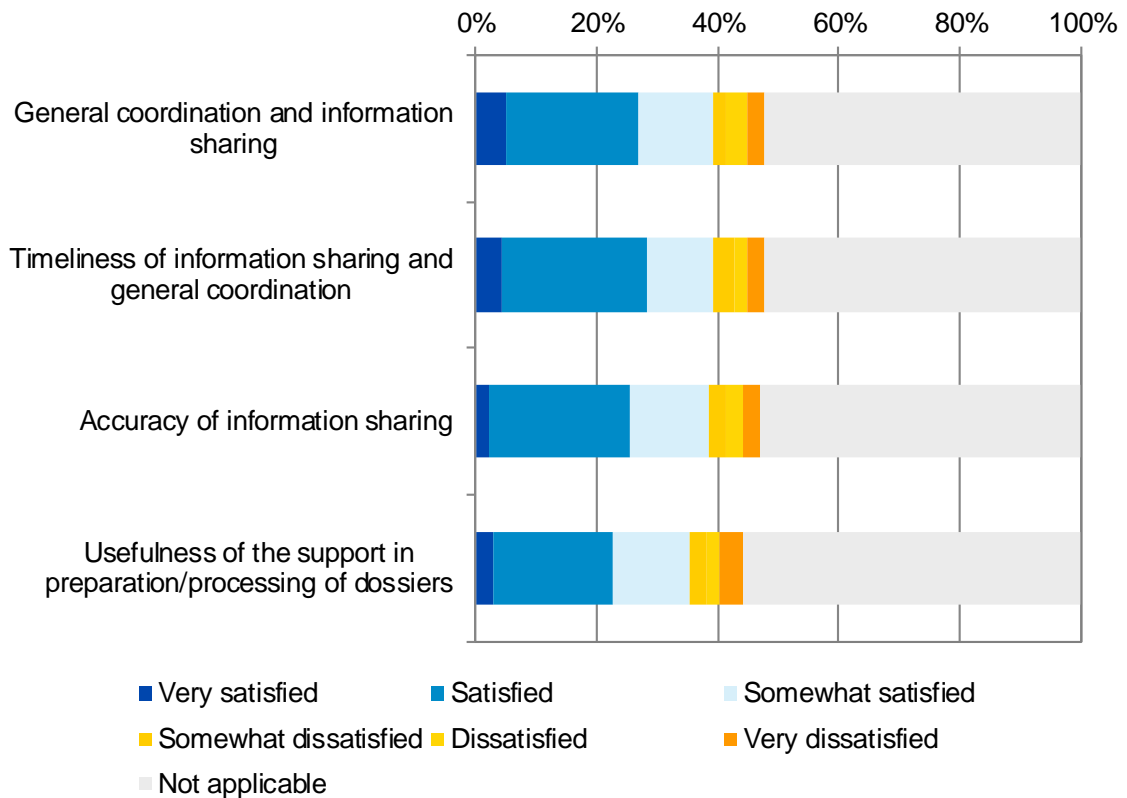
Question asked to Biocides MSCA contact points and biocides applicants

National authorisation and mutual recognition: How satisfied are you with the quality of the scientific, technical and administrative support provided by ECHA on the following topics?



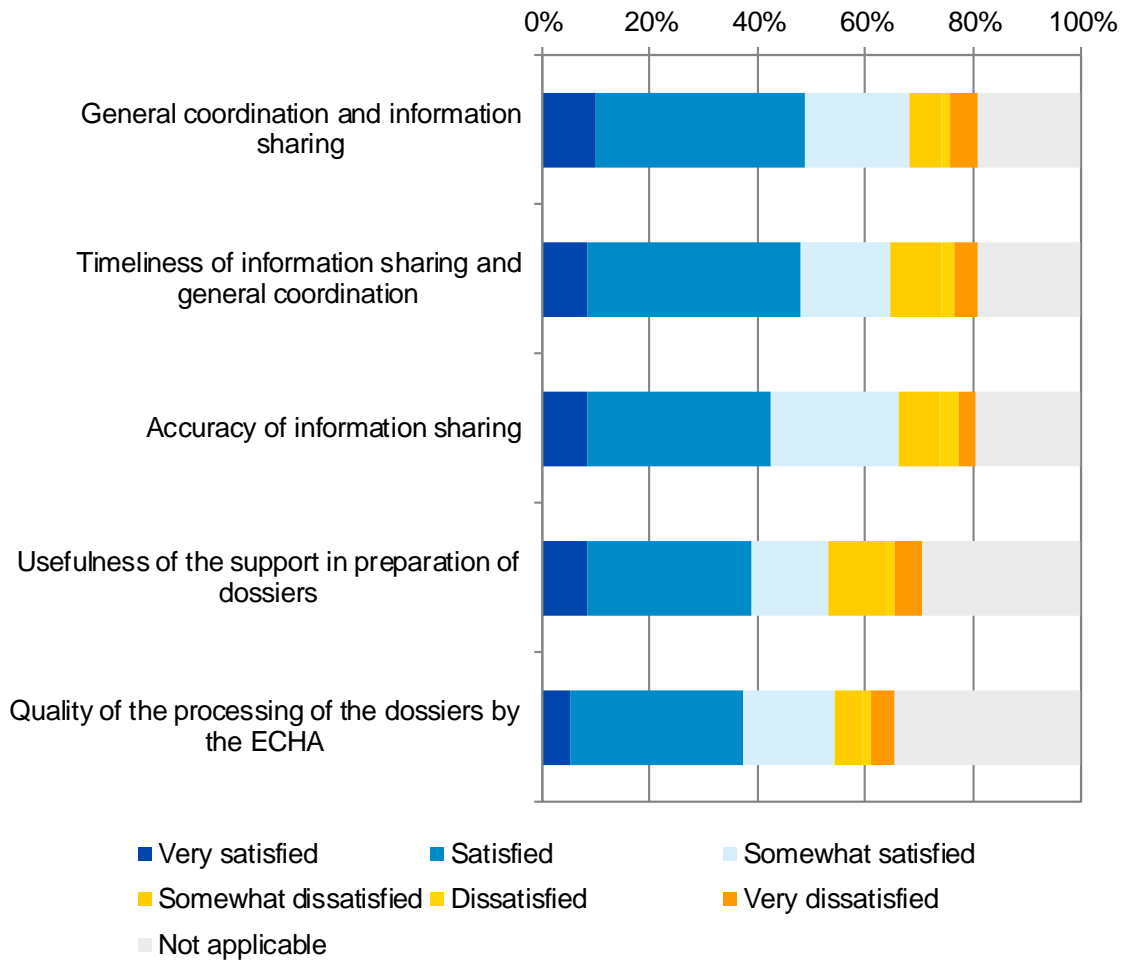
Question asked to Biocides MSCA contact points, biocides applicants, European Commission representatives

Union authorisation and pre-submissions for the union authorisation: How satisfied are you with the quality of the scientific, technical and administrative support provided by ECHA on the following topics?

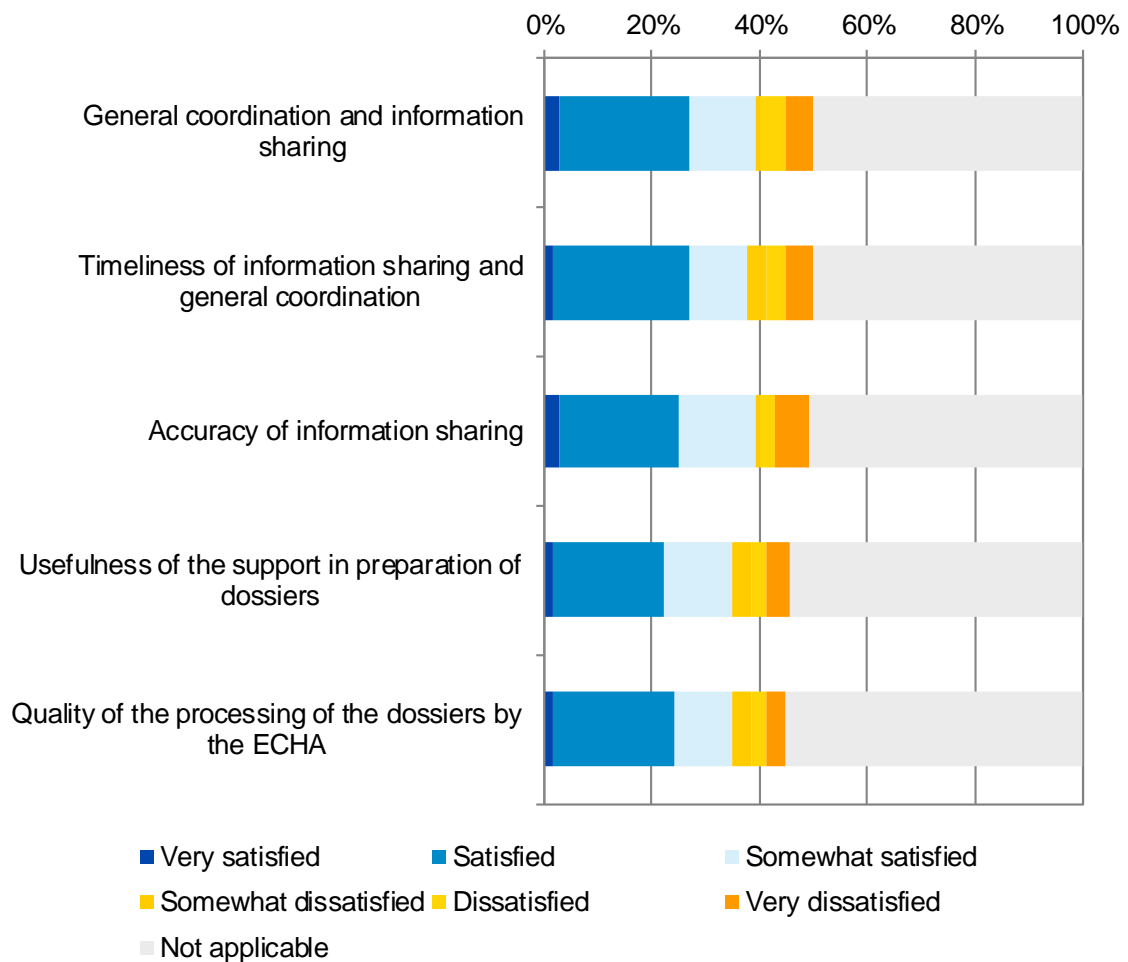


Questions asked to biocides applicants

Article 95: How satisfied are you with the quality of the scientific, technical and administrative support provided by ECHA on the following topics?

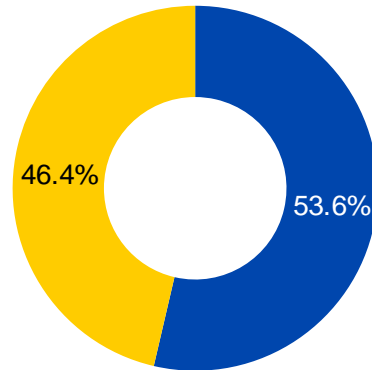


Technical equivalence: How satisfied are you with the quality of the scientific, technical and administrative support provided by ECHA on the following topics?



Question asked to members of BPC and BPC working groups, biocides applicants and European Commission representatives

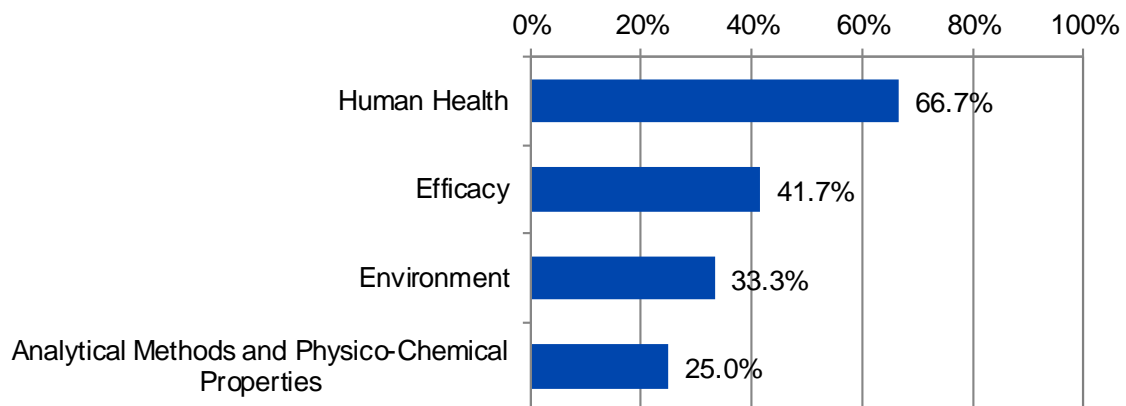
Would you like ECHA to provide further scientific, technical and administrative support or guidance related to Biocides?



■ Yes, please specify what kind of support: ■ No

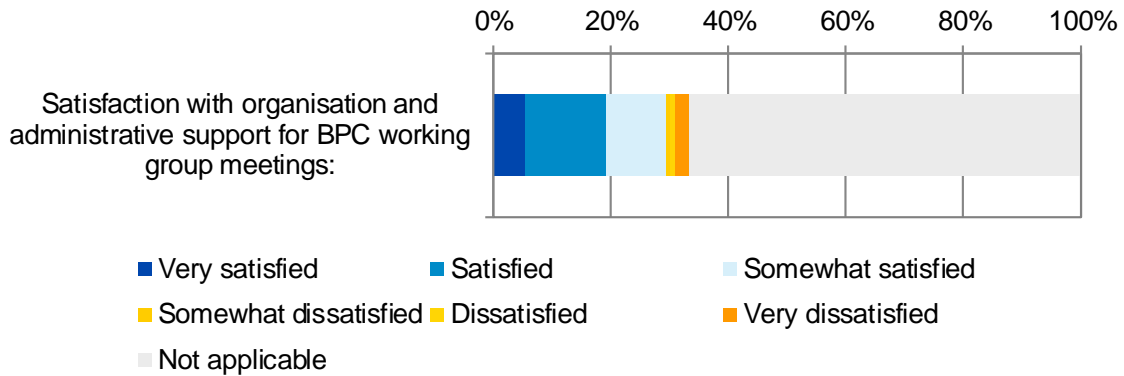
Question asked to members of BPC working groups

Which Working Group of the Biocidal Products Committee are you a member of? (please select all that apply)

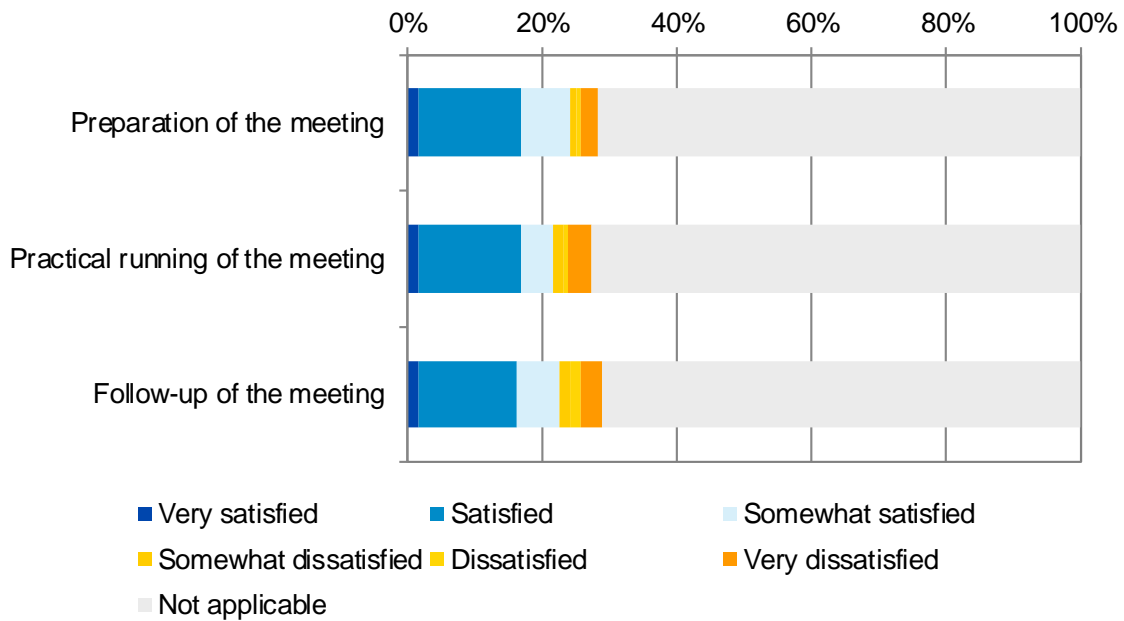


Questions asked to members of BPC working groups, BPC accredited stakeholders, biocides applicants, European Commission representatives

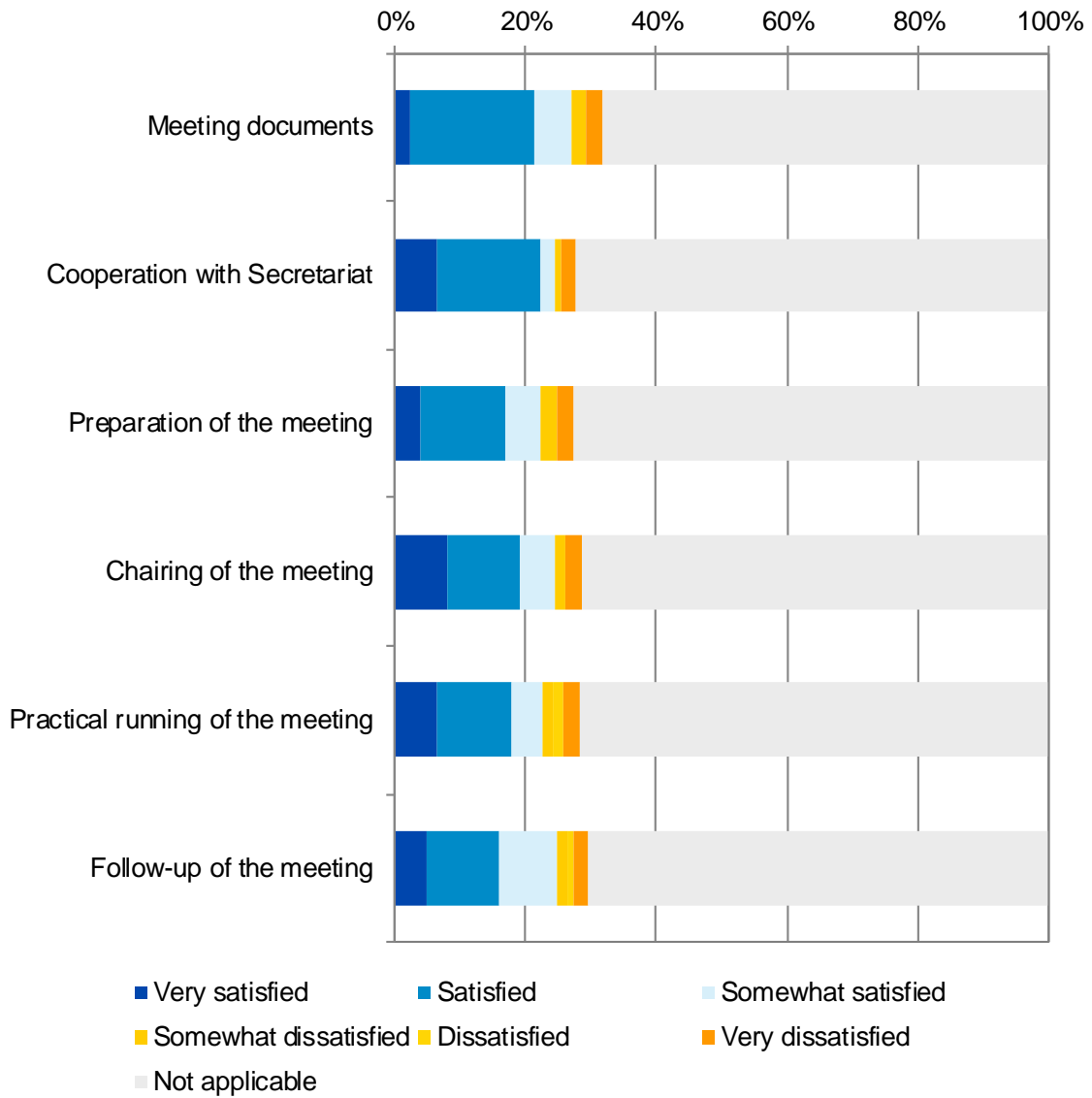
How satisfied are you with the organisation and administrative support provided by ECHA for the BPC Working Group meetings (invitations, registration, travelling)?



How satisfied are you with the support provided to identify and prioritise scientific issues and to find scientific consensus among the WG?

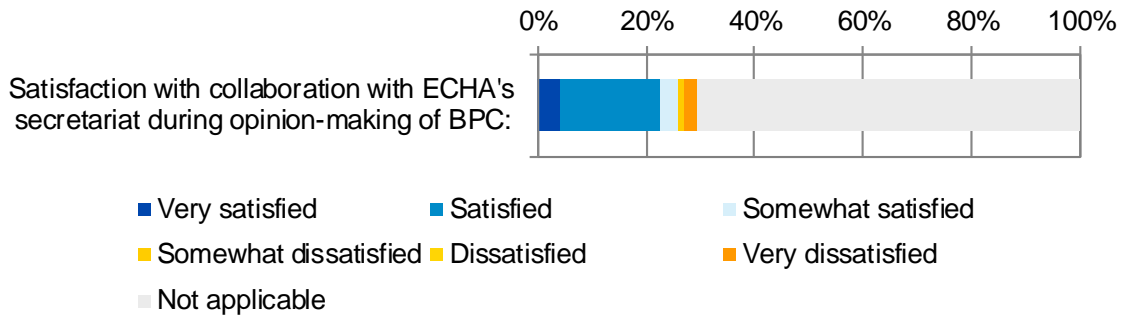


How satisfied are you with the procedures and organisation of the BPC Working Group meetings at the scientific level, on the following aspects?

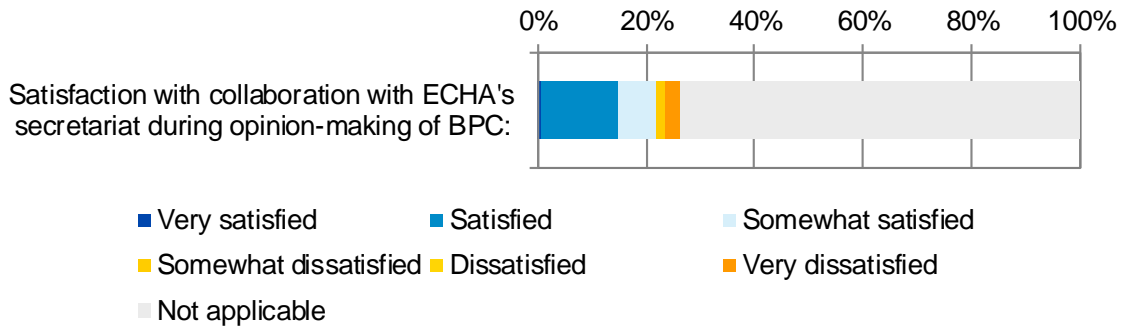


Questions asked to BPC members, BPC accredited stakeholders and Biocides applicants

How satisfied are you with the collaboration with the ECHA's secretariat during the opinion making of BPC?

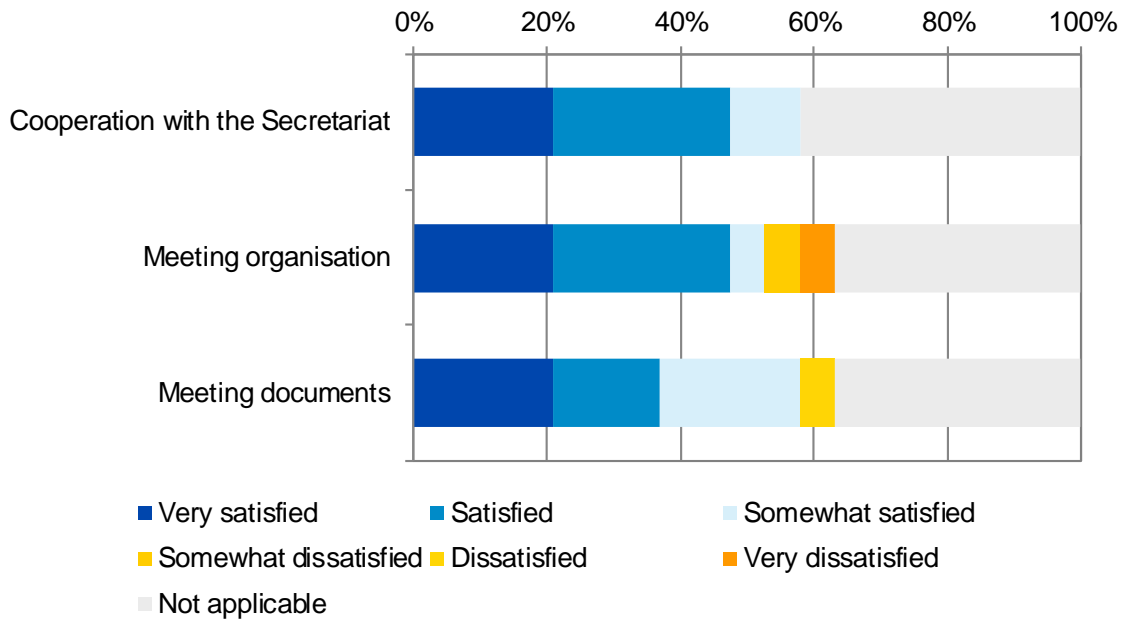


How satisfied are you with the way ECHA's Secretariat collaborated with the Commission staff during the opinion making of BPC?

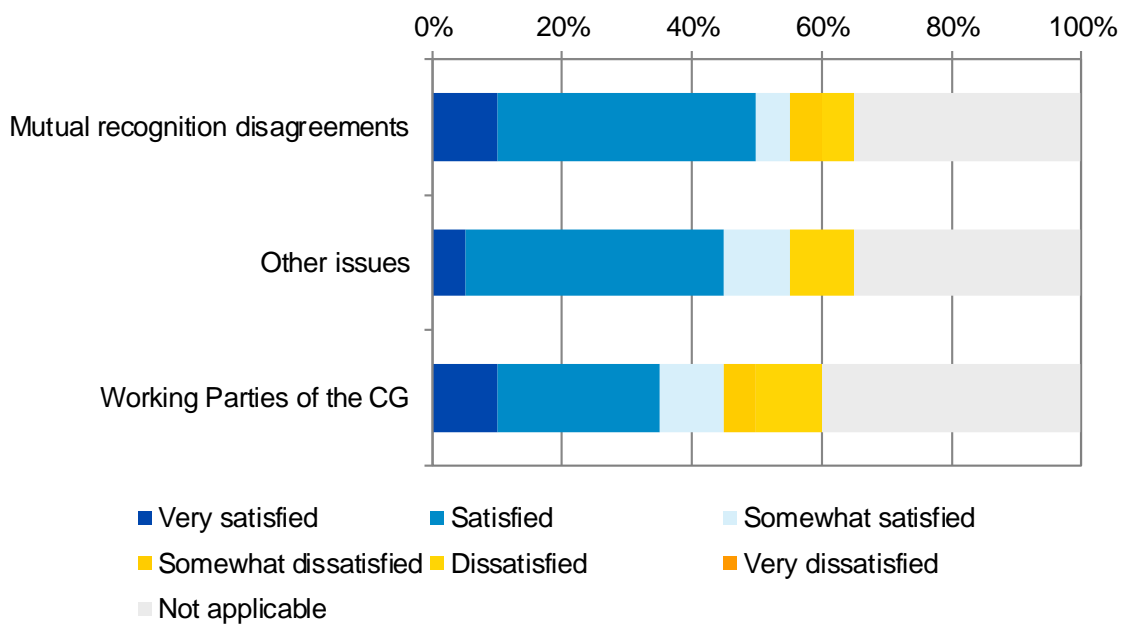


Questions asked to Coordination Group members, BPC accredited stakeholders, European Commission representatives

How satisfied are you with the following aspects of ECHA's role in the organisation of the work of the Coordination Group?

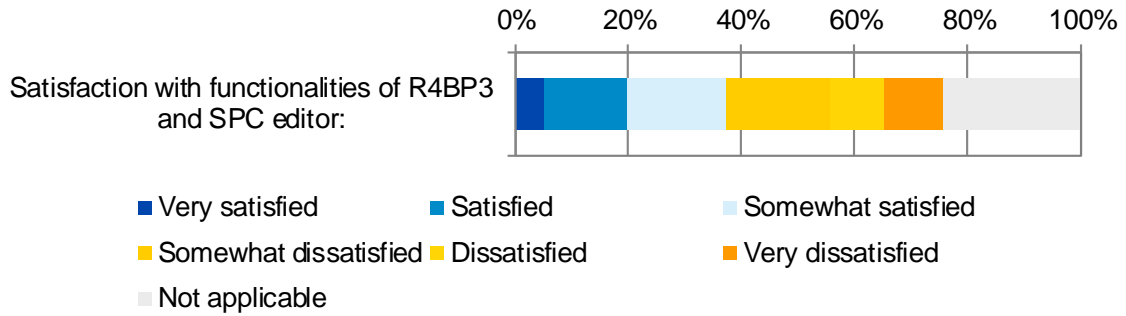


How satisfied are you with the following aspects of the support provided by ECHA to the work of the Coordination Group?

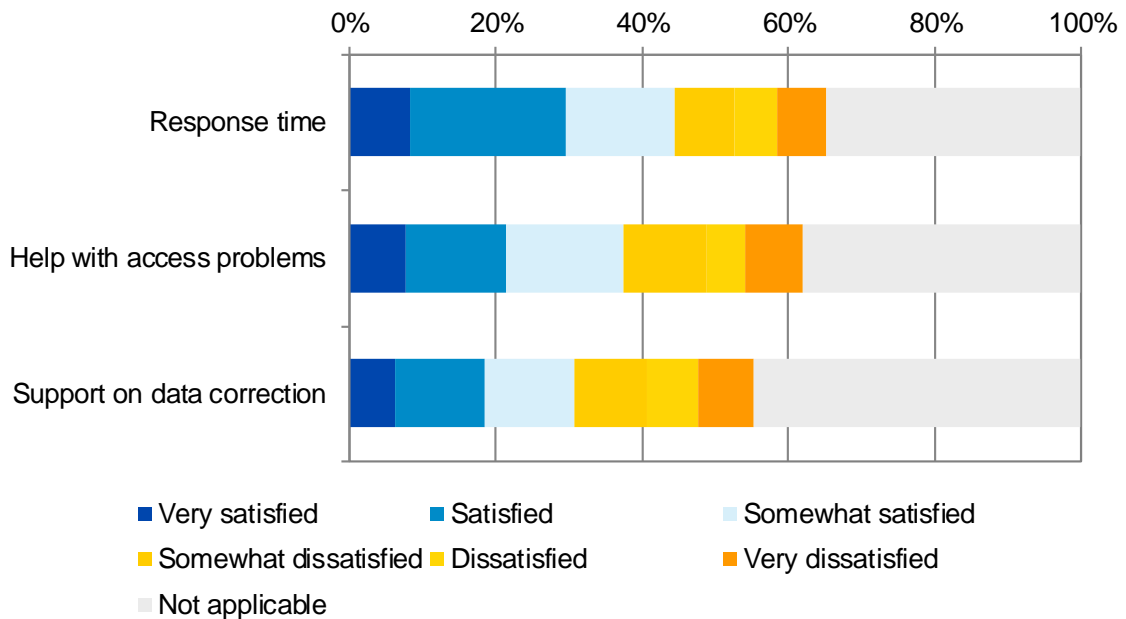


Questions asked to Biocides MSCA contact points and Biocides applicants

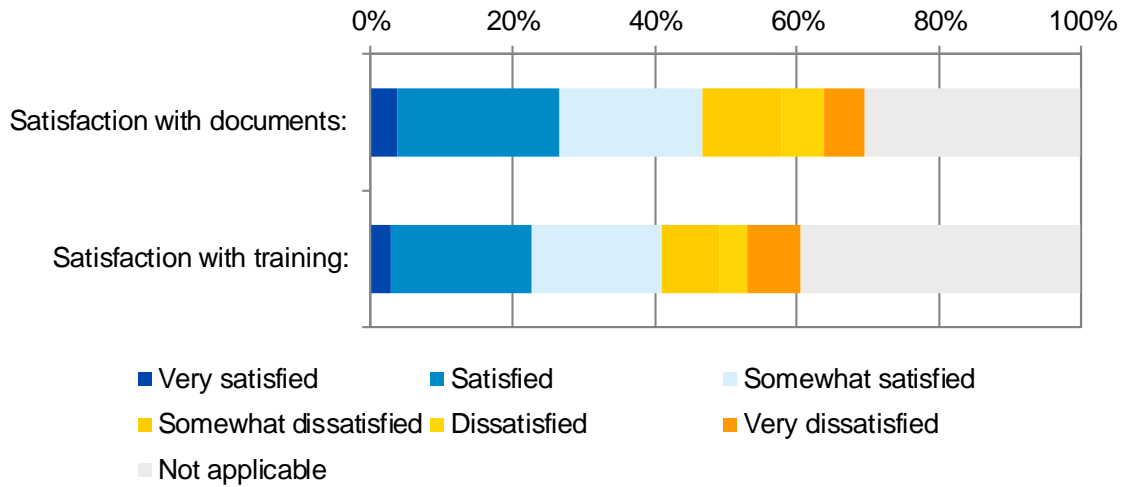
How satisfied are you with the functionalities offered by R4BP 3 and SPC editor?



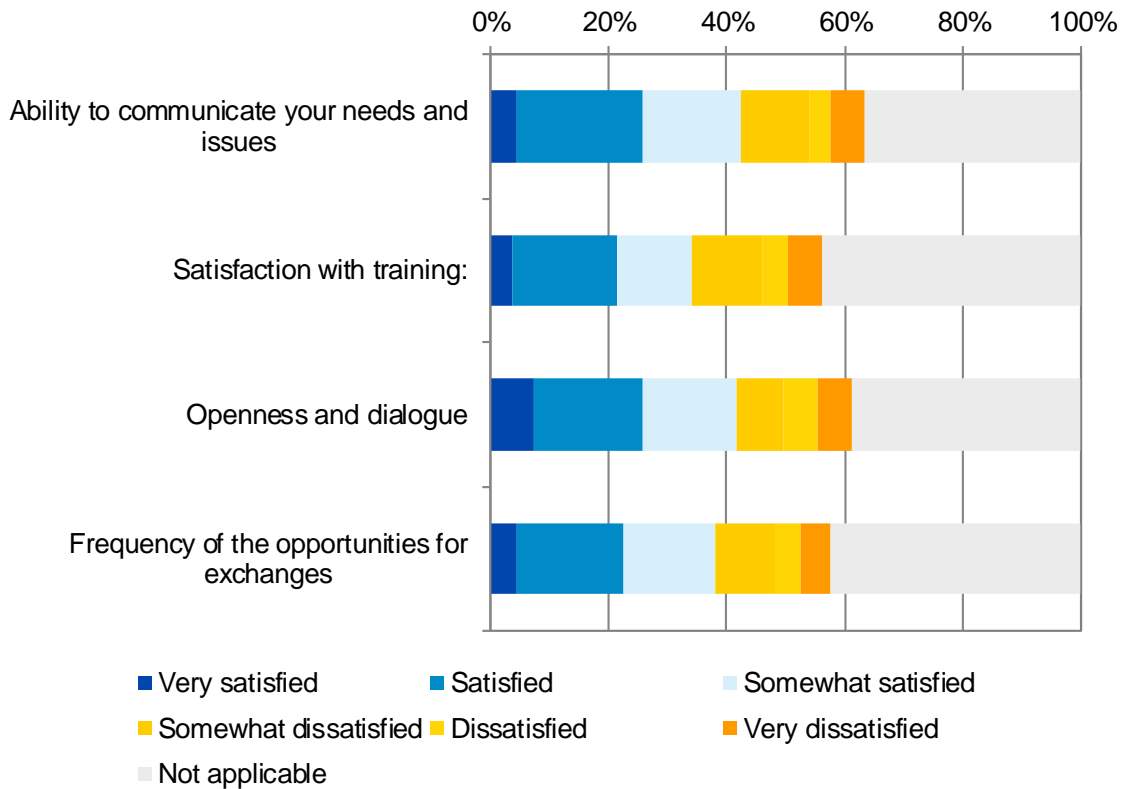
How satisfied are you with the following aspects of the support provided by ECHA in solving issues or addressing your requests related to R4BP 3 and SPC editor:



How satisfied are you with the documents and training supporting the use of R4BP 3 and SPC editor?



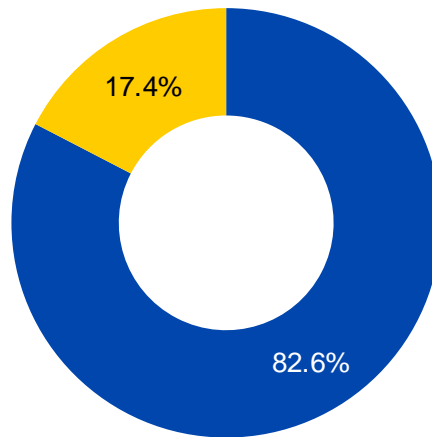
How satisfied are you with the following aspects of the interaction with the ECHA Product Management regarding your needs and issues?



Questions asked to European Commission representatives, Member State Designated National Authorities (DNAs) and notifiers about activities related to Prior Informed Consent (PIC)

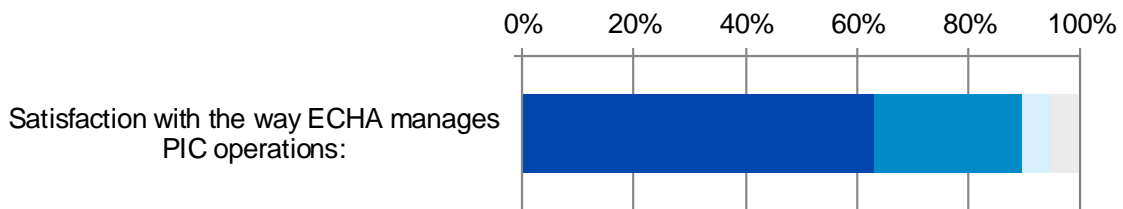
Questions asked to European Commission representatives and Member State DNAs

Are you involved in PIC-related activities?



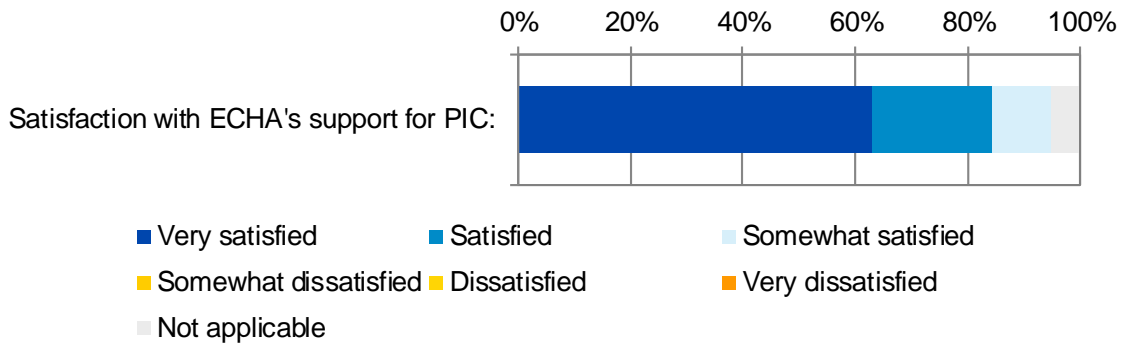
■ Yes ■ No

How satisfied are you with the way ECHA manages everyday PIC operations?

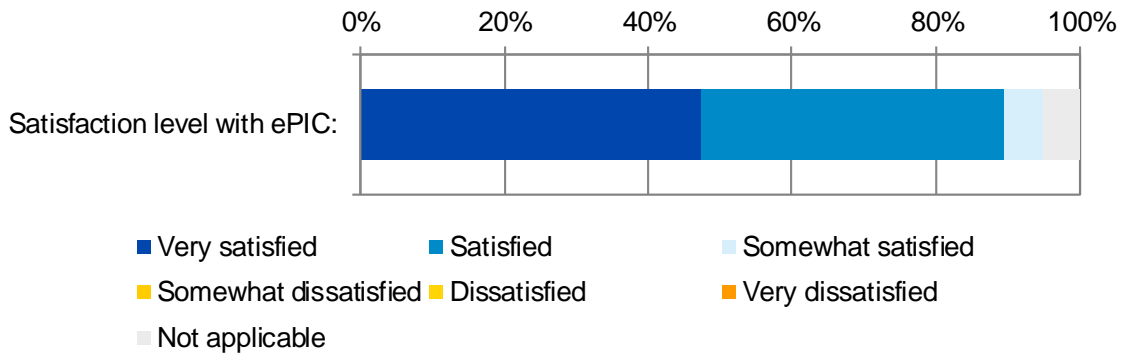


■ Very satisfied ■ Satisfied ■ Somewhat satisfied
 ■ Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
 ■ Not applicable

How satisfied are you with the way ECHA supports you in your everyday tasks and addressing your enquiries related to PIC?

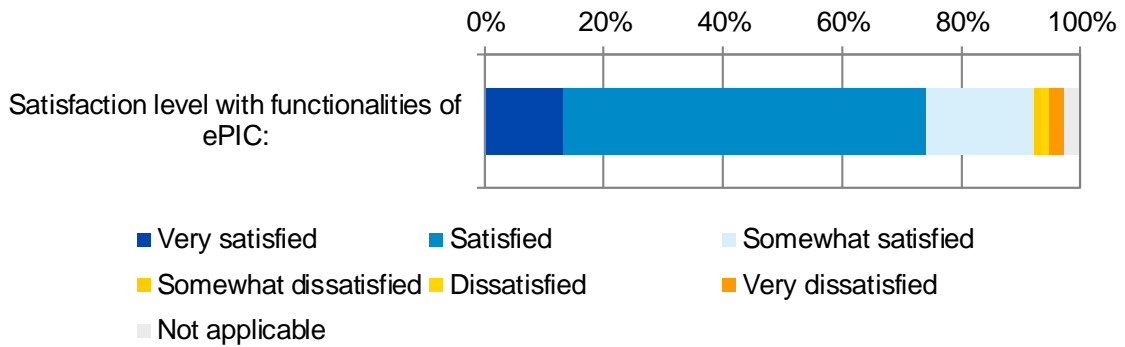


How satisfied are you with the submission system, ePIC?

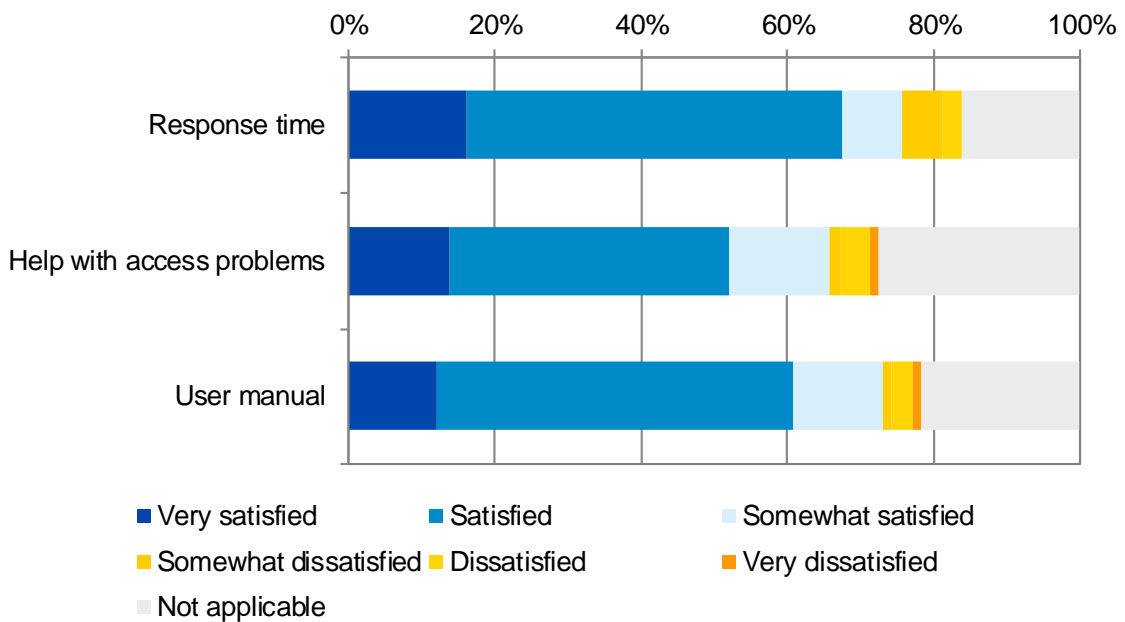


Questions asked to PIC notifiers

How satisfied are you with the functionalities offered by ePIC?

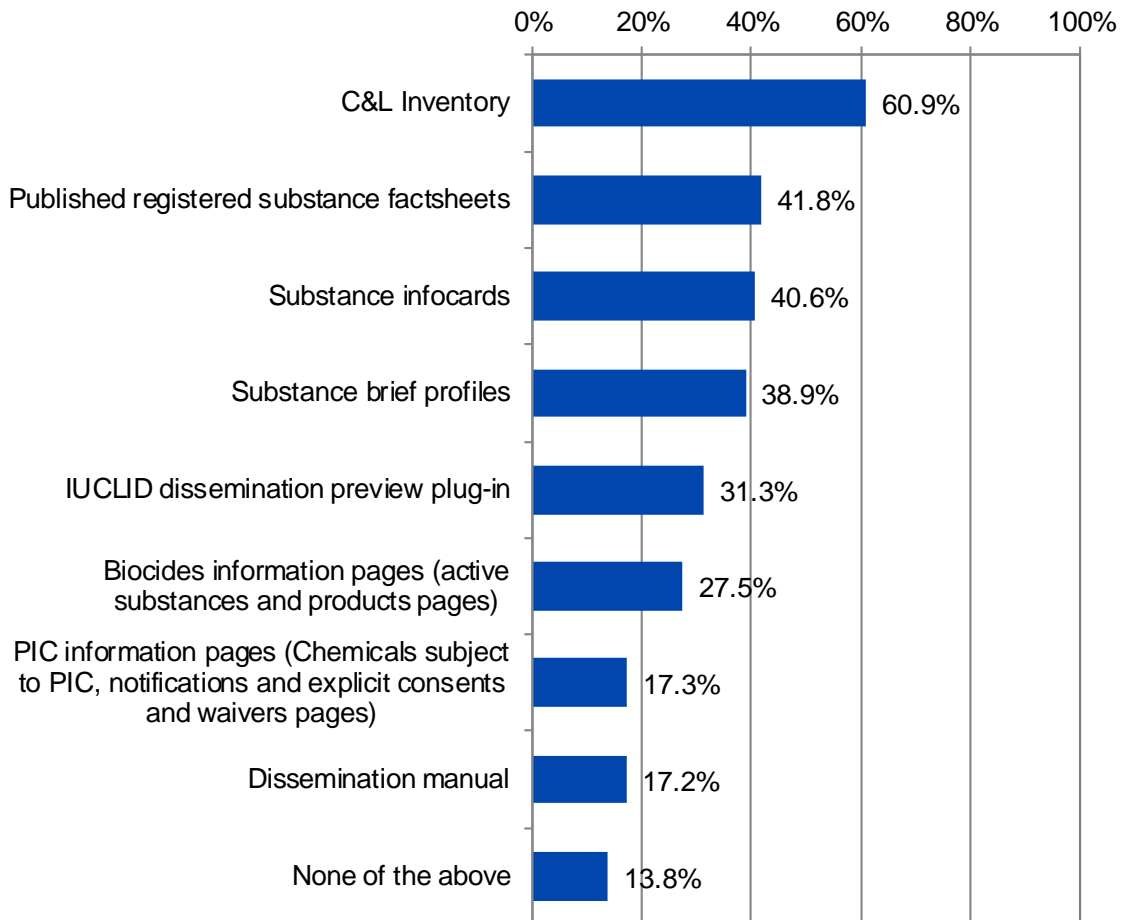


How satisfied are you with the following aspects of the support provided by ECHA in solving issues or addressing your requests related to ePIC?

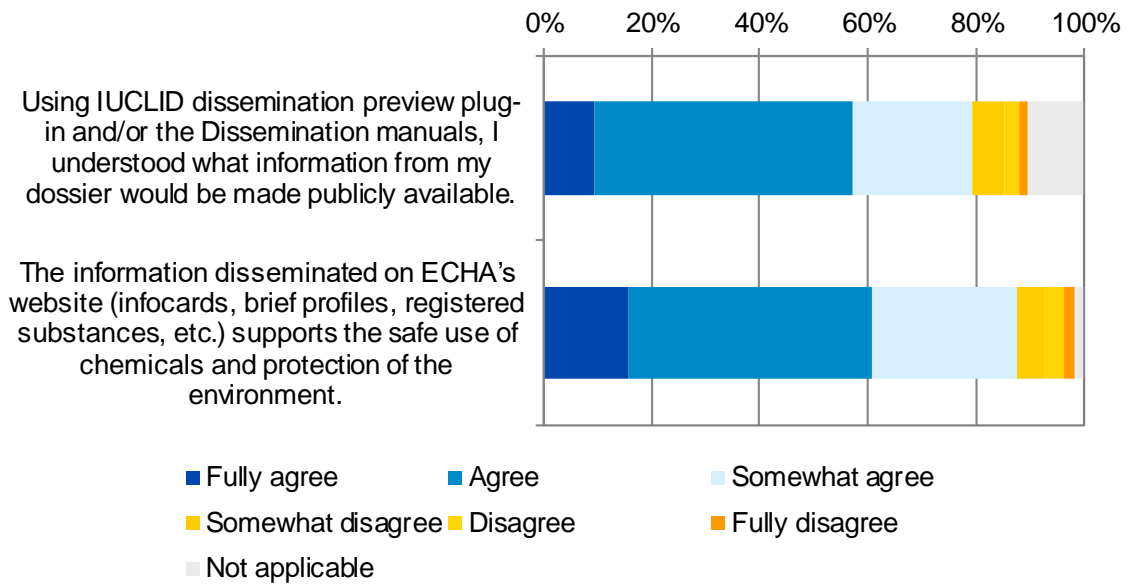


Questions asked to all target audiences about dissemination activities of ECHA

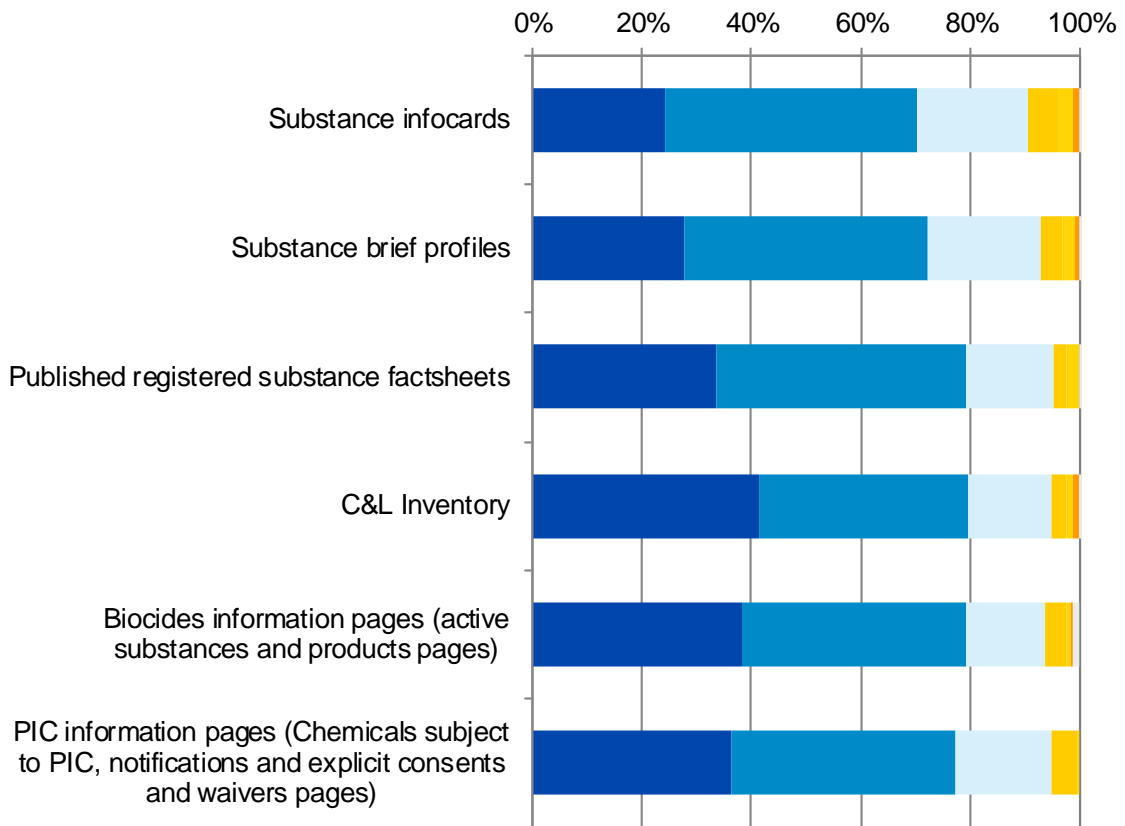
Which of the following dissemination products from ECHA have you used? (please select all that apply)



What is your level of agreement with the following statement(s)?

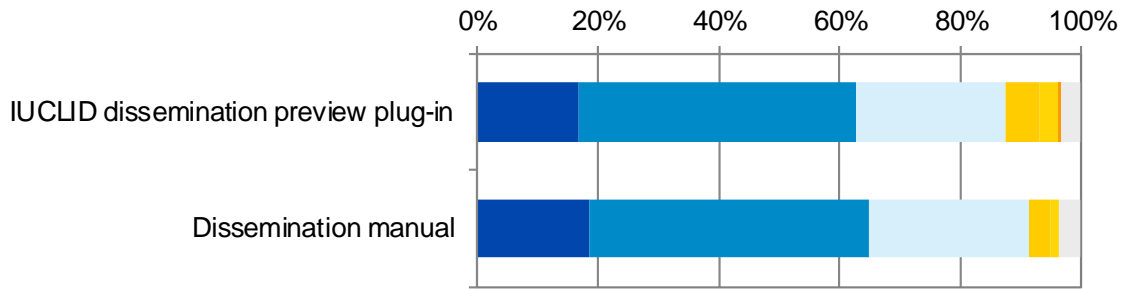


How important/useful are the following products to your work?



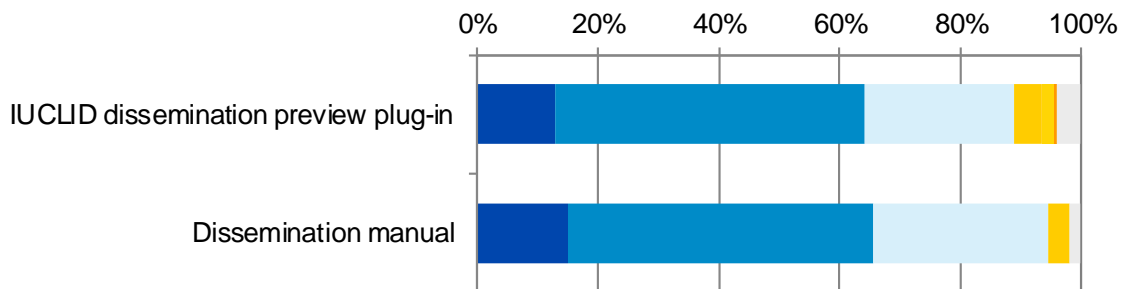
- Very important/useful (it is essential to perform my work)
- Important/useful
- Somewhat important/useful (it supports my work)
- Somewhat not important/useful
- Not important/useful (use out of curiosity)
- Not important/useful at all
- Not applicable

Which of the statements best describes the use of the following products when preparing a dossier?



- Very important/useful (essential to confirm which information might be published)
- Important/useful
- Somewhat important/useful (it supports my work)
- Somewhat not important/useful
- Not important/useful (use out of curiosity)
- Not important/useful at all
- Not applicable

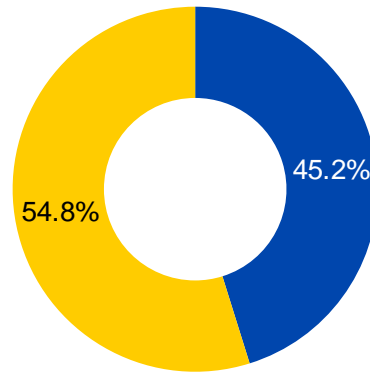
How useful are the following products to know what information to expect to be published in ECHA website from data submitted by industry?



- Very useful
- Useful
- Somewhat useful
- Somewhat not useful
- Not useful
- Not useful at all
- Not applicable

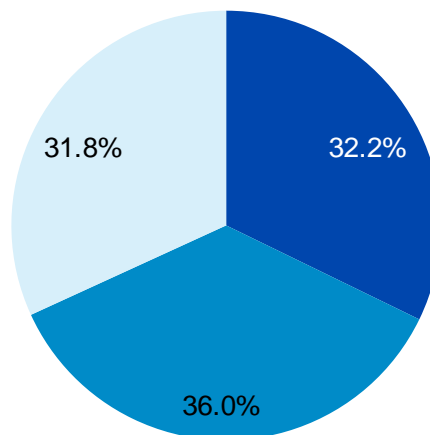
Questions asked to industry (REACH registrants, Biocides applicants, PIC notifiers) about ECHA's Helpdesk

Did you make use of the ECHA Helpdesk regulatory support or IT Helpdesk support service in 2016?



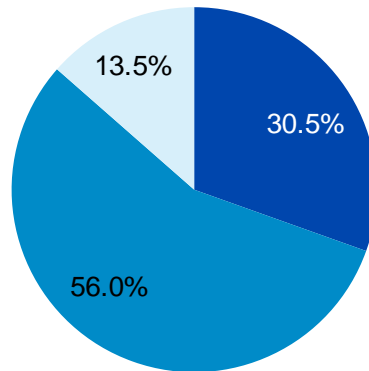
■ Yes ■ No

Your questions were related to:



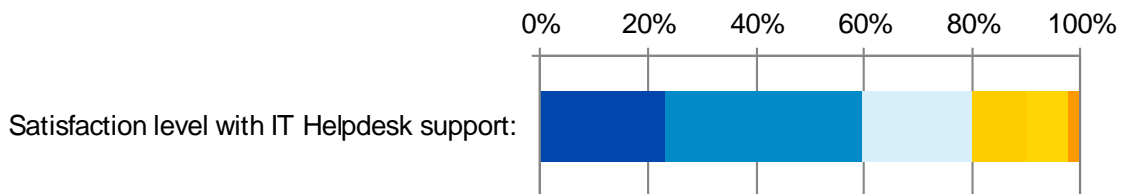
■ Regulatory advice ■ IT tools / submissions support ■ Both

How many times did you contact the ECHA Helpdesk regulatory advice or IT Helpdesk support for industry during 2016?



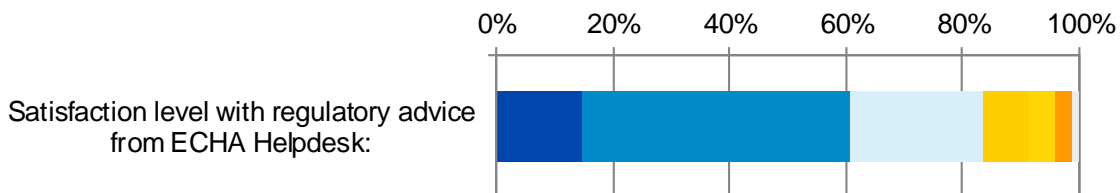
■ Once ■ Between two and four times ■ Five or more times

How satisfied were you with the IT Helpdesk support?



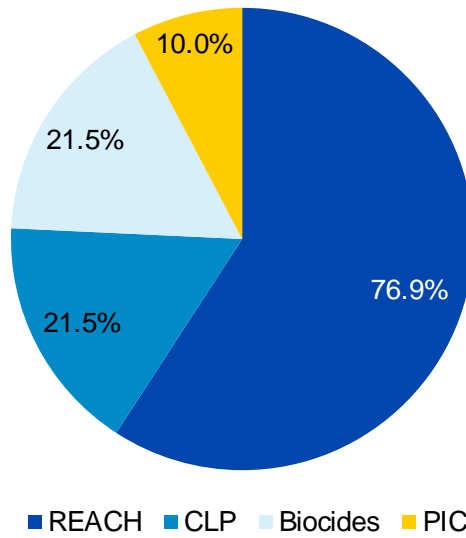
■ Very satisfied ■ Satisfied ■ Somewhat satisfied
 ■ Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
 ■ Not applicable

How satisfied were you with the regulatory advice provided through the ECHA Helpdesk?

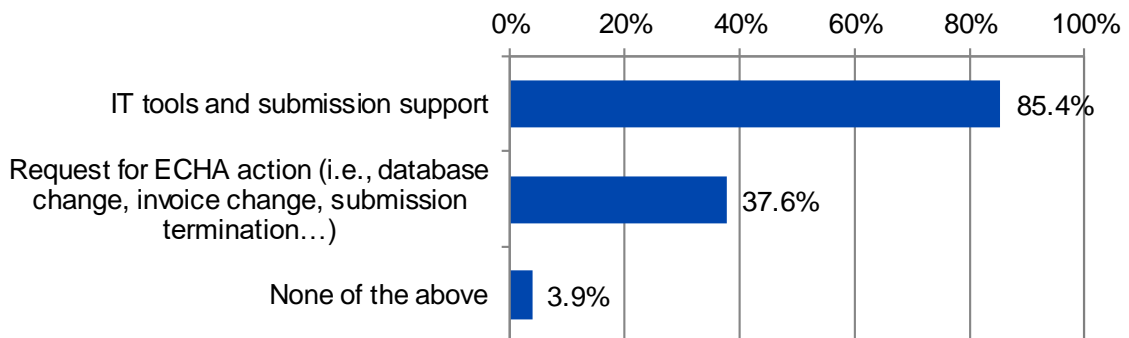


■ Very satisfied ■ Satisfied ■ Somewhat satisfied
 ■ Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
 ■ Not applicable

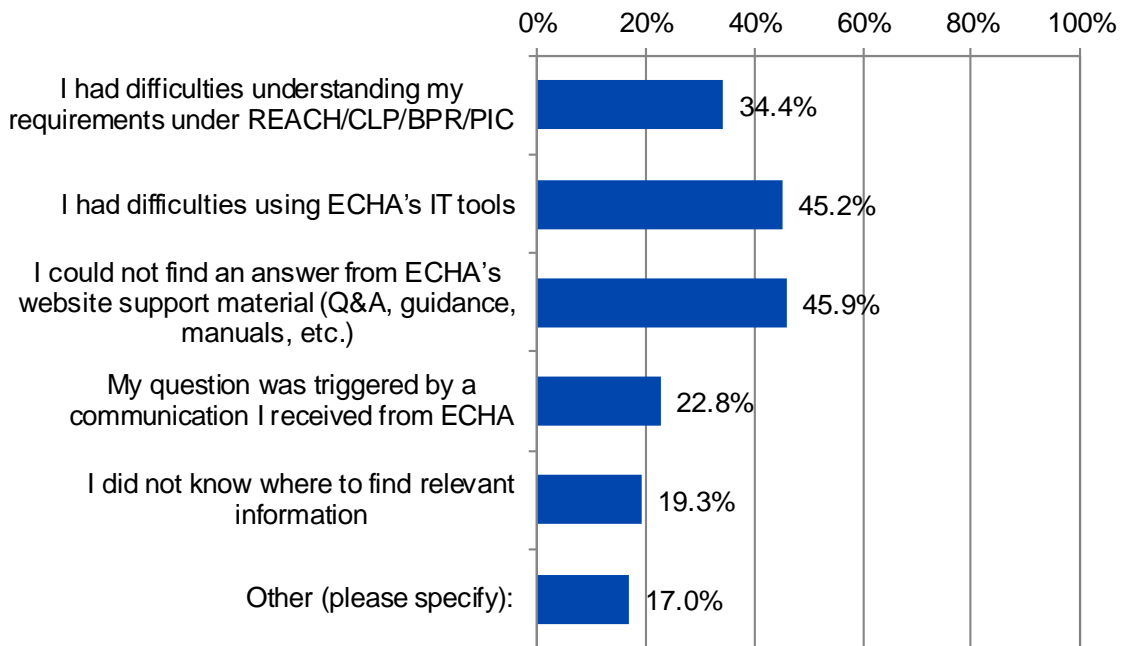
Your questions were related to (please select all that apply):



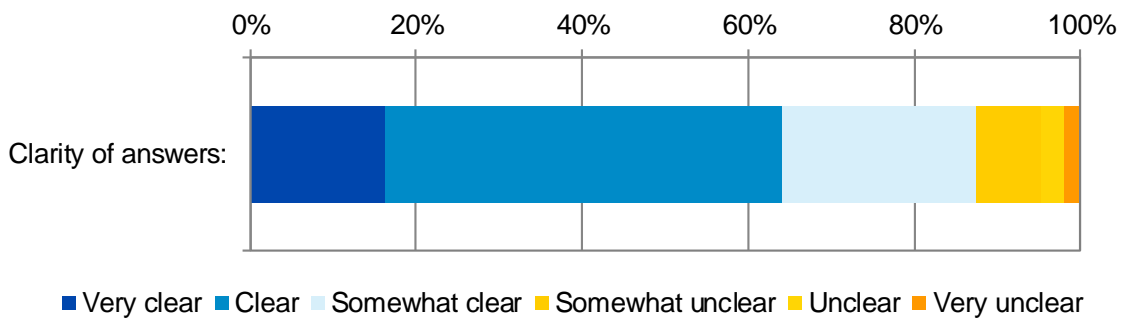
Your questions were related to (please select all that apply):



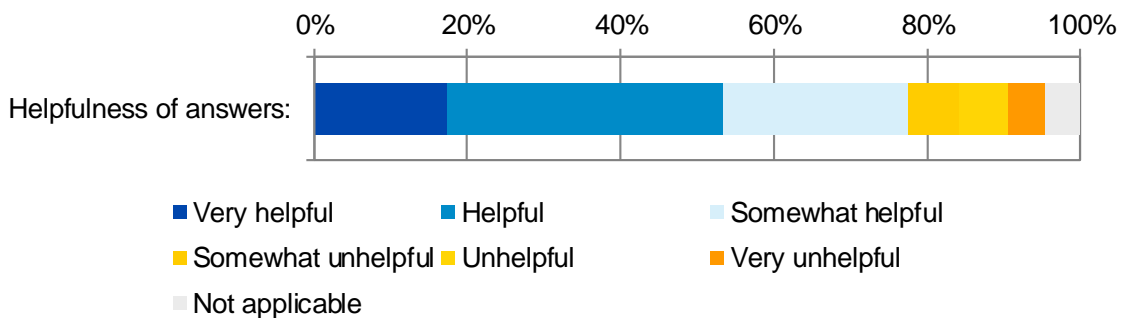
Why did you contact the ECHA Helpdesk? (please select all that apply)



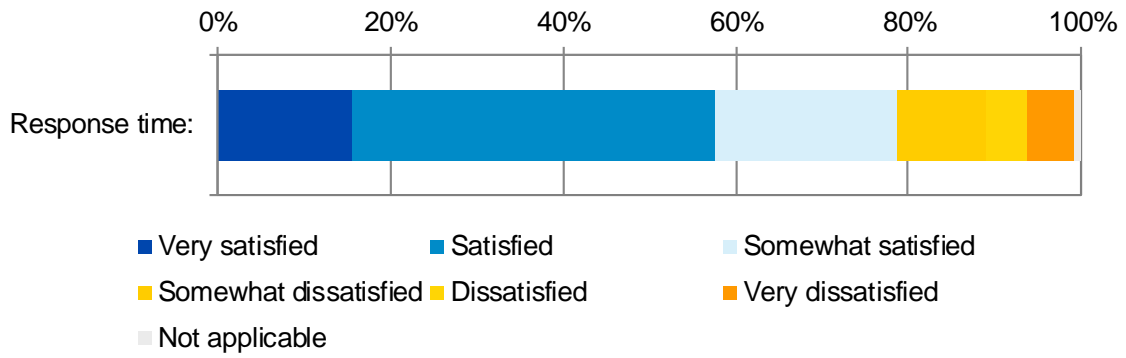
How clear were the answers from the ECHA to you?



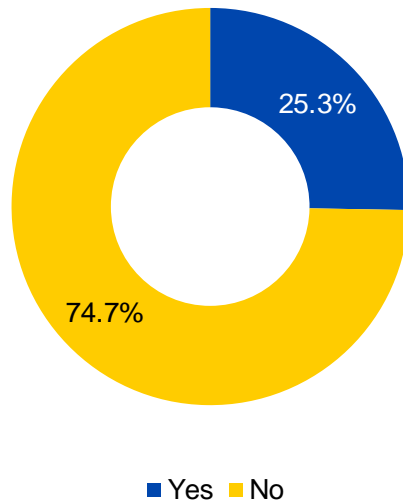
How helpful were ECHA's answers in solving your regulatory questions or IT-related issues?



How satisfied were you with ECHA's response time?

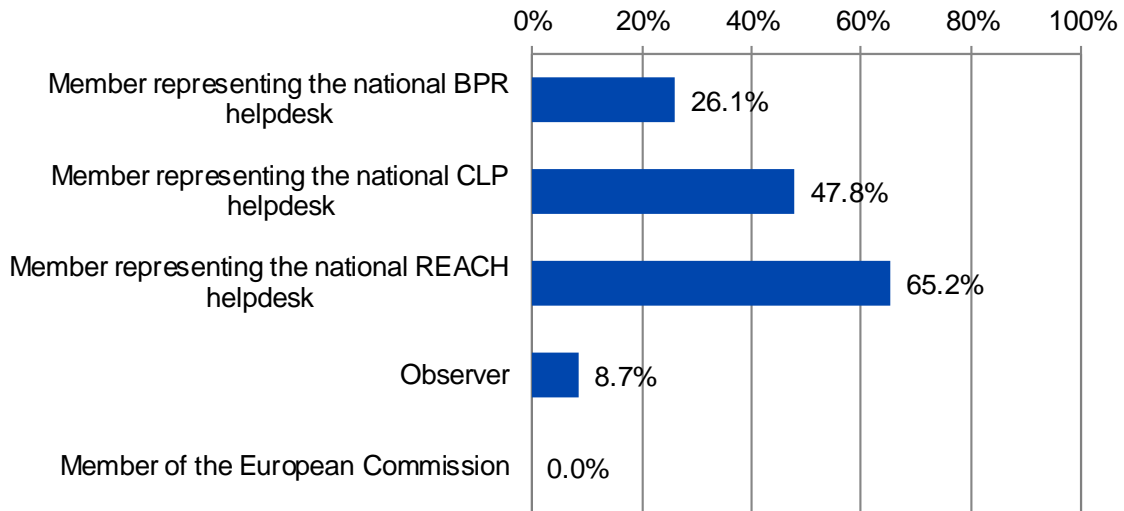


Did anyone in the IT Helpdesk support contact you by phone?

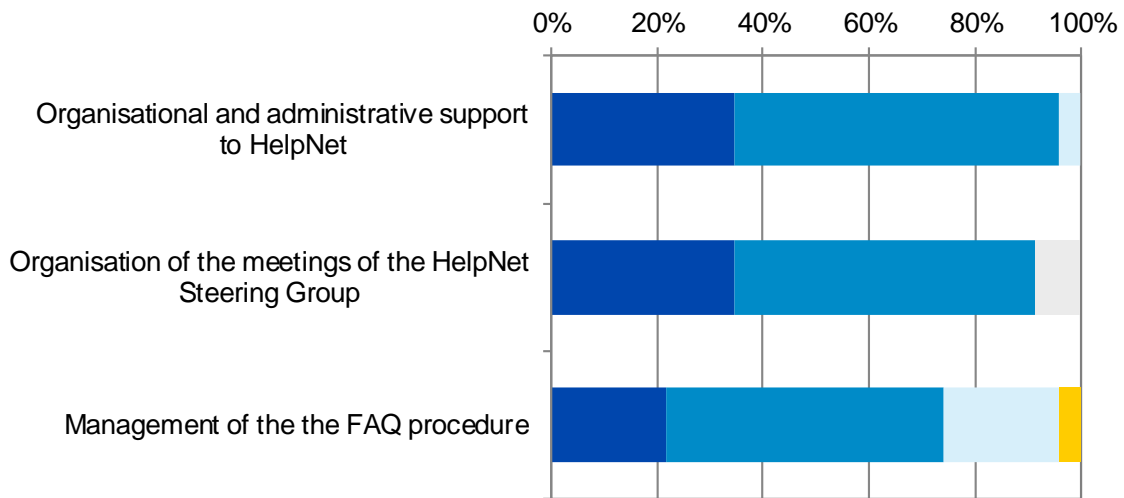


Questions asked to HelpNet members about the HelpNet secretariat

What is your role in HelpNet?



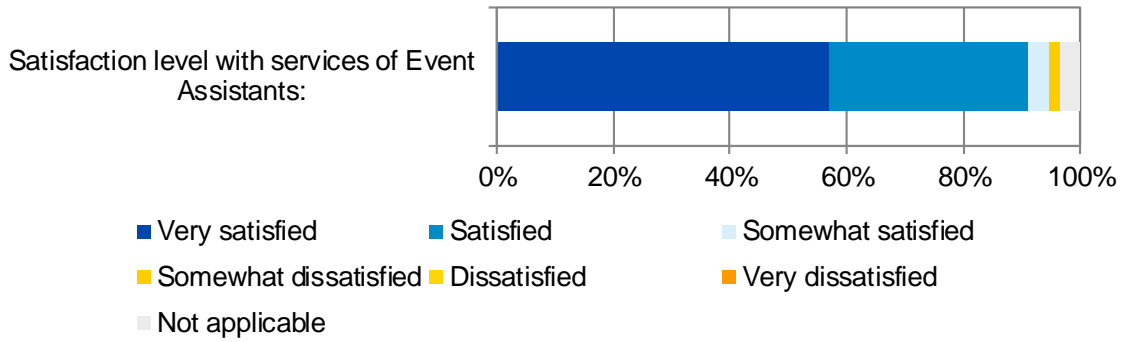
How satisfied are you with the following aspects of the support provided by the HelpNet secretariat?



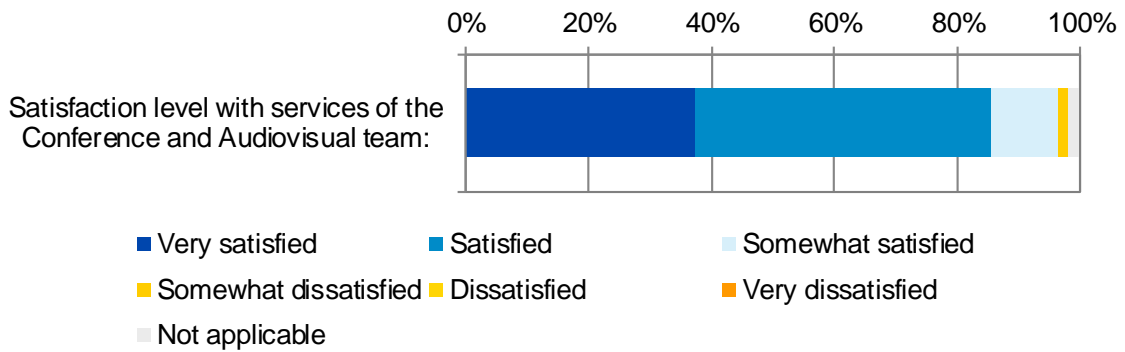
- Very satisfied ■ Satisfied ■ Somewhat satisfied
- Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
- Not applicable

Questions asked to Committee and Management Board members about ECHA's event and conference services

How satisfied are you with the services of the Event Assistants (staff at the reception desk in the conference centre)?

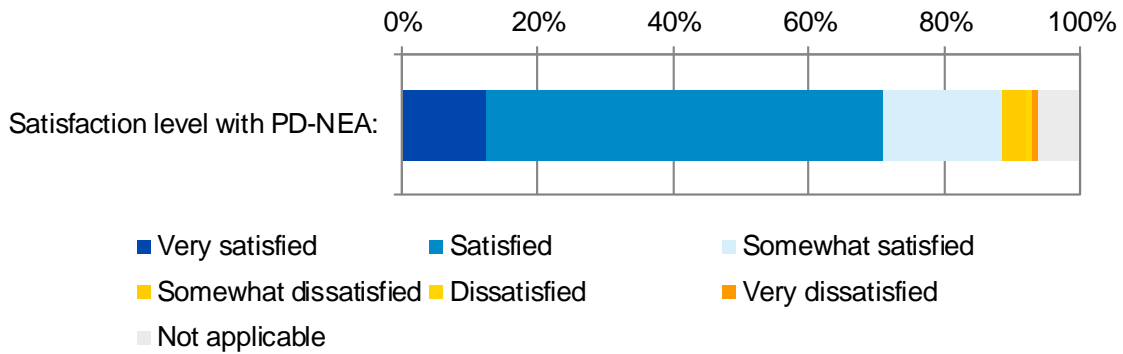


How satisfied are you with the services of the Conference and Audiovisual team?

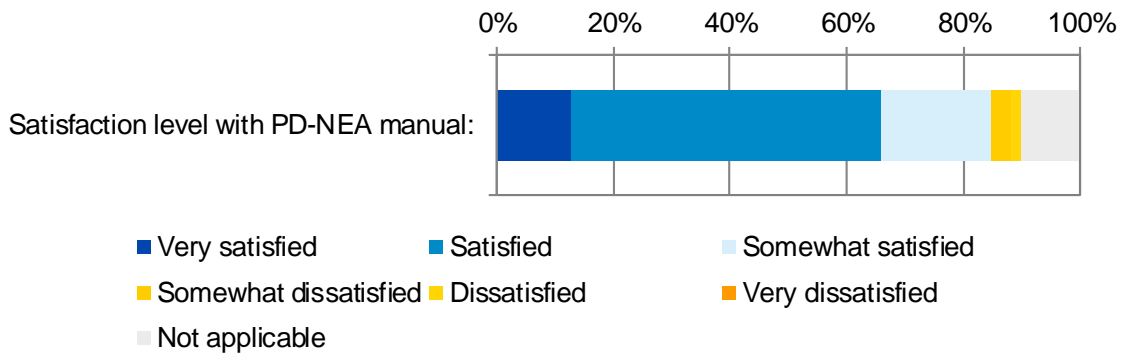


Questions asked to PD-NEA users (portal dashboard for national enforcement authorities) about data management services

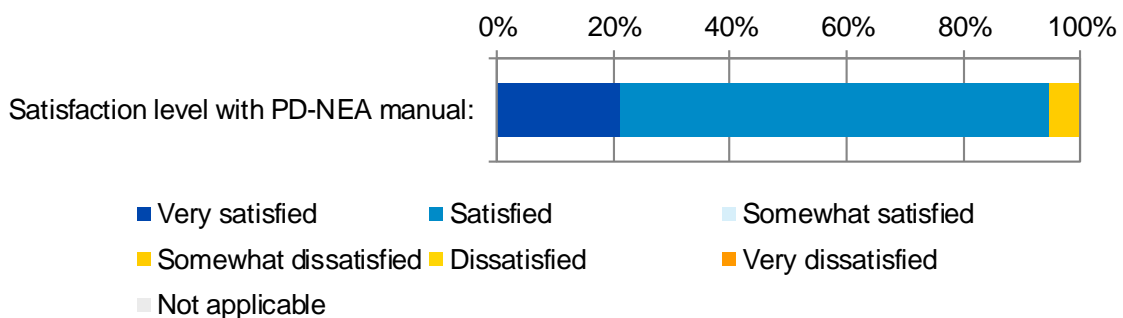
How satisfied are you with PD-NEA?



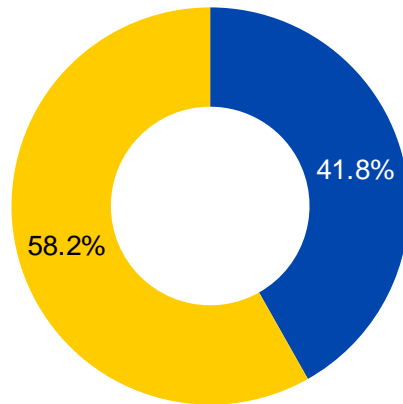
How satisfied are you with ECHA's PD-NEA manual?



How satisfied are you with the support ECHA gives for PD-NEA Administrators/SPOCs?

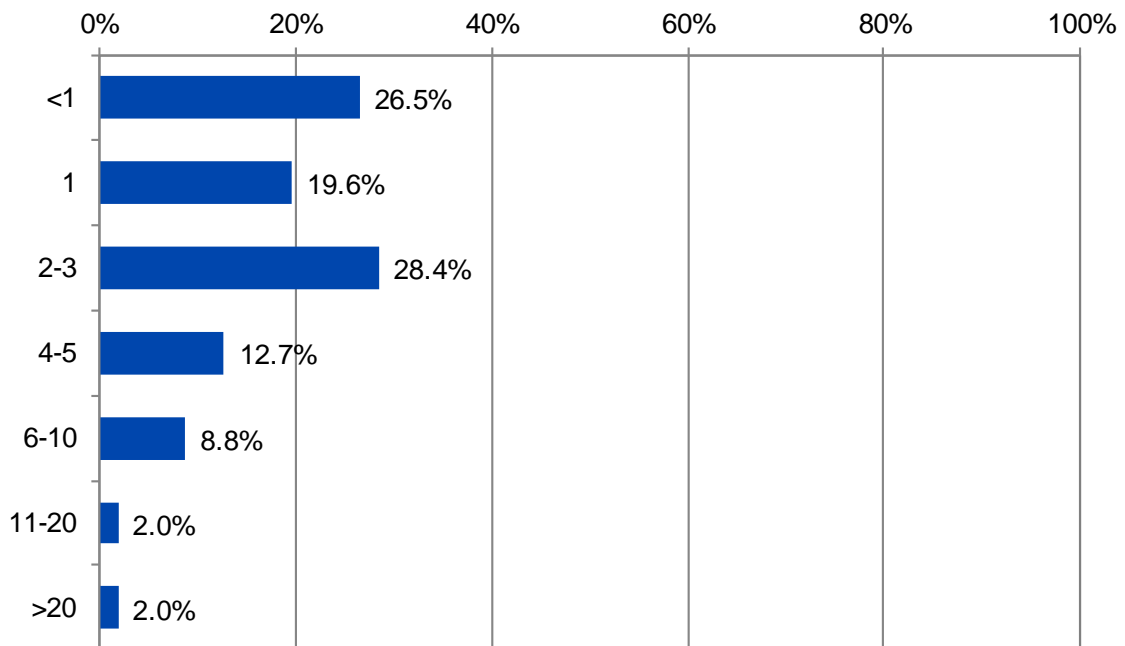


Do you think that further training for PD-NEA Administrators and SPOCs is necessary?

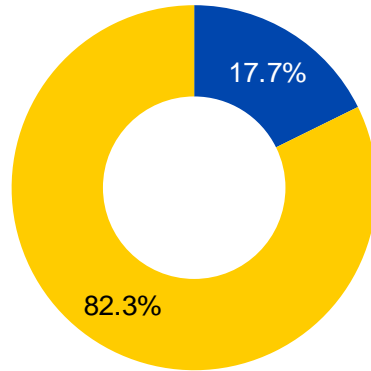


■ Yes. Please specify in which subjects it is needed: ■ No

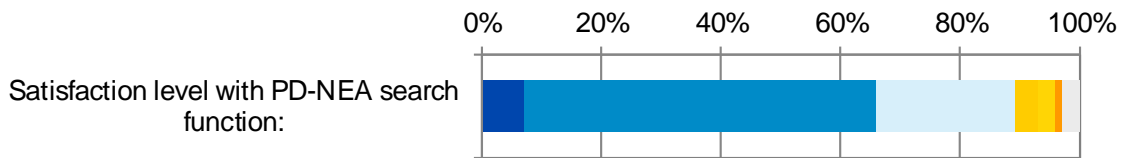
How many times do you visit PD-NEA each month?



Based on your experience, is there something in PD-NEA that should be changed for you to visit more frequently?

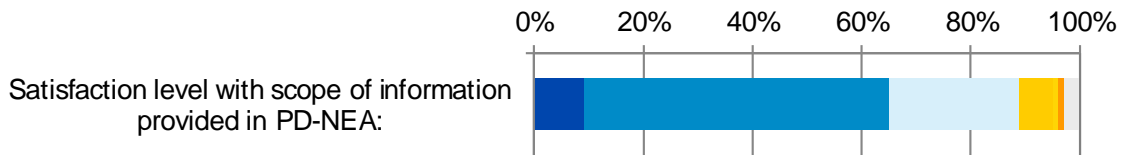


How satisfied are you with the search functionality in PD-NEA?



- Very satisfied ■ Satisfied ■ Somewhat satisfied
- Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
- Not applicable

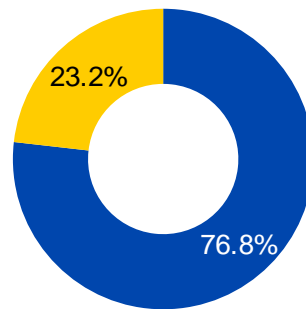
How satisfied are you with the scope of information provided in PD-NEA?



- Very satisfied ■ Satisfied ■ Somewhat satisfied
- Somewhat dissatisfied ■ Dissatisfied ■ Very dissatisfied
- Not applicable

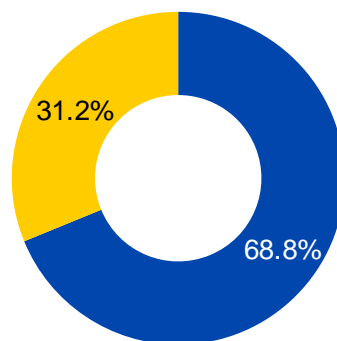
Questions asked to industry (REACH registrants, Biocides applicants and PIC notifiers) about guidance

Have you used ECHA guidance documents (including guidance in a nutshell and guidance fact sheets) as support material when preparing/submitted a REACH registration dossier?



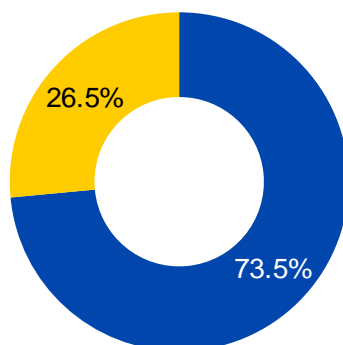
■ Yes ■ No

Have you used ECHA guidance documents for other purposes under REACH (for example, compilation of safety data sheets (SDSs))?



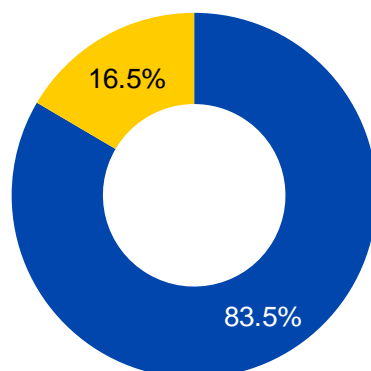
■ Yes ■ No

Have you used ECHA guidance documents to help in complying with the CLP Regulation?



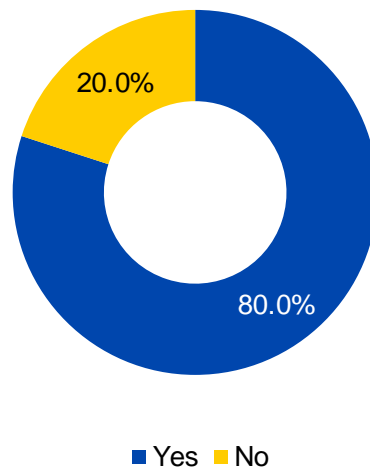
■ Yes ■ No

Have you used ECHA guidance documents to help in complying with the Biocidal Products Regulation (BPR)?

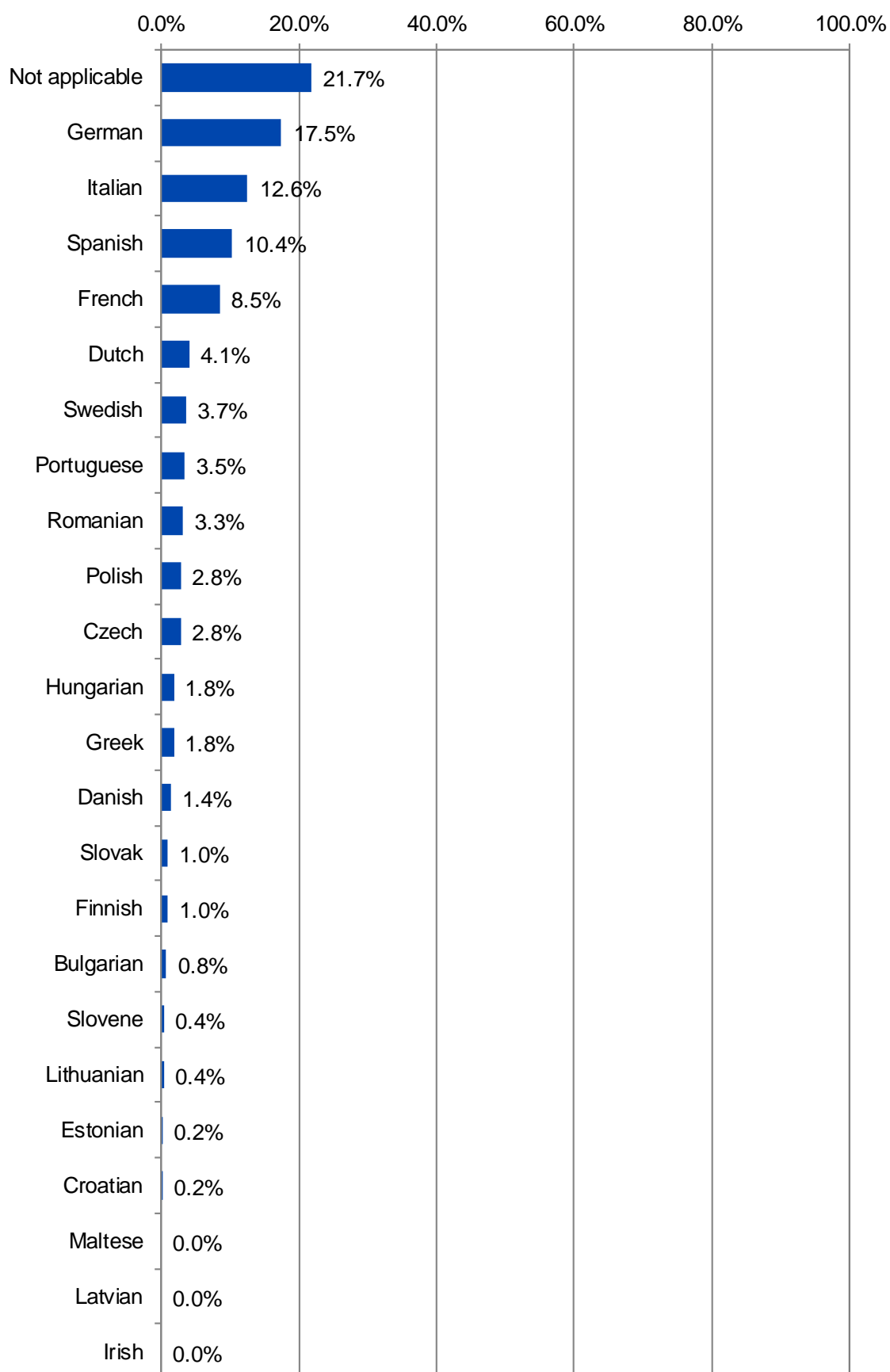


■ Yes ■ No

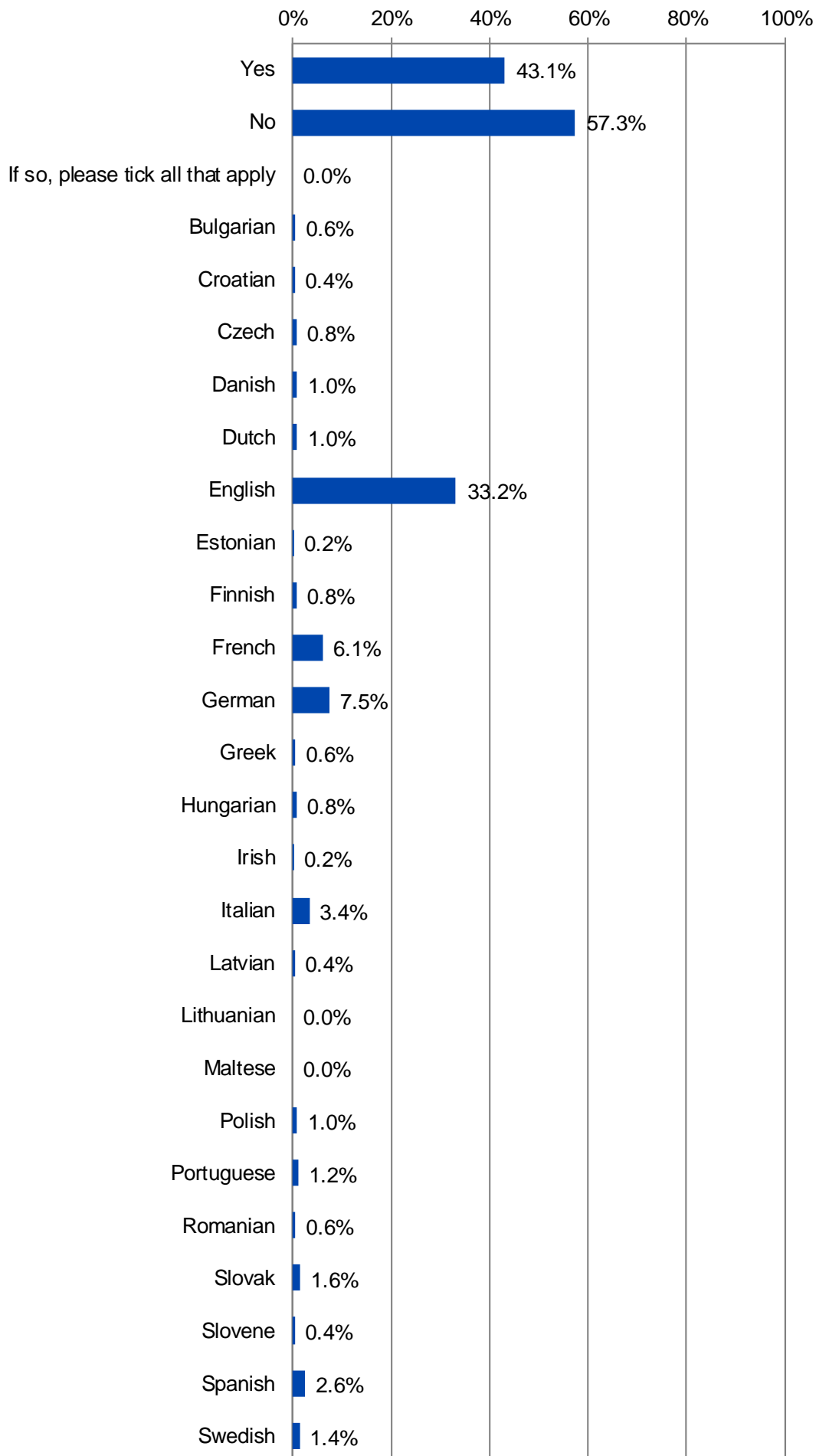
Have you used ECHA guidance documents to help in complying with the Prior Informed Consent Regulation (PIC)?



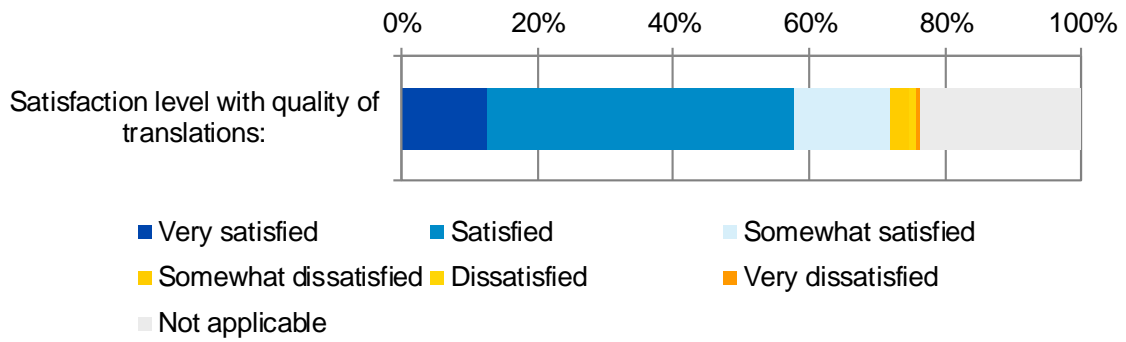
For documents for which versions were available in a language other than English, which language version of the documents did you consult most often?



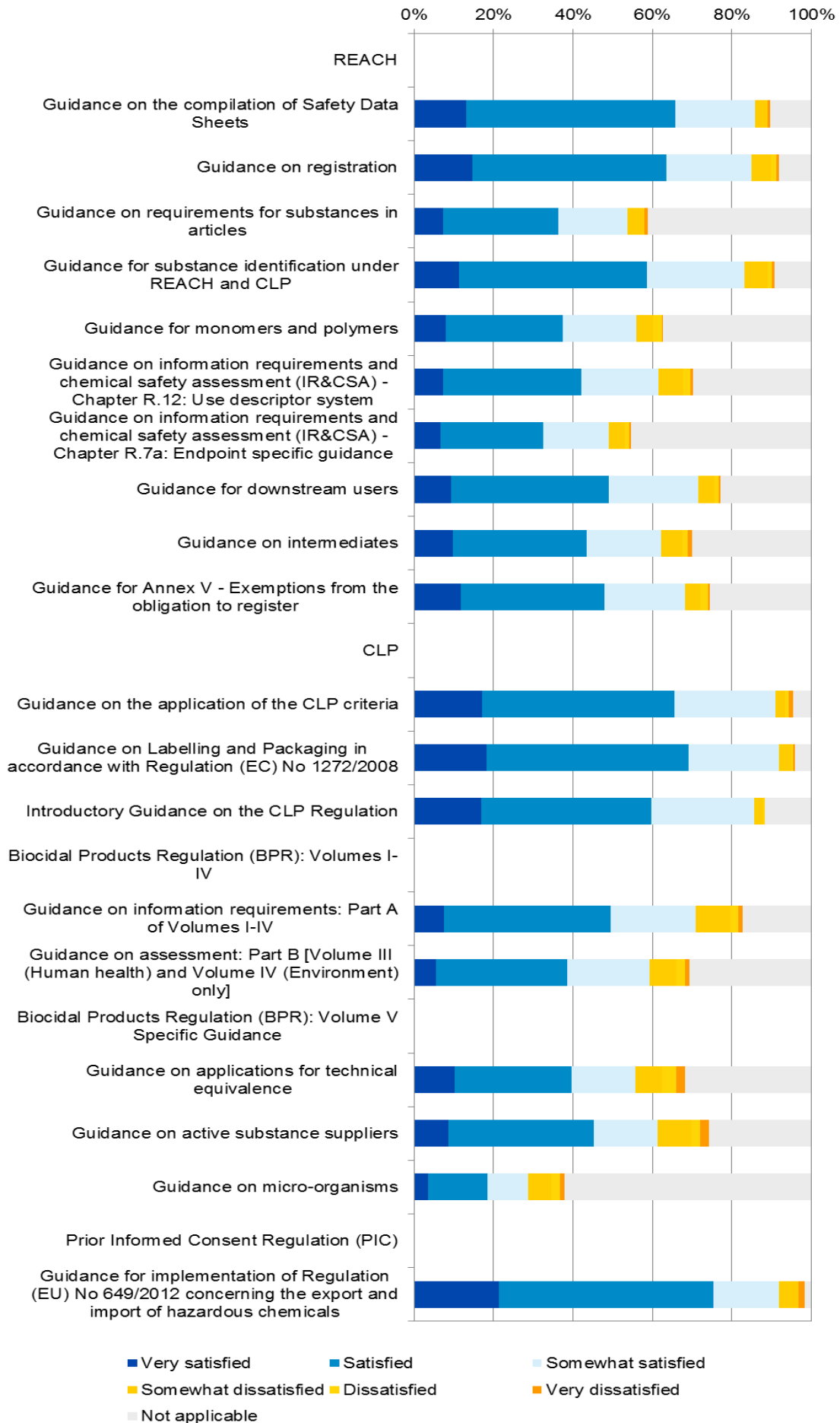
Did you consult other language versions?



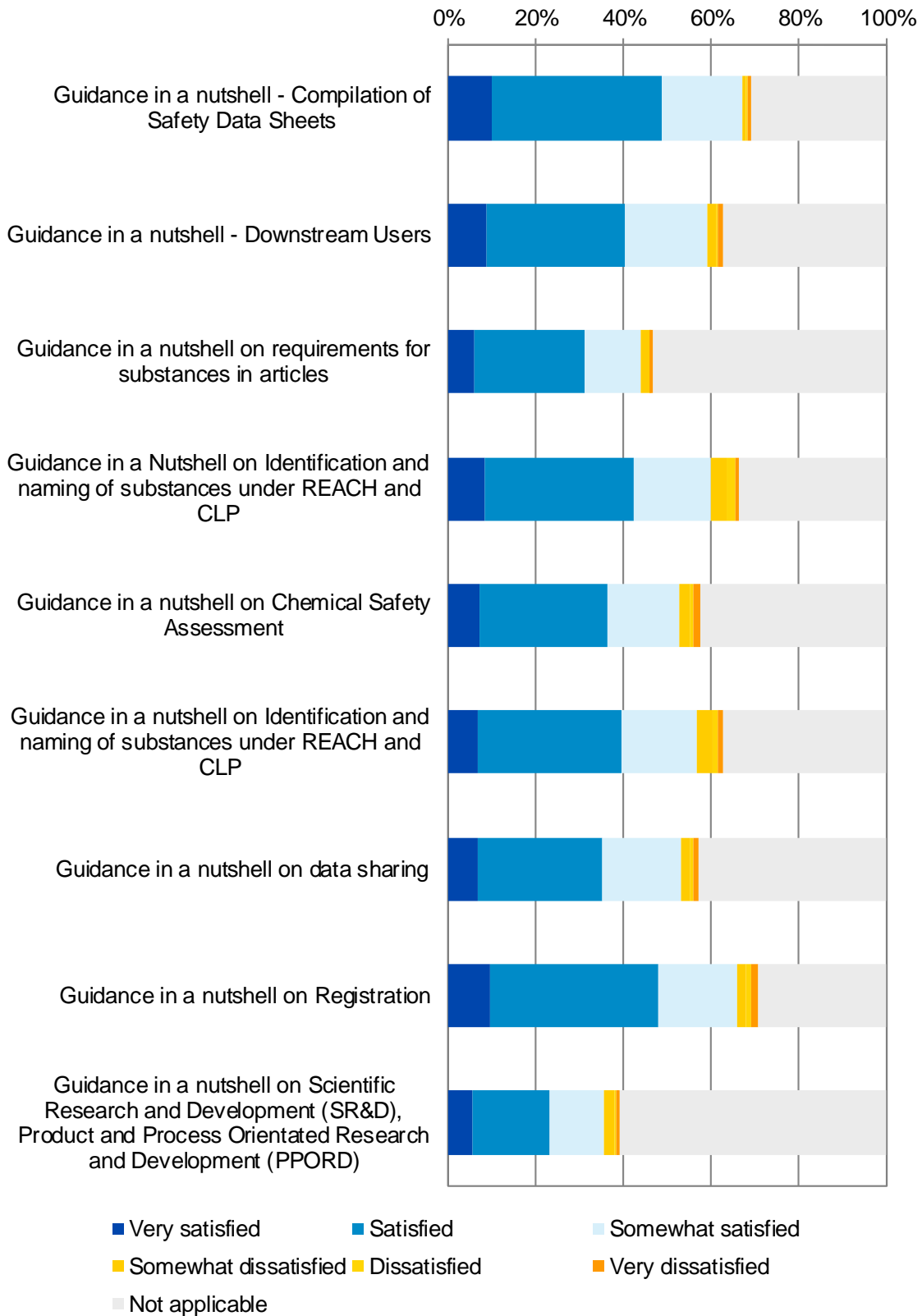
If you consulted translated guidance documents, please rate your degree of satisfaction with the quality of translations:



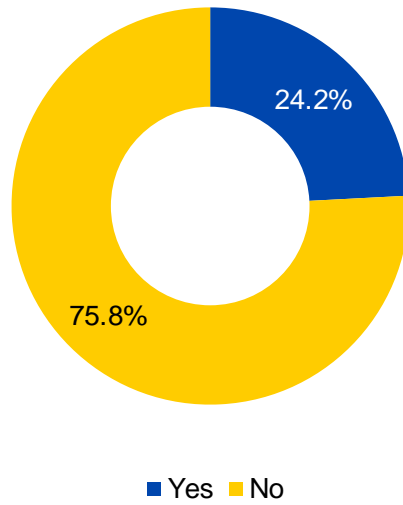
How satisfied were you with the usefulness of the guidance documents consulted (please rate only the documents you actually consulted)?



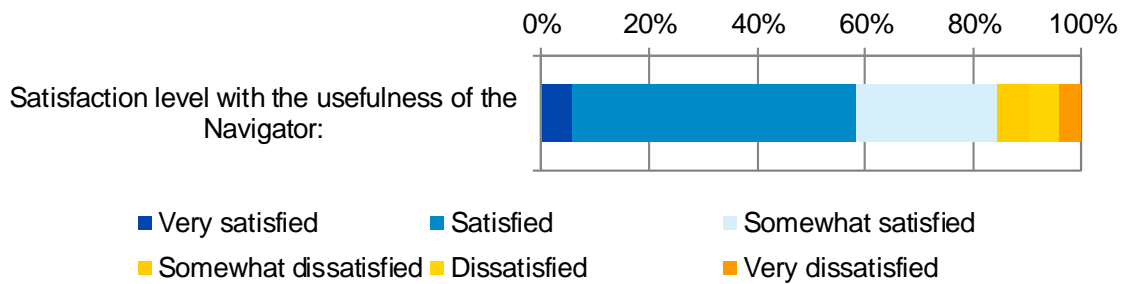
How satisfied were you with the usefulness of any “Guidance in a nutshell” documents in the list below which you have consulted (please rate only documents that you have actually consulted)?



Have you used the Navigator to help establish your obligations under REACH?

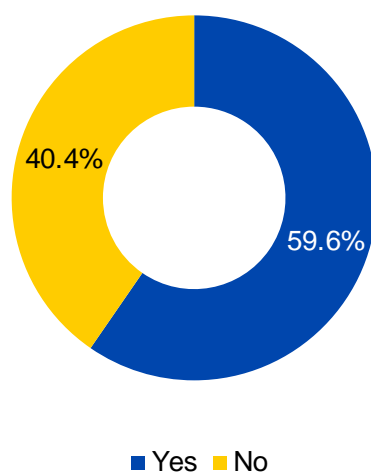


How satisfied are you with the usefulness of the Navigator?

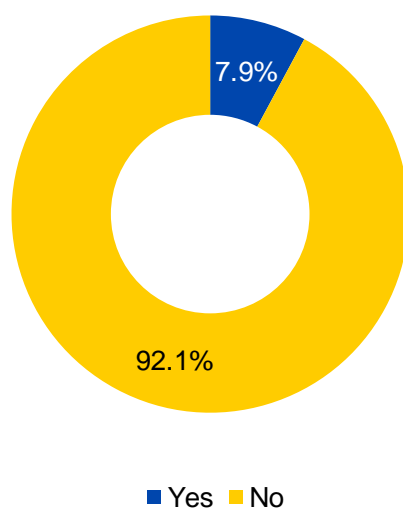


Questions asked to industry (REACH registrants, Biocides applicants) about the Board of Appeal

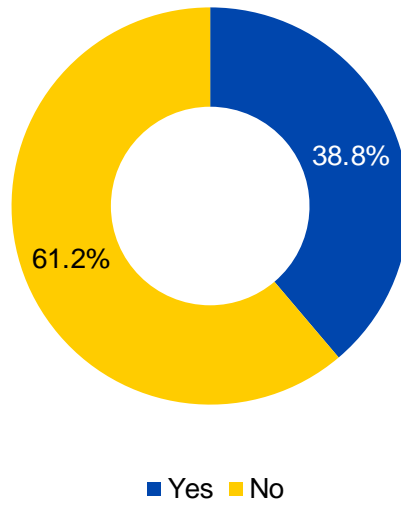
Did you know that you can appeal to the Board of Appeal against certain ECHA decisions?



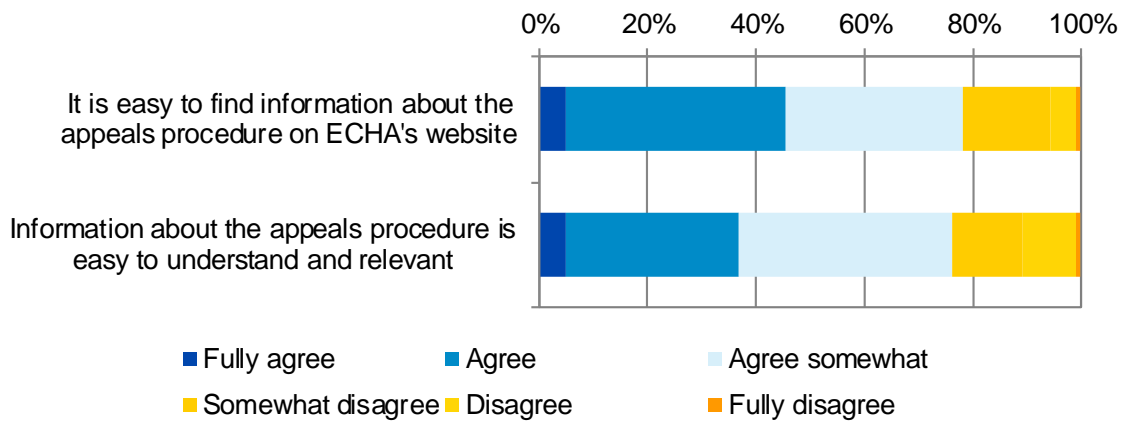
Have you had any direct involvement in the appeals process?



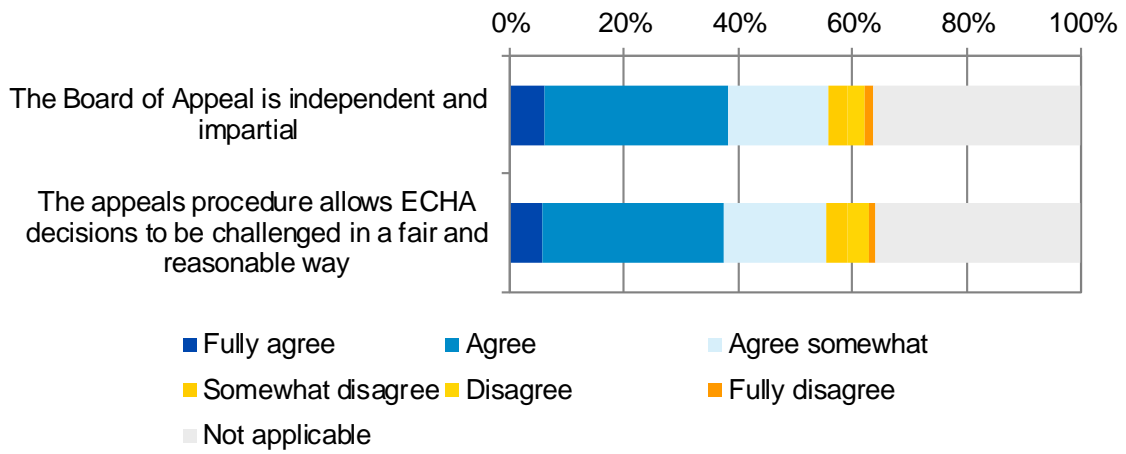
Have you visited the Appeals section of ECHA's website?



Please indicate your level of agreement with the following statements:

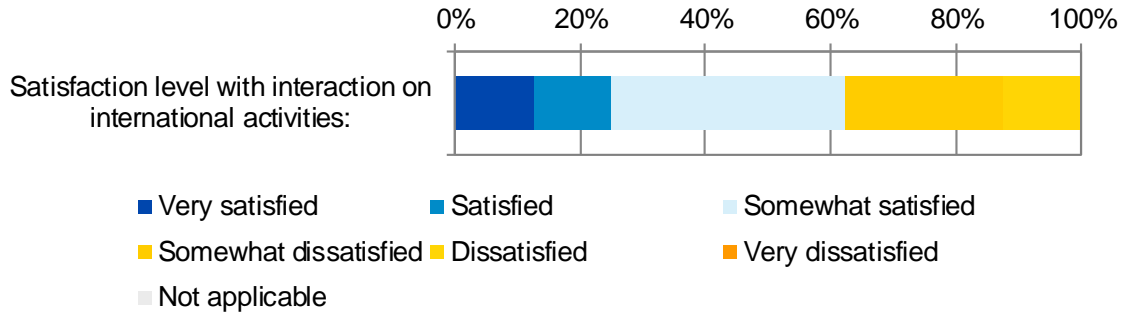


What is the level of your confidence in the appeals procedure? Please indicate your level of agreement with the following statements:

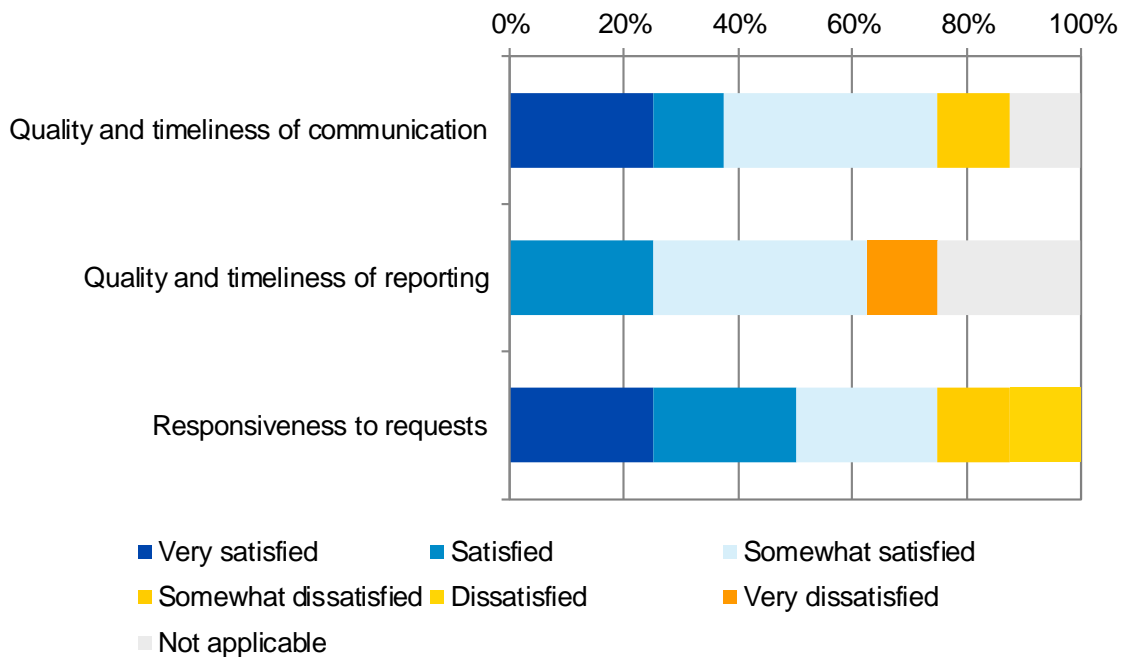


Questions asked to European Commission representatives about international cooperation activities

Overall, how satisfied are you with your organisation's interaction on international activities with ECHA?

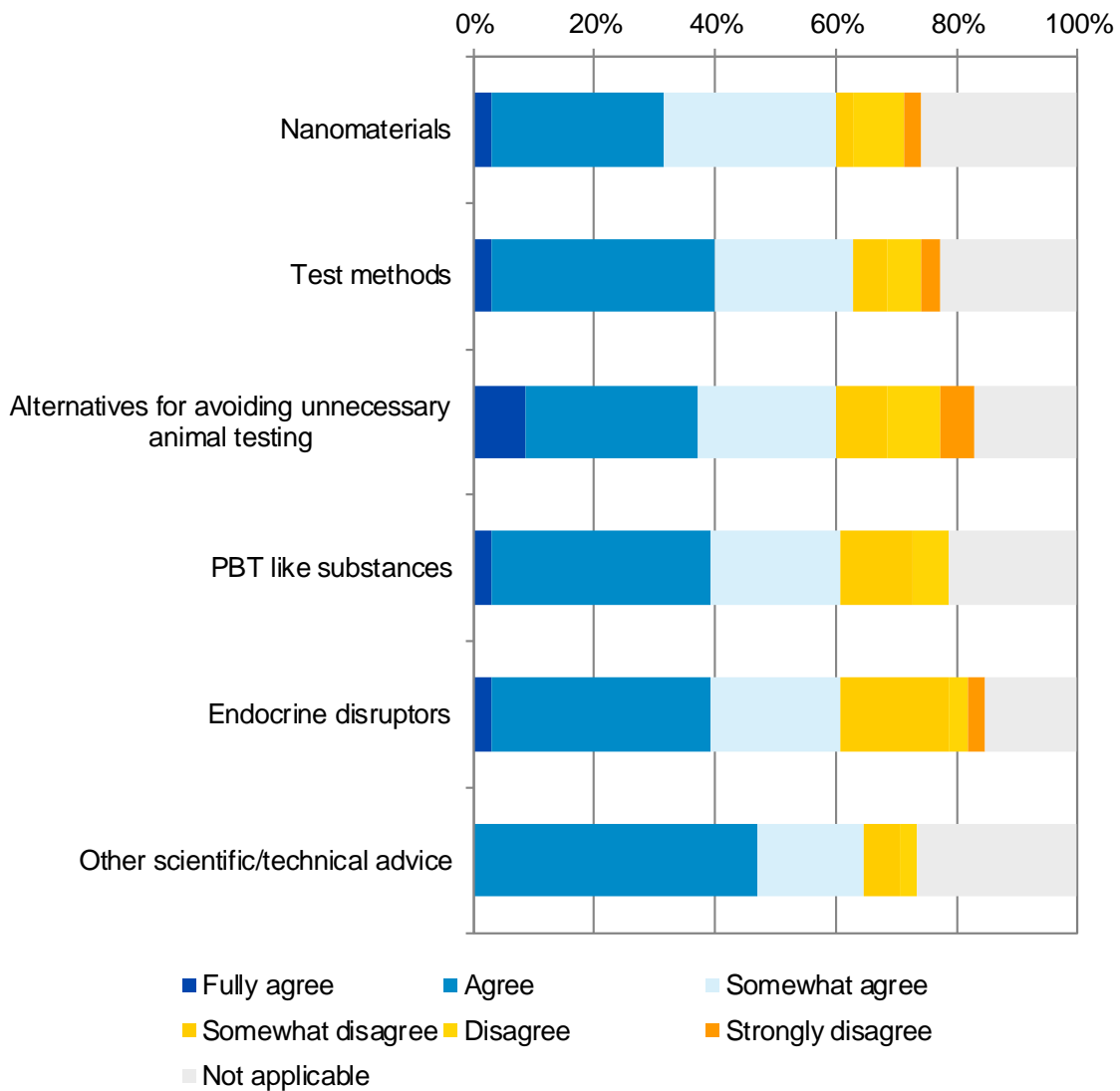


How satisfied are you with ECHA's performance related to the following?

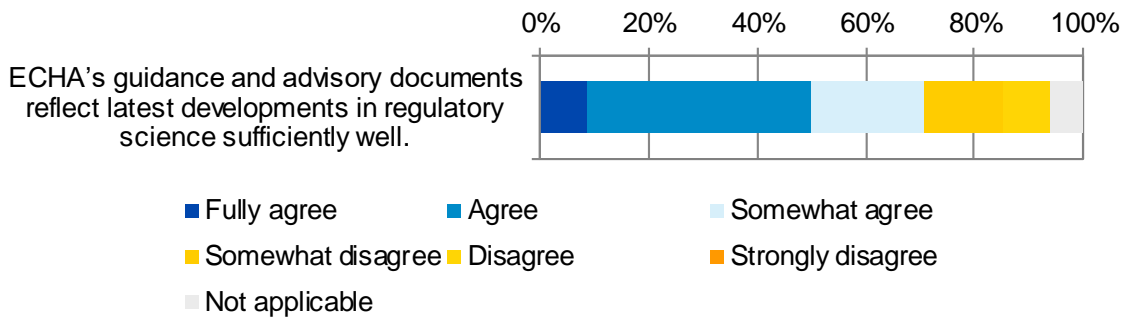


Questions asked to European Commission representatives, MSCA Directors and accredited stakeholder organisations about scientific activities

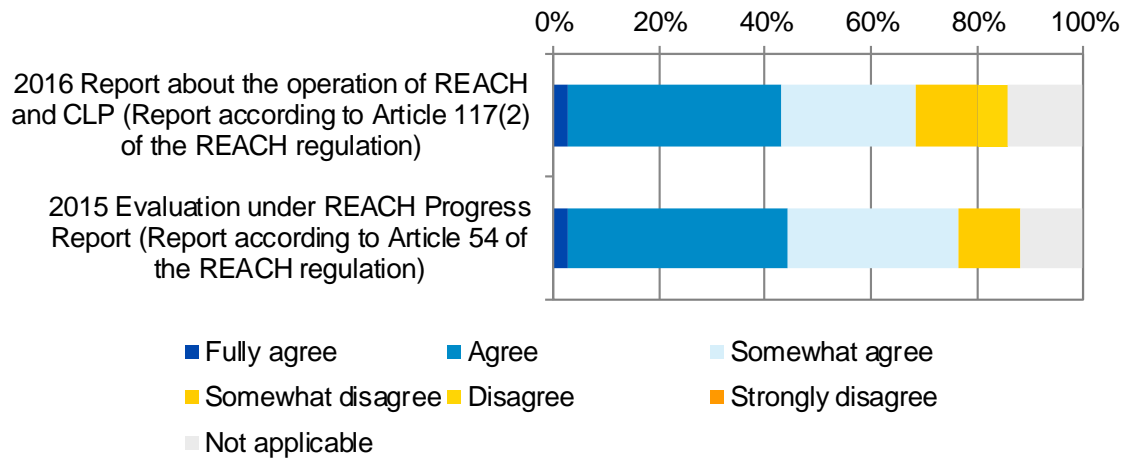
Please rate your level of agreement with the following statement: ECHA's work on the following activities on regulatory science lead to an improved operation of REACH, CLP and the Biocidal Products Regulation.



Please rate your level of agreement with the following statement:

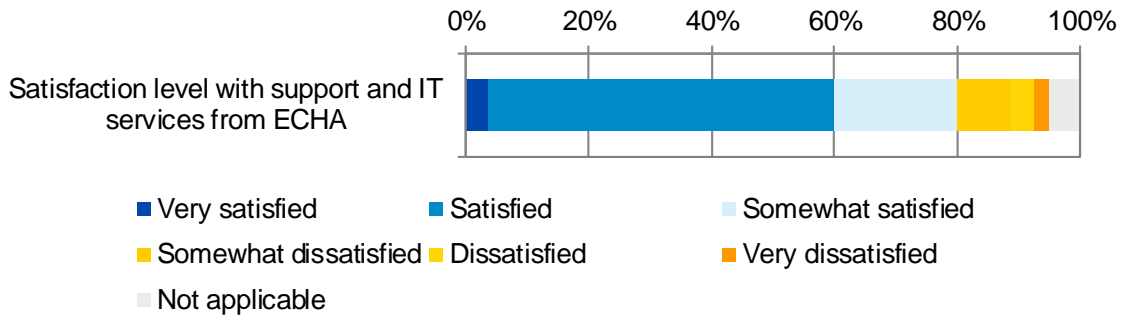


Please rate your level of agreement with the following statement: From my perspective, the following document clarifies what to do in order to improve the operation of REACH:

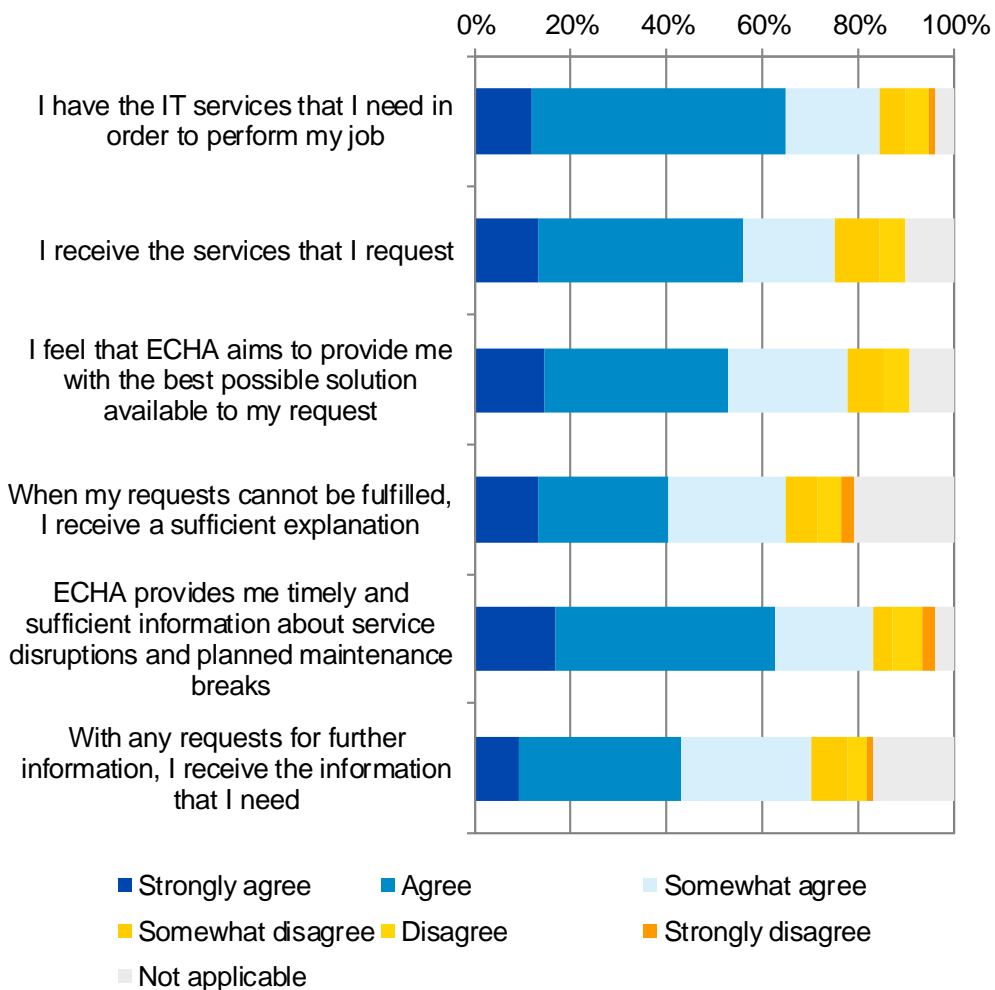


Questions asked to MSCA User Administrators, MSCA Security Officers, National Authority Users of ECHA's Scientific IT tools about ECHA's IT services

How satisfied are you with the IT services and support provided by ECHA?

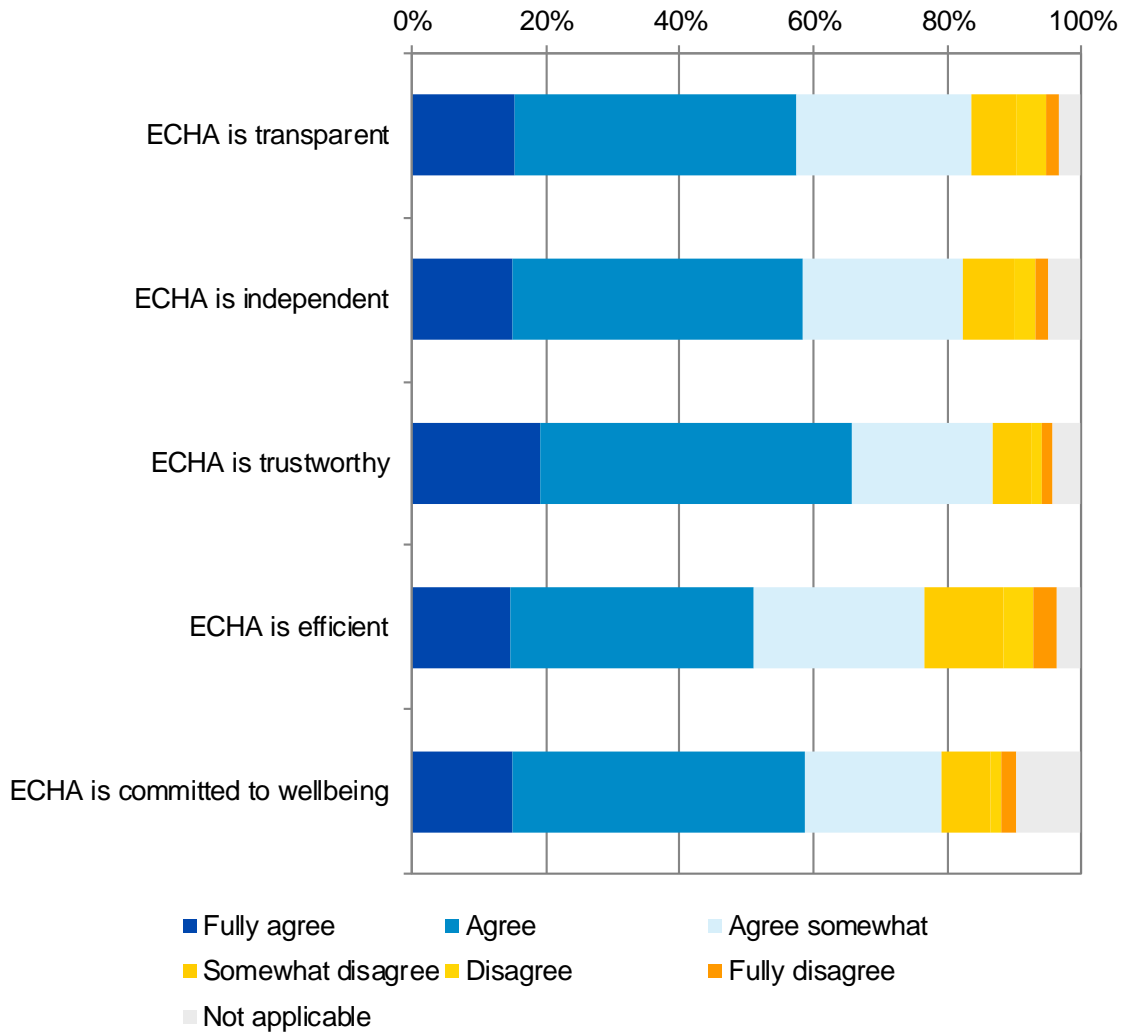


Please rate your agreement with the following statements related to ECHA's performance on IT services:



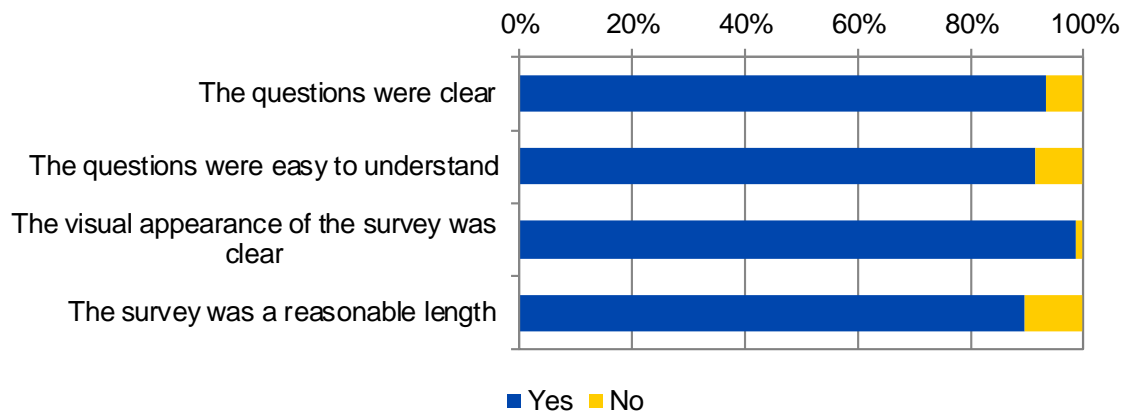
Questions asked to all target audiences about ECHA's values

Please rate the following statements about ECHA's values.



Questions asked to all target audiences about the stakeholder survey itself

Finally, we would like your feedback on this survey in general. Please rate the following statements:



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