

Helsinki, 16/01/2012 D(2012)

### **CLARIFICATIONS 13**

Open call for tender ECHA/2011/103: Provision of IT services for the IT Applications of the European Chemicals Agency (ECHA)

### Clarification 13.1

Tender Specifications, section 3.3.2.1,AW1. Quality and completeness of the suggested project plan for the scenario (50 points), page 39 – "Task 3: Designing and developing the software components required for eCHEM v2.0 and integrating them into the existing versions of eCHEM v1.0".

# **Questions**

Our understanding is that the maintenance of eCHEM v1.0 will stop at least 2 to 4 weeks prior to user acceptance testing and deployment of eCHEM v2.0 in the production environment. Please confirm.

#### **Answer**

We make reference here to Task 6, page 39:

"Task 6: Supporting eCHEM v1.0 in production during the whole duration of the project for implementing eCHEM v2.0."

However, in practice it may be necessary to have a period of time when eCHEM v1.0 application is no longer changed to allow smooth transition to eCHEM 2.0. Tenderers may describe their selected approach to ensure both proper support of eCHEM 1.0 and efficient transfer from eCHEM v1.0 to v2.0.

### Clarification 13.2

Tender Specifications, section 3.3.2.1, AW1. Quality and completeness of the suggested project plan for the scenario (50 points), page 35 – "1.1 Description of the chosen project management methodology (addressing also quality assurance), giving special attention to tailoring the methodology to the needs of a large scale project. Additionally, a proposal on how to monitor the productivity rate should be provided (e.g. tools, processes)".

# Questions:

The objective of both Lot 1 and Lot 2 scenario is the implementation of version 2.0 of the IT system eCHEM, while in parallel supporting in production the existing version of eCHEM (v1.0). The allocated effort for Lot 2 is 1,500 person days, whereas the allocated effort for the same objective under Lot 1 is 4,400 person days. Taking into account that the introduction of TOGAF into Lot 1 will have as a result the reduction of development, support and maintenance costs (increasing portability, interoperability, enterprise security of eCHEM application as well as allowing easier upgrade & exchange of system components), it is reasonable to expect that Lot 1 will require less person days.

Our understanding is that the eCHEM application to be developed under Lot 1 is not the same (in terms of size and complexity) with the one to be developed under Lot 2. Accordingly, the implementation of version 2.0 of the IT system eCHEM is different in Lot 1 and Lot 2 (it differs considerably in terms of size and complexity). Please confirm.

## **Answer**

It is confirmed that the size and complexity of the eCHEM application and related implementation work are different in the scenarios for Lot 1 and Lot 2 (and Lot 3). This has been reflected in the different amount of contractor's person days defined by ECHA for the different lots.

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